



## End-of-Sale of Technical Knowledge Library (TKL) through the Software Billing Platform (SBP).

In January, Cisco will stop selling the Technical Knowledge Library (TKL) through the Software Billing Platform SKUs via the Cisco Commerce Workspace (CCW). TKL will continue to be available but moving forward, orders should be placed through CCW.

The last day to submit quotes for TKL SKUs using the AS-Estimator tool is 1/17/2020 (see Table 1 below). Quotes will be honored for up to 60 days and cannot be modified after this date.

Table 1 describes the End-of-Sale milestones, definitions, and dates.

**Table 1.** End-of-Life milestones, definitions, and dates

Milestone	Definition	Date
Internal End-of-Sale Announcement Date	The date announcing the End-of-Life and End-of-Sale to Cisco internal	12/18/2019
External End-of-Sale Announcement Date	The date the End-of-Life and End-of-Sale is announced to the general public	12/20/2019
Last Day to Quote	The last day a quote can be given to a Customer or Partner	1/17/2020
End-of-Sale date	This is the last date to order TKL using Cisco AS-Estimator	3/17/2020

**Table 2**

### Affected SKUs

EOL SKU	SKU DESCRIPTION
TKL-MNG-USER	Technical Knowledge Library as a Service (TKLaaS)
TKL-MNG-USER-PRV	Technical Knowledge Library as a Service for MSP only

The Technical Knowledge Library will continue to be available along with a new product offer that includes the Cisco Platinum Learning Library. This new offer is listed in the catalog as the Cisco Learning Library. Both offers can be ordered through CCW using the PIDs and SKUs in Table 3.

**Table 3.** PIDs and Mapped Service SKUs to be ordered in CCW

PID	Service SKU	Description
L-DL-AA-TKL4-D=	CON-TRN-AA-TKL4-D	Technical Knowledge Library 1-4 Users 1yr (Price/User)
L-DL-AA-TKL10-D=	CON-TRN-AA-TKL10-D	Technical Knowledge Library 5-10 Users 1yr (Price/User)
L-DL-AA-TKL50-D=	CON-TRN-AA-TKL50-D	Technical Knowledge Library 11-50 Users 1yr (Price/User)
L-DL-AA-TKL100-D=	CON-TRN-AA-TKL00-D	Technical Knowledge Library 51-100 Users 1yr (Price/User)
L-DL-AA-TKL249-D=	CON-TRN-AA-TKL12-D	Technical Knowledge Library 101 - 249 Users 1yr (Price/User)
L-DL-AA-TKL499-D=	CON-TRN-AA-TKL24-D	Technical Knowledge Library 250-499 Users 1yr (Price/User)
L-DL-AA-TKLCPLL-D=	CON-TRN-AA-TKLCP-D	Cisco Learning Library Combined Access Single User 1yr
L-DL-AA-TKLNW-D=	CON-TRN-AA-TKLNW-D	Cisco Learning Library Combined Acc. Networking 1-User 1yr
L-DL-AA-TKLSC-D=	CON-TRN-AA-TKLSC-D	Cisco Learning Library Combined Acc. Security 1-User 1yr
L-DL-AA-TKLDC-D=	CON-TRN-AA-TKLDC-D	Cisco Learning Library Combined Acc. Data Cntr 1-User 1yr
L-DL-AA-TKLCD-D=	CON-TRN-AA-TKLCD-D	Cisco Learning Library Combined Acc. Cloud Single User 1yr
L-DL-AA-TKLCB-D=	CON-TRN-AA-TKLCB-D	Cisco Learning Library Combined Access Collab. 1-User 1yr

For additional information, contact your local account representative or an authorized reseller.



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