

# Cisco Ultra-Reliable Wireless Backhaul FM1000 Gateway

---

## Installation and Configuration Manual

(Formerly Fluidmesh)  
Edition 1.8 | Firmware 1.3.4

Copyright © Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word 'partner' does not imply a partnership relationship between Cisco and any other company. (1110R) © 2018–2020 Cisco Systems, Inc. All rights reserved.

# Table of Contents

1. HAZARDOUS CONDITION WARNINGS .....	6
1.1. Water Ingress Hazard .....	7
1.2. Radio-Frequency Transmission Hazard .....	8
1.3. Optical Radiation Hazard .....	9
1.4. Hot Surfaces Hazard .....	10
2. Reporting Mistakes And Recommending Improvements .....	11
3. Getting Started .....	12
3.1. Introduction .....	12
3.1.1. Cisco FM1000 Gateway .....	12
The Cisco FM1000 Gateway Gateway .....	12
Introduction .....	12
Product Specifications .....	13
Transceiver And Gateway Unit Power Consumption .....	13
3.2. Fluidmesh Architecture .....	14
3.2.1. Overview .....	14
Wireless Network Architectures .....	14
3.2.2. Fluidmesh Technologies .....	14
Prodigy .....	14
3.3. Fluidmesh Network Addressing .....	15
3.3.1. Bridge IP Addressing .....	15
3.3.2. Unit Identification And Addressing .....	15
Mesh-Capable Gateway Identification .....	15
Network Addressing .....	17
Fluidmesh Gateways .....	18
Configuring The Local Gateway Units .....	19
VLAN Tagging .....	21
Connecting And Configuring An Ethernet Edge Device .....	21
Fluidmesh Gateway Devices .....	22
4. Hardware Installation .....	23
4.1. Fluidmesh Hardware Installation .....	23
4.1.1. The Role Of The Gateway In A Fluidmesh Network Architecture .....	23
4.1.2. Installing The Cisco FM1000 Gateway .....	24
Connecting To The Unit Hardware .....	24
4.1.3. Best Practice For Shielded CAT5/6 Connectors .....	27
4.1.4. Supplying Power To The Cisco FM1000 Gateway .....	28
Connecting Power To The Cisco FM1000 Gateway .....	28
Connecting Power Through The Device Power Ports .....	29
4.1.5. Rebooting The Firmware And Resetting The Unit To Factory Defaults .....	29
Device Firmware Reboot .....	29
5. Using The Fluidmesh Partner Portal .....	31
5.1. Accessing The Partner Portal .....	31
5.2. Enabling Two-Factor Authentication For Security .....	32
5.3. Administering Plug-In License Codes .....	34
5.4. Using The RACER™ Radio Configuration Interface .....	34
5.5. Viewing The Technical Documentation For Your Fluidmesh Device .....	34
6. Device Configuration Using The Configurator Interface .....	36
6.1. Software And Hardware Prerequisites .....	38
6.2. Accessing The Cisco FM1000 Gateway For Device Configuration .....	38
6.2.1. Local Access And Login For Initial Configuration .....	39
6.2.2. Initial Configuration With The Unit In Provisioning Mode .....	42

6.3. Switching Between Offline And Online Modes .....	48
Uploading A Device Configuration File From FM Racer .....	49
6.4. Viewing And Accessing The FM Monitor Settings .....	50
6.5. General Settings .....	52
6.5.1. The General Mode Window .....	52
Changing The Operational Mode .....	53
Operational Mode Settings On A Gateway Unit .....	53
Changing The LAN Parameters .....	53
6.6. Network Control .....	53
6.6.1. FM-QUADRO .....	53
FM-QUADRO For Mesh Network-Capable Devices .....	53
Plotting And Interpreting The Wireless Links .....	54
Viewing Live Data For A Radio Or Wireless Link .....	58
Viewing Live RSSI Data For A Wireless Link .....	61
Manipulating The FM-QUADRO View .....	62
Changing The Relative Position Of Device Icons .....	62
Showing KPI Values For Wireless Links .....	63
Adding An Aerial Map To The FM-QUADRO View .....	64
Adjusting The Transparency Of The Aerial Map View .....	65
Exporting A Network Representation File .....	66
6.6.2. Advanced Tools .....	67
Using The Ping Test Tool .....	67
Using The Bandwidth Test Tool .....	68
Using The Path MTU Discovery Tool .....	69
6.7. Advanced Settings .....	70
6.7.1. ....	70
6.7.2. Static Routes .....	70
6.7.3. Pass Lists And Block Lists .....	71
6.7.4. Multicast .....	75
Multicast Management For Gateway Devices .....	75
Configuring Multicast Within A Layer-3 Network .....	76
6.7.5. SNMP Configuration .....	77
Using SNMP V2c .....	78
Using SNMP V3 .....	79
6.7.6. RADIUS Configuration .....	80
6.7.7. NTP Configuration .....	83
6.7.8. L2TP Configuration .....	84
6.7.9. VLAN Settings .....	85
VLAN Configuration .....	85
Rules For Packet Management .....	87
6.7.10. Fluidity Settings .....	88
6.7.11. Miscellaneous Settings .....	90
6.8. Management Settings .....	91
6.8.1. View Mode Settings .....	91
6.8.2. Changing The Administrator Username And Password .....	94
6.8.3. Overwriting And Upgrading The Unit Firmware .....	95
6.8.4. Plug-In Management .....	98
6.8.5. The Device Status View .....	101
The Device Status Window .....	101
6.8.6. Saving And Restoring The Unit Settings .....	103
6.8.7. Resetting The Unit To Factory Defaults .....	105
Rebooting The Unit .....	106
6.8.8. Logging Out .....	106
6.8.9. Viewing The End-User License Agreement .....	107

