



End of Sale for Business Critical Services 3.0 IT Role-Based SKUs

Cisco Systems© announces the end-of-sale and end-of life dates of the Business Critical Services 3.0 architecture specific SKU's. The last day to order the affected service is 4/2/2021. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-life milestones, definitions, and dates for the affected service.

TABLE 1. END-OF-LIFE MILESTONES, DEFINITIONS, AND DATES

Milestone	Definition	Date
Internal End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	8/20/2020
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	10/4/2020
Last Day to Quote	This is the last day a quote can be given to a customer or partner	2/1/2021
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	4/2/2021
End of new service attachment date	This is the last date to order a new contract or add equipment and/or software to an existing contract for the affected service.	4/2/2021
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service.	4/2/2021
Last Date of Support	The last-possible date to receive support for covered products. After this date, support under <insert service name> is not available, and the service becomes obsolete and End of Life.	Expiration date of existing active contract.

Service Migration Options

The Business Critical Services architecture specific sku's will be replaced by cross-architecture SKUs (CON-CXO-XA-ESS and CON-CXO-XA-ADV). Sellers are advised to begin positioning cross-architecture skus with their customers effective immediately.

Table 2. AS -Subscription SKUs'

Legacy SKU Description	SKU Name	Status	Replacement SKU
Cisco Networking DevOPS Essentials Services	CON-CXO-NW-DESS	REMOVE	CON-CXO-XA-ESS
Cisco Networking DevOPS Advantage Services	CON-CXO-NW-DADV	REMOVE	CON-CXO-XA-ADV
Cisco Networking ENG Essentials Services	CON-CXO-NW-EESS	REMOVE	CON-CXO-XA-ESS
Cisco Networking ENG Advantage Services	CON-CXO-NW-EADV	REMOVE	CON-CXO-XA-ADV
Cisco Networking ARC Essentials Services	CON-CXO-NW-AESS	REMOVE	CON-CXO-XA-ESS

