

1

What will the information requested in SCV be used for?

ANSWER: This data will only be used internally at Cisco so we can gather a more complete picture of our supply chain. If you are unable to provide certain data attributes, please let us know so that we can work with you.

2

What if there are no changes that need to be made to the given data?

ANSWER: We try not to reach out to suppliers where we already have complete information for, so please validate that all the data requested is included. However, if we've made a mistake, please let us know so we can make that correction.

3

What if we can't provide the completed SCF by the given deadline?

ANSWER: That's perfectly understandable. However, please provide a new deadline to scv-supply-risk@external.cisco.com before the given deadline.

4

What if I am the wrong Point of Contact to fill out this information?

ANSWER: We pull from our list of past POC to determine who the template goes out to. However, if there has been a change since then, please forward the template to the appropriate POC and let us know so we can update the correct POC.

5

Is the SCV request complete once the SCF is submitted?

ANSWER: No. The team will review your response and reach out if we have additional questions or data gaps. The requirement is not complete until our team has confirmed.

6

Where is the pre-populated data coming from?

ANSWER: The data we have pre-populated in the template is data you, the supplier, have provided Cisco in the past (either through BAAO, Resilinc, previous SCVs or SRS).

7

How often is SCV conducted?

ANSWER: SCV is conducted on a Quarterly basis.

8

Can the same site be an Alternate site *and* an Additional site for a Tier 1 Supplier Site?

ANSWER: No. An *Alternate Site* would be a site that can be brought up to resume production if a Tier 1 Supplier site is not recoverable. An *Additional Site* would be a site which is manufacturing parts simultaneously with Tier 1 Supplier site.

9

What is the difference between a Primary site, Subcontractor Site and Subtier site?

ANSWER: *Primary Site* is a site owned by the Supplier. *Subcontractor Site* is a site that is outsourced by the supplier to a different manufacturer. *Subtier Site* is a site where the Supplier procures critical raw materials from.

10

How do we map parts that we purchase directly from a Subtier and no activity is done to them?

ANSWER: Kindly add the site information in both “Manufacturer–Factory Site” sheet and “Subtier” sheet and map the FINAL ASSEMBLY & TEST activity to that part and site location.

11

What if an activity is not applicable to an MPN?

ANSWER: Every MPN needs to be mapped to a site location but not every activity applies to every MPN. For activities that do not apply to that MPN, please map them to “NOT APPLICABLE (100000).”

12

What if we have multiple Time to Recovers (TTR) for a Site?

ANSWER: Please provide the “worst case scenario” Time to Recover. In the case of an event, Cisco will be using this information to plan accordingly.

Question not covered? Please reach out to scv-supply-risk@external.cisco.com