7. Software Plug-Ins .....	109
7.1. Available Plug-Ins .....	109
7.2. Plug-In Management Procedures .....	113
7.2.1. Plug-In Activation .....	113
7.2.2. Deactivating An Active Plug-In .....	115
7.2.3. Reactivating A Deactivated Plug-In .....	117
7.2.4. Sharing License Codes And Accepting Shared License Codes .....	118
8. Troubleshooting .....	119
8.1. I Cannot Get The Log-In Screen .....	119
8.2. I Cannot Log In To The FM Racer Interface .....	119
8.3. I Forgot The Administrator Password .....	119
8.4. I Purchased A Fluidmesh Device, But It Is Not Shown In FM Racer .....	120
8.5. I Cannot Connect My Fluidmesh Device To The FM Racer Interface .....	120
8.6. I Applied Configuration Settings To The Device Using FM Racer, But I Have Lost Connection To The Device In FM Racer. ....	120
8.7. How Do I Connect An Existing Pre-FM Racer Device To FM Racer? .....	121
9. Electrical Power Requirements .....	122
10. Heat Radiation Data .....	125
11. FCC And CE Compliance Certificates .....	127
12. Notices And Copyright .....	129
13. Fluidmesh End-User License Agreement .....	131
13.1. Preamble .....	131
13.2. Notice .....	131
13.3. Definitions .....	131
13.4. License Grant .....	132
13.5. Uses And Restrictions On Use .....	132
13.6. Open-Source Software .....	133
13.7. Termination .....	133
13.8. Feedback .....	134
13.9. Consent To Use Of Data .....	134
13.10. Warranty Disclaimer .....	135
13.11. Limitation Of Liability .....	135
13.12. Exclusion Of Liability For Emergency Services .....	136
13.13. Export Control .....	136
13.14. General .....	137
14. Contact Us .....	138

## 1. HAZARDOUS CONDITION WARNINGS



### IMPORTANT

In some jurisdictions, operation of any or all hardware that may be described in this manual may be subject to the following conditions:

1. The hardware may not cause harmful interference.
2. The hardware must accept any interference, including interference that may cause undesired operation.

Like all other global technology vendors, Fluidmesh is required to comply with all local health and government regulations in the locations in which we operate. This includes meeting radio frequency (RF) exposure limits for our products.

Our equipment is tested in accordance with regulatory requirements as a condition to our ability to market and sell in any given jurisdiction. As an equipment manufacturer, Fluidmesh defers to expert national and international health organizations responsible for guidance on the safety of RF signals, specifically the US Food and Drug Administration (FDA), Health Canada, the World Health Organization (WHO), and other national and global health agencies.

In May 2019, the FDA stated that there is "no link between adverse health effects and exposure at or under the current RF energy exposure limit", and that the current FCC RF exposure limits are sufficient to insure the safety of users.

If any Fluidmesh hardware unit breaks down or malfunctions, emits smoke or an unusual smell, if water or other foreign matter enters the unit enclosure, or if the unit is dropped onto a hard surface or damaged in any way, power off the unit immediately and contact an authorized Fluidmesh Networks dealer for assistance.

If you are adjusting and/or controlling a Fluidmesh device using control software such as the RACER™ interface or the device's local Configurator interface, do not make configuration changes unless you know with certainty that your changes will not negatively impact people or animals in the vicinity of the device and its antennas.

## 1.1. Water ingress hazard



### CAUTION

In all circumstances where the Cisco FM1000 Gateway will be installed in an outdoor location, it is compulsory to mount the Cisco FM1000 Gateway inside an FM-SHIELD auxiliary mounting kit.

The FM-SHIELD auxiliary mounting kit is a proprietary Fluidmesh solution, and is designed specifically to assure the long-term durability and reliability of compatible radio transceivers that have been installed in outdoor environments.