Cisco Networking ARC Advantage Services	CON-CXO-NW-AADV	REMOVE	CON-CXO-XA-ADV
Cisco Networking SecOPS Essentials Services	CON-CXO-NW-SESS	REMOVE	CON-CXO-XA-ESS
Cisco Networking SecOPS Advantage Services	CON-CXO-NW-SADV	REMOVE	CON-CXO-XA-ADV
Cisco DC DevOPS Essentials Services	CON-CXO-DC-DESS	REMOVE	CON-CXO-XA-ESS
Cisco DC DevOPS Advantage Services	CON-CXO-DC-DADV	REMOVE	CON-CXO-XA-ADV
Cisco DC ENG Essentials Services	CON-CXO-DC-EESS	REMOVE	CON-CXO-XA-ESS
Cisco DC ENG Advantage Services	CON-CXO-DC-EADV	REMOVE	CON-CXO-XA-ADV
Cisco DC ARC Essentials Services	CON-CXO-DC-AESS	REMOVE	CON-CXO-XA-ESS
Cisco DC ARC Advantage Services	CON-CXO-DC-AADV	REMOVE	CON-CXO-XA-ADV
Cisco DC SecOPS Essentials Services	CON-CXO-DC-SESS	REMOVE	CON-CXO-XA-ESS
Cisco DC SecOPS Advantage Services	CON-CXO-DC-SADV	REMOVE	CON-CXO-XA-ADV
Cisco Collaboration for DevOPS Essentials Services	CON-CXO-CO-DESS	REMOVE	CON-CXO-XA-ESS
Cisco Collaboration for DevOPS Advantage Services	CON-CXO-CO-DADV	REMOVE	CON-CXO-XA-ADV
Cisco Collaboration for ENG Essentials Services	CON-CXO-CO-EESS	REMOVE	CON-CXO-XA-ESS
Cisco Collaboration for ENG Advantage Services	CON-CXO-CO-EADV	REMOVE	CON-CXO-XA-ADV
Cisco Collaboration for ARC Essentials Services	CON-CXO-CO-AESS	REMOVE	CON-CXO-XA-ESS
Cisco Collaboration for ARC Advantage Services	CON-CXO-CO-AADV	REMOVE	CON-CXO-XA-ADV
Cisco Collaboration for SecOPS Essentials Services	CON-CXO-CO-SESS	REMOVE	CON-CXO-XA-ESS
Cisco Collaboration for SecOPS Advantage Services	CON-CXO-CO-SADV	REMOVE	CON-CXO-XA-ADV
Cisco Security DevOPS Essentials Services	CON-CXO-SE-DESS	REMOVE	CON-CXO-XA-ESS
Cisco Security DevOPS Advantage Services	CON-CXO-SE-DADV	REMOVE	CON-CXO-XA-ADV
Cisco Security ENG Essentials Services	CON-CXO-SE-EESS	REMOVE	CON-CXO-XA-ESS
Cisco Security ENG Advantage Services	CON-CXO-SE-EADV	REMOVE	CON-CXO-XA-ADV
Cisco Security ARC Essentials Services	CON-CXO-SE-AESS	REMOVE	CON-CXO-XA-ESS
Cisco Security ARC Advantage Services	CON-CXO-SE-AADV	REMOVE	CON-CXO-XA-ADV
Cisco Security SecOPS Essentials Services	CON-CXO-SE-SESS	REMOVE	CON-CXO-XA-ESS
Cisco Security SecOPS Advantage Services	CON-CXO-SE-SADV	REMOVE	CON-CXO-XA-ADV
Cisco Networking Add-Ons Scrum Services	CON-CXO-NW-SCRM	REMOVE	NA
Cisco Data Center Scrum Add-On Services	CON-CXO-DC-SCRM	REMOVE	NA
Cisco Security Scrum Add-On Services	CON-CXO-SE-SCRM	REMOVE	NA
Cisco DC and Cloud ARC Lifecycle Add-On Services	CON-CXO-DC-AADD	REMOVE	NA
Cisco Security ARC Lifecycle Add-On Services	CON-CXO-SE-AADD	REMOVE	NA
Cisco Collaboration ARC Lifecycle Add-On Services	CON-CXO-CO-AADD	REMOVE	NA
Cisco Networking ARC Lifecycle Add-On Services	CON-CXO-NW-AADD	REMOVE	NA
Cisco Data Center ENG Lifecycle Add-On Services	CON-CXO-DC-EADD	REMOVE	NA
Cisco Security ENG Lifecycle Add-On Services	CON-CXO-SE-EADD	REMOVE	NA

Cisco Collaboration ENG Lifecycle Add-On Services	CON-CXO-CO-EADD	REMOVE	NA
Cisco Networking ENG Lifecycle Add-On Services	CON-CXO-NW-EADD	REMOVE	NA
Cisco Core Networking NetOPS Lifecycle Add-On Services	CON-CXO-NW-NADD	REMOVE	NA
Cisco Security SecOPS Lifecycle Add-On Services	CON-CXO-SE-SADD	REMOVE	NA
Cisco Core Networking DevOPS Lifecycle Add-On Services	CON-CXO-NW-DADD	REMOVE	NA
Cisco Collaboration DevOPS Lifecycle Add-On Services	CON-CXO-CO-DADD	REMOVE	NA
Cisco DC and Cloud DevOPS Lifecycle Add-On Services	CON-CXO-DC-DADD	REMOVE	NA
Cisco Security DevOPS Lifecycle Add-On Services	CON-CXO-SE-DADD	REMOVE	NA
Cisco Specialized Teams Services	CON-CXO-XA-SPEC	REMOVE	CON-CXS-XA-SPEC
Cisco Networking Add-Ons Dedicated Expert Services	CON-CXO-NW-EXPT	REMOVE	CON-CXE-NW-EXPT
Cisco Data Center Add-Ons Dedicated Expert Services	CON-CXO-DC-EXPT	REMOVE	CON-CXE-DC-EXPT
Cisco Security Add-Ons Dedicated Expert Services	CON-CXO-SE-EXPT	REMOVE	CON-CXE-SE-EXPT
Cisco Collaboration Add-Ons Dedicated Expert Services	CON-CXO-CO-EXPT	REMOVE	CON-CXE-CO-EXPT

FOR ADDITIONAL INFORMATION

For more information visit [Cisco End-of-Life Policy](#).



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