



End-of-Sale for Cisco MDS 9000 Modular Component Level Support Services

Cisco announces the end-of-sale for the MDS9000 Component Level Support Services available with the purchase of the products.

Cisco MDS9000 component level Support Services will be discontinued. Cisco Customers and original storage manufacturer partners can now receive support entitlement from the chassis's contract that the components are configured in. Those chassis platforms include 9706, 9710, and the 9718.

Service Migration

All Service SKUs attached to modular SAN MDS9000 component products will be end of sale. Customers and partners with active Cisco support services contracts will continue to receive support and maintenance until the termination date of their contract. During a renewal period, customers and partners will renew the chassis level product with a service contract that will now cover all components configured within.

Table 1. Milestones, definitions, and dates for the affected services

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	April 8, 2022
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	August 6, 2022
End of new service attachment date for Quote Protection	This is the last-date to order a new contract or add equipment and/or software to an existing contract for the affected service. Only Applicable to Open Quotes up to 60 days after End-Of-Sale date.	October 5, 2022
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service.	August 5, 2022
Last Date of Support	The last-possible date to receive support for covered services, after which the service becomes obsolete and End-of-Life.	Expiration date of the existing active contract

For More Information

For additional information, contact your regional Cisco representative.



Americas Headquarters

Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters

Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters

Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

© 2022 Cisco and/or its affiliates. All rights reserved. This document is Cisco Public.