If you need further information regarding the recommended usage of FM-SHIELD, contact your Fluidmesh Networks representative.

Relevant technical specifications for FM-SHIELD can be found in the *Fluidmesh FM-SHIELD installation manual*.

## 1.2. Radio-frequency transmission hazard



### WARNING

The system shown in this manual is designed to be installed and operated in a way that avoids contact with the antennas by human beings. The legislation quoted in this section is designed to reduce overall exposure of human beings to RF radiation.

This section gives minimum separation distances between antennas and humans. It is strongly recommended that the system be installed in a location where these minimum separation distances can be maintained at all times.

**United States:** This system has been evaluated for RF exposure for humans, in accordance with FCC regulation CFR 47 Part 2.1091. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. (all FM Ponte kit and x200 radio transceivers), or 21cm/8.3 in. (all FM1300 Otto and x500 radio transceivers).

**Canada:** This system has been evaluated for RF exposure for humans, in accordance with ISED regulation RSS-102. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. for all Fluidmesh radio transceivers.

**Europe / Australia / New Zealand:** This system has been evaluated for RF exposure for humans, in accordance with standard EN 62232. To maintain compliance, the minimum separation distance from the antenna to general bystanders is 20cm/7.9in. for all Fluidmesh radio transceivers.

Before activating any device capable of transmitting RF signals, make sure that all persons and animals are protected from possible RF exposure.

Make sure that all RF feeds are securely connected to an appropriate antenna. Never activate any RF-capable device that is not connected to an antenna.



### 1.3. Optical radiation hazard



#### **WARNING**

If any Fluidmesh hardware device is equipped with one or more fiber-optic transceiver modules, it is classified as a Class 1 laser product. It may use laser-emitting components and/or very high-intensity light sources.

Do not look directly at the input/output end of the unit's **SFP** connector, or at the input/output end of any fiber-optic cable. Fiber-optic systems frequently use high-intensity light from laser or LED sources that may cause temporary or permanent blindness.

For additional guidance regarding the safe use of laser-based and LED-based fiber-optic technology, refer to *ANSI Z136.2 (Safe Use of Optical Fiber Communication Systems Utilizing Laser Diode and LED Sources)*.

## 1.4. Hot surfaces hazard



### **WARNING**

The outer surfaces of transceiver and gateway unit enclosures may become hot during normal operation. During normal operation, do not touch or handle the unit enclosure without personal protective equipment.

## 2. Reporting mistakes and recommending improvements

You can help improve this manual.

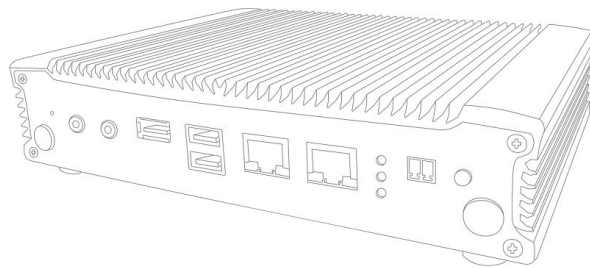
If you find any mistakes, or if you know of a way to improve the procedures that are given, please let us know by E-mailing your suggestions to [documentation@fluidmesh.com](mailto:documentation@fluidmesh.com).

## 3. Getting Started

### 3.1. Introduction

#### 3.1.1. Cisco FM1000 Gateway

##### *The Cisco FM1000 Gateway Gateway*



### *Introduction*

The Cisco FM1000 Gateway Gateway is an industrial-grade network switch, router and data-management center. One of its most important functions is to lower the load on a medium-scale Fluidity-enabled wireless infrastructure (typically an infrastructure that is required to handle aggregate throughput of up to 1 Gigabit per second) by balancing traffic from many connected Fluidmesh transceiver units, all without impacting the performance of the connected network.

The Cisco FM1000 Gateway has two Gigabit Ethernet interfaces, and is able to handle up to 1 Gigabit per second of aggregate data traffic originating from a Fluidity-enabled radio cluster.

More than one unit can be installed as part of the same system to provide redundancy and improve automatic fault tolerance. Multiple units can be co-located within the same data center, or alternatively, installed in different data centers to provide geographic redundancy.

The unit is also able to connect clusters of Fluidity networks that are located within different broadcast domains. The unit acts as the aggregation point for all tunnels, and connects all portions of Fluidity infrastructure across layer 3 or wide-area networks. Roaming tasks across

different clusters belonging to different broadcast domains are executed with zero hand-off time.


The unit is suitable for installation in conventional data centers or field shelters. It is designed for installation on conventional server racks, VESA mounts, DIN rails or vertical walls, and is capable of reliable operation in very high or low temperatures.

### Product specifications

For detailed product specifications, refer to the product data sheet for the Cisco FM1000 Gateway.

### Transceiver and gateway unit power consumption

In service, Fluidmesh transceiver units and gateway units consume electrical power at the rates given in the table below.



