



End-of-Sale for Cisco Services for Intrusion Prevention System Support Program

Cisco announces the end-of-sale and end-of-life dates for the Cisco[®] Services for Intrusion Prevention System (IPS) Support Program for the Cisco ASA (Cisco ASA 5500 Series, ASA 5500-X Series and ASA 5585-X) and IPS (Cisco IPS-43xx and IPS-45xx Sensors) platforms. Customers with active service contracts will continue to receive support until the termination date of the contract or the end-of-signature support date, whichever comes first.

Cisco IOS[®] IPS is not affected by this announcement. Cisco Services for IPS signature support will continue for Cisco IOS IPS, and customers may continue to purchase Cisco Service for IPS contracts for the product. For further details on the topic, please contact your Cisco partner or sales representative.

Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Services for IPS Support Program for the Cisco ASA and IPS platforms.

Table 1. End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	October 26, 2014
End-of-Sale Date	The last date to order or renew these service contracts through Cisco point-of-sale mechanisms. These services are no longer for sale after this date.	April 26, 2015
End of New Service Attachment Date	For equipment and software that is not covered by these service contracts, this is the last date to order a new contract or add equipment and/or software to an existing contract.	April 26, 2016
End of Service Contract Renewal Date	The last date to extend or renew these service contracts.	July 22, 2017
End of Signature Support Date	The last date to get signature updates on Cisco Services for IPS support contracts. New signatures will no longer be available after this date.	April 26, 2018
Last Date of Support	The last date to receive support for covered products. After this date, support under Cisco Services for IPS Support Program is not available, and the service becomes obsolete at end of life.	April 26, 2020

After the end of signature support date, customers will need to purchase Cisco SMARTnet for hardware support or migrate to the new Cisco FirePower technology. Customers migrating to the Cisco ASA with FirePOWER Services are encouraged to purchase the new Cisco SMARTnet[™] service for hardware and platform support. For Cisco ASA with FirePOWER Services, the software subscription licenses include software support. For more details on the software subscription support services, visit www.cisco.com/web/about/doing_business/legal/service_descriptions/docs/Software_Subscription_Support.pdf

Table 2 describes the current Cisco Services for IPS support contract SKUs and the replacement service contract SKUs for the Cisco SMARTnet and software subscription support services.

Table 2. Cisco Services for IPS Replacement Services SKUs

Cisco Services for IPS Support SKUs	Replacement Product SKU	Replacement Cisco SMARTnet Support SKUs	Replacement Software Subscription SKUs*
CON-SU1-AxxIPSx	ASA55xx-FPWR-K9 ASA55xx-FPWR-BUN	CON-SNT-AxxFPK9	ASA55xx-AlnY ASA55xx-WSnY L-ASA55xx-AMP-nY ASA55xxAWInY
CON-SU2-AxxIPSx	ASA55xx-FPWR-K9 ASA55xx-FPWR-BUN	CON-SNT-AxxFPK9	ASA55xx-AlnY ASA55xx-WSnY L-ASA55xx-AMP-nY ASA55xxAWInY
CON-SU3-AxxIPSx	ASA55xx-FPWR-K9 ASA55xx-FPWR-BUN	CON-SNT-AxxFPK9	ASA55xx-AlnY ASA55xx-WSnY L-ASA55xx-AMP-nY ASA55xxAWInY
CON-SU4-AxxIPSx	ASA55xx-FPWR-K9 ASA55xx-FPWR-BUN	CON-SNT-AxxFPK9	ASA55xx-AlnY ASA55xx-WSnY L-ASA55xx-AMP-nY ASA55xxAWInY

* Includes software support

Customers that want additional operational and optimization services for the new platform can purchase Cisco Focused Technical Support (FTS) and Security Optimization Services (SOS), respectively. Both services are available today.

For More Information

For more information about the Cisco SMARTnet program, visit:

www.cisco.com/web/services/portfolio/product-technical-support/smartnet/index.html

For more information about Cisco Focused Technical Support services, visit:

www.cisco.com/web/services/portfolio/operations-management/focused-technical-support/index.html

For more information about Security Optimization Services, visit:

www.cisco.com/c/en/us/products/security/service-listing.html

Or contact your local account representative or authorized reseller.



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