**IMPORTANT**

In service, transceiver and gateway units will consume power at various levels between the quoted lower limit and upper limit, depending on data traffic load, signal strength, environmental conditions such as line-of-sight and atmospheric moisture, and other factors.

Note that the power consumption of transceiver units tends to be affected in inverse proportion to the unit temperature (in other words, power consumption tends to rise when the temperature of the unit falls, and the other way around).

**Table 1. Power consumption figures (transceiver units)**

Unit series	Minimum power consumption	Nominal power consumption (typical conditions)	Maximum power consumption (realistic system-design assumption)
<b>FM Ponte kit</b> (Model FM1200V-HW)	4 Watts	6 to 7 Watts	10 Watts
<b>FM1200 Volo</b> (Model FM1200V-HW)	4 Watts	6 to 7 Watts	10 Watts
<b>FM1300 Otto</b>	8 Watts	10 to 12 Watts	15 Watts
<b>FM3200-series</b> (Model FM3200)	4 Watts	6 to 7 Watts	10 Watts
<b>FM4200-series</b> (Models FM4200F and FM4200)	4 Watts	6 to 7 Watts	10 Watts
<b>FM3500 Endo</b> (Model FM3500)	8 Watts	10 to 12 Watts	15 Watts

Unit series	Minimum power consumption	Nominal power consumption (typical conditions)	Maximum power consumption (realistic system-design assumption)
<b>FM4500-series</b> (Models FM4500F and FM4500)	8 Watts	10 to 12 Watts	15 Watts
<b>FM 4800 Fiber</b>	13 Watts	15 to 17 Watts	20 Watts

**Table 2. Power consumption figures (gateway units)**

Unit	Maximum power consumption (realistic system-design assumption)
<b>FM1000 Gateway</b>	60 Watts
<b>FM10000 Gateway (Gen. 1)</b>	275 Watts (redundant AC power supply) 250 Watts (non-redundant AC power supply)
<b>FM10000 Gateway (Gen. 2)</b>	300 Watts (redundant AC power supply)

## 3.2. Fluidmesh Architecture

### 3.2.1. Overview

#### *Wireless network architectures*

Depending on the network design and the type of components used, the Cisco FM1000 Gateway can be used to create wireless network architectures, including:

- Point-to-point (P2P) links.
- Mobility networks.

### 3.2.2. Fluidmesh technologies

#### *Prodigy*

Prodigy is Fluidmesh's proprietary implementation of the Multi-Protocol-Label-Switching (MPLS) standard.

Prodigy 2.0 offers greatly improved performance compared to Prodigy 1.0. New features include:

- Fluidity (through software plug-ins)
- Traffic engineering
- Advanced Quality of Service (QoS)



### IMPORTANT

The Cisco FM1000 Gateway features exclusive support for Prodigy 2.0. The unit does **not** support Prodigy 1.0.

Also note that Prodigy 1.0 and Prodigy 2.0 are **not** compatible with each other. Do not implement the two protocol versions within the same network.

If you are expanding an existing network using a Cisco FM1000 Gateway Gateway, make sure all components that are part of the network are compatible with the Gateway by:

1. Upgrading all Fluidmesh radio transceivers within the network to firmware version 6.5 or higher, and:
2. Configuring all Fluidmesh radio transceivers within the network to operate using Prodigy 2.0.

## 3.3. Fluidmesh network addressing

### 3.3.1. Bridge IP addressing

As shipped from the factory, the wired ethernet ports of all Fluidmesh hardware components are assigned the same default IP address of **192.168.0.10/24**.

No default IP address is associated with the wireless interface.

### 3.3.2. Unit identification and addressing

#### *Mesh-capable gateway identification*

In contrast to Fluidmesh products that can be set in *Mesh Point* and *Mesh End* modes as needed, the Cisco FM1000 Gateway can only be set as a *Mesh End* point.

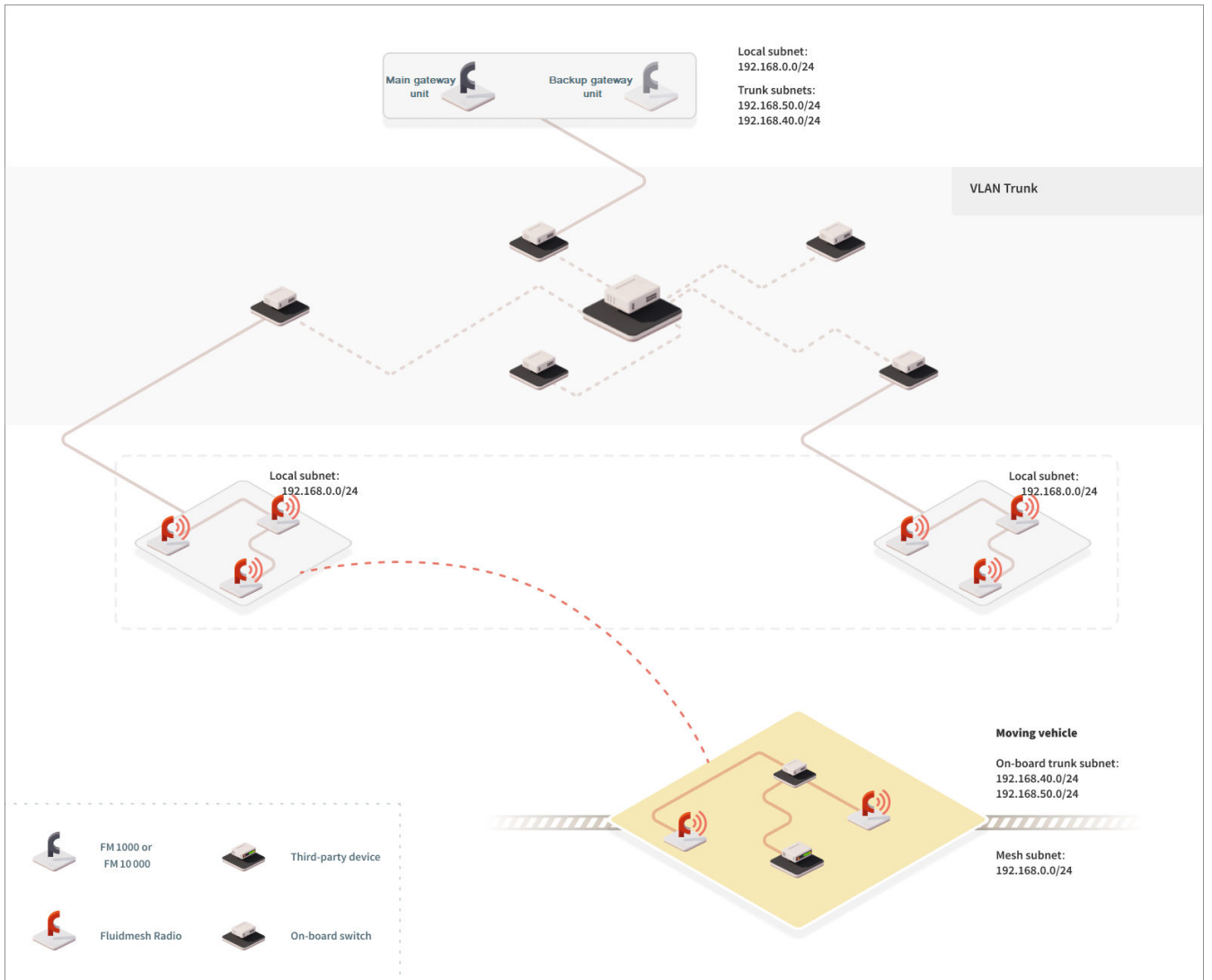
Regardless of its configuration and operating mode, every Fluidmesh device is shipped from the factory with a unique mesh identification (ID) number (also called the Mesh ID). This number always takes the following form:

#### **5.a.b.c**

The triplet a.b.c uniquely identifies the individual physical hardware unit.

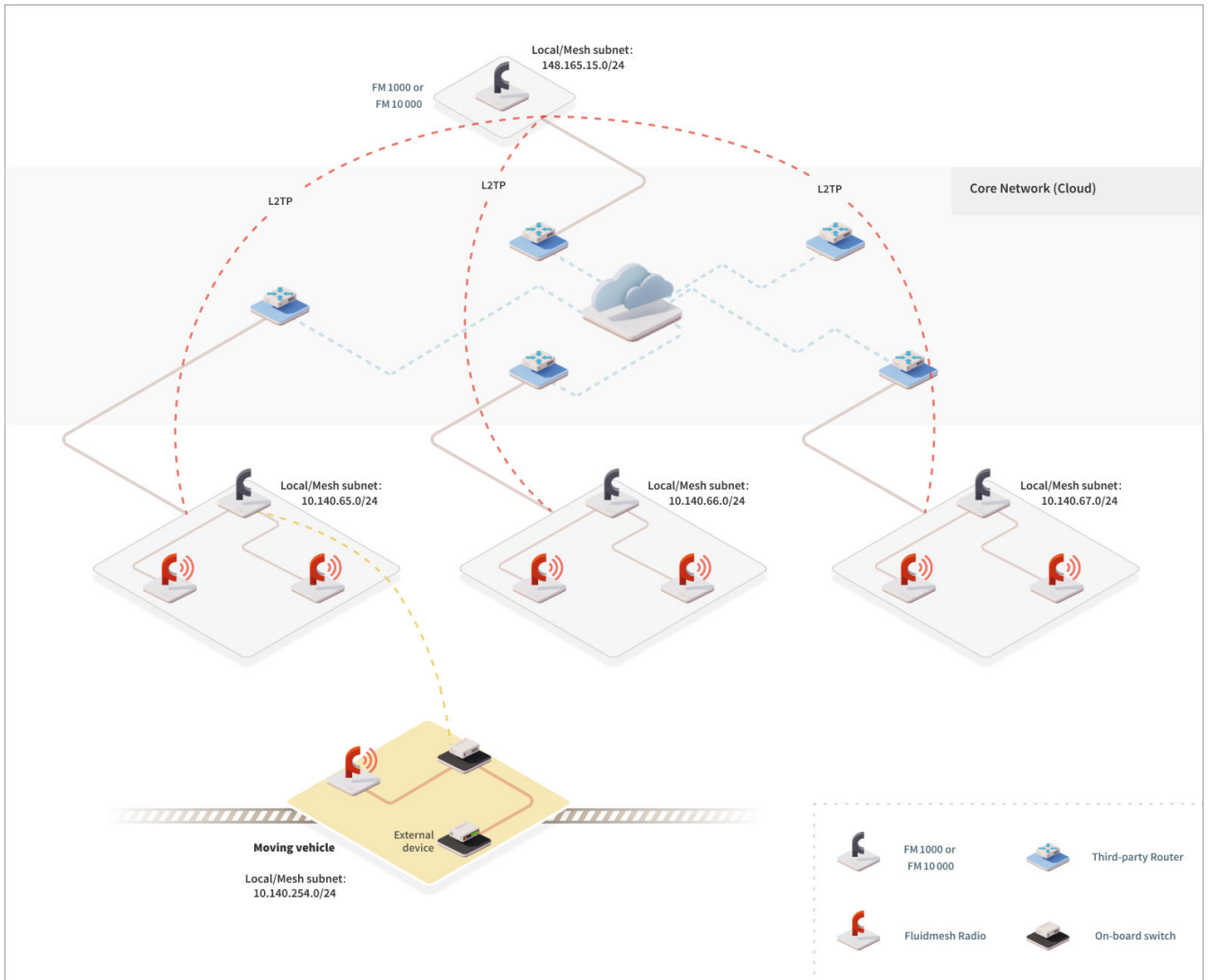
The Mesh ID number is used to identify the physical hardware units within the configurator interface that is used for configuration of the unit. Mesh ID numbers cannot be changed.

Simplified network diagrams demonstrating the relationship between a wired LAN and a linked mesh radio network containing a *mesh end* unit and *mesh point* units are shown below. [Figure 1 \(page 16\)](#) shows a typical Layer 2 network, while [Figure 2 \(page 17\)](#) shows a typical Layer 3 network.



**Figure 1. Fluidmesh Network Addressing - Mesh End (Layer 2)**



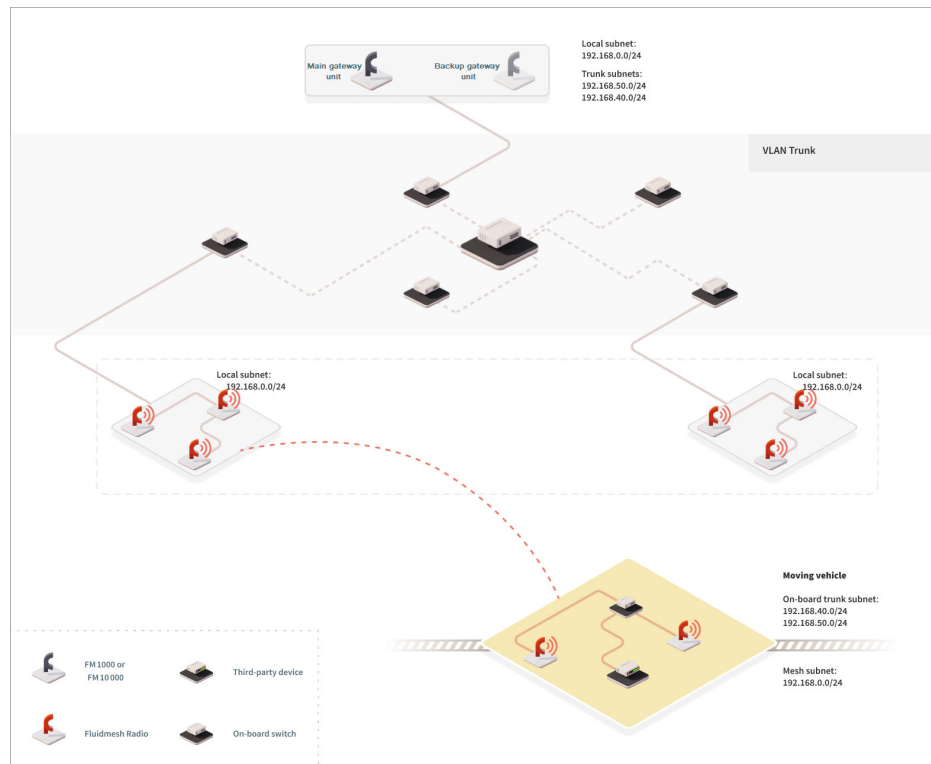


**Figure 2. Fluidmesh Network Addressing - Mesh End (Layer 3)**

### Network addressing

This section elaborates on the overall purpose and function of the Cisco FM1000 Gateway by explaining the role of the FM1000 Gateway (and, if included, the FM10000 Gateway) gateway device within a wireless network.

Fluidmesh gateways



**Figure 3. Hierarchical network architecture with relative IP addressing**

**NOTE**

The system architecture shown above is to be regarded as indicative only.

The FM1000 Gateway is necessary for the cluster to function if the cluster aggregate throughput is greater than 350 Mbps, but less than 1 Gbps. If throughput is less than 350 Mbps, a Fluidmesh radio transceiver may be used to facilitate an L2TP tunnel to the global gateway.

The FM10000 Gateway is only necessary as a global gateway if the overall aggregate throughput value is between 1 Gbps and 10 Gbps. If throughput is less than 1 Gbps, an FM1000 Gateway can replace an FM10000 Gateway as a global gateway unit.

Figure 3 (page 18) shows a typical hierarchical network architecture with relative IP addressing.

Within this schema:

- An FM1000 Gateway is used as an aggregate point within each single network cluster or broadcast domain.

- An FM1000 Gateway Gateway or FM10000 Gateway Gateway is used at data-center level to ensure IP address reachability across the entire network.
- L2TP tunnels must be enabled between each FM1000 Gateway at cluster level, and between each cluster-level FM1000 Gateway and the data-center FM1000 Gateway or FM10000 Gateway. The L2TP tunnels are used to exchange signaling information without physically modifying the pre-existing core network.

At a logical level, each network cluster becomes part of the private LAN (which the local control room is usually part of). Therefore, the Fluidmesh gateway units and all other edge devices must be provided with a private LAN IP address, and will be accessed through that IP address.

In [Figure 3 \(page 18\)](#), the private LAN IP address classes are 10.140.65.0 / 255.255.255.224, 10.140.66.0 / 255.255.255.224 and 10.140.67.0 / 255.255.255.224. Each Fluidmesh gateway device possesses an IP address that belongs to the relative class. Note that each IP address must be univocal within the entire network, in order to avoid address conflicts.



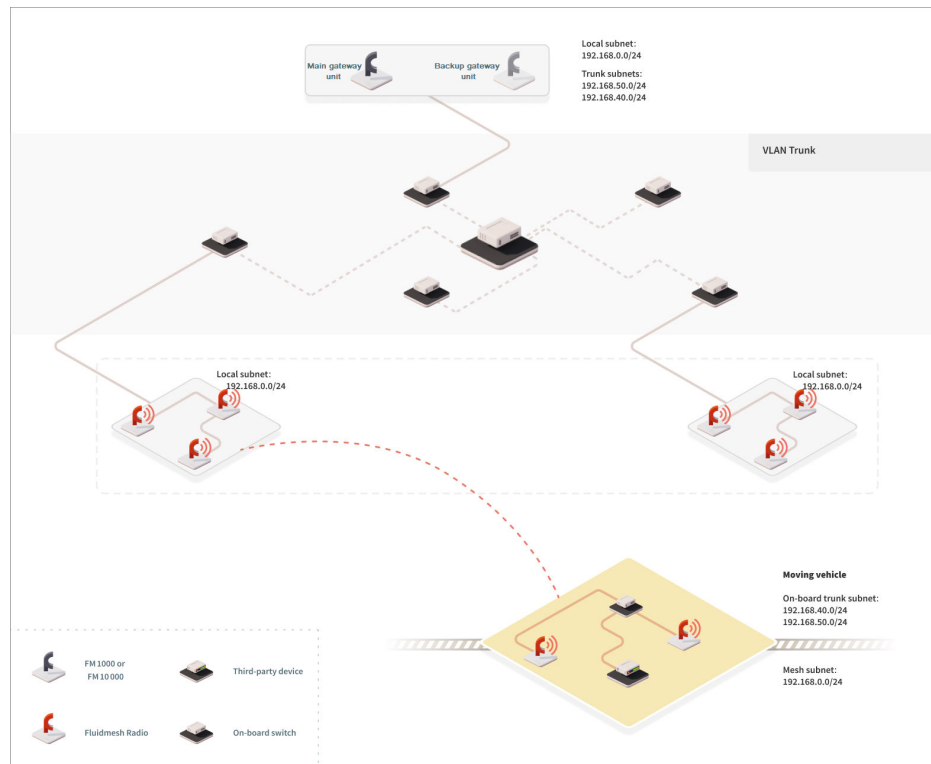
**NOTE**

Every Fluidmesh hardware device has a factory-set IP address of 192.168.0.10, and a Netmask of 255.255.255.0.

In terms of IP addressing, the onboard subnets can be completely independent of the cluster subnets. In the figure above, the onboard subnet is 10.140.254.0 / 255.255.255.224. The Fluidity protocol ensures that the local IP addresses of the mobile subnets will not change while the network is roaming from one cluster to another, and that inter-cluster roaming is completely seamless.

*Configuring the local gateway units*

As a general rule, the core network routers and gateway units should be configured to provide full IP reachability to each network segment. This can be done by properly configuring the routing protocols that run on the core network. This task is not covered in this manual, and will be the responsibility of the person tasked with network management.



**Figure 4. Gateway configuration (hierarchical network architecture with relative IP addressing)**

Figure 4 (page 20) illustrates how the local subnet gateways can be configured at each network segment:

- *Network clusters (subnet gateways 10.140.65.0/27, 10.140.66.0/27 and 10.140.67.0/27):* The gateway for each Fluidmesh device, including the FM1000 Gateway, should be the standard one for the local subnet used to reach other remote subnets belonging to any or all of the remaining network clusters. To allow local devices to reach mobile subnets, the local gateway should be provided with routes toward the FM1000 Gateway in the same subnet, as in the following typical example:  
For subnet gateway 10.140.65.0/27, add route 10.140.254.0/27, gateway 10.140.65.10 (the IP address of the FM1000 Gateway in the subnet should be 10.140.65.10).
- *On-board layer/mobile subnet (subnet gateway 10.140.254.0/27):* For each mobile network, the local gateway should be the Fluidmesh mobile wireless radio transceiver. The transceiver must not be provided with a default gateway, because the local gateway will change dynamically while roaming from one cluster to another.
- *Data-center network (subnet gateway 148.165.15.0/27):* It is assumed that this gateway is granted reachability to all network cluster subnets. The local gateway must also be provided with all

routes to reach the mobile subnets through the FM1000 Gateway or FM10000 Gateway Gateway, as in the following example:

For subnet gateway 148.165.15.0/27, add route 10.140.254.0/27, gateway 148.165.15.10 (this being the IP address of the FM10000 Gateway in the subnet).

### *VLAN tagging*

Virtual LAN (VLAN) tagging is a part of the IEEE 802.1q networking standard that allows multiple switched networks to transparently share the same physical hardware whilst protecting the privacy of the data transmitted within each network.

For example, consider a company with several departments. With VLAN tagging, each department is able to run its own private logical network, but all private networks run on the same physical corporate network. Each VLAN is identified by a specific number called VLAN ID (VID). The VID is also used for tagging packets belonging to specific VLANs. Because VLANs are based on logical and not physical connections, several types of VLANs exist, based on the criteria used to logically separate networks.

Fluidmesh Gateway devices support port-based and MAC-based VLAN tagging. The traditional VLAN scheme is port-based, where each physical Ethernet port is configured to specify membership of a particular VLAN. However, if there are requirements that individuals or devices must be segregated regardless of their physical location, MAC-based VLANs can be used, with the network is configured with an access list that maps individual MAC addresses to VLAN membership.

The Fluidmesh VLAN implementation is compatible with the specification of the IEEE 802.1q standard, meaning that a Fluidmesh network can interoperate with other VLAN-aware network devices. VLAN trunking between the Fluidmesh network and the Ethernet switches is also supported, enabling carriage of VLAN membership information throughout the wireless and wired network segments.

### *Connecting and configuring an Ethernet edge device*

Ethernet edge devices such as IP cameras and Wi-Fi access points can be connected to the Ethernet ports of the Cisco FM1000 Gateway. Such edge devices must be configured using the IP subnet scheme defined for the broadcast domain.

The default *IP subnet mask* for all Fluidmesh devices is *192.168.0.0 / 255.255.255.0*.

The default *IP address* for all Fluidmesh devices is *192.168.0.10 / 255.255.255.0*.

You can configure any Ethernet device manually or automatically, using a DHCP server that resides on the LAN network. The Fluidmesh network is totally transparent to DHCP, therefore, DHCP requests and responses can be forwarded transparently across the network.

**IMPORTANT**

If an Ethernet-based system using multiple peripheral components is connected to the wireless network, assign each peripheral component a fixed IP address. If dynamic IP addressing is used, the components may not be accessible to third-party software that relies on the components for data input.

A typical example is a video surveillance system equipped with multiple CCTV cameras. Each camera must be assigned a fixed IP address to be accessible to the video-recording software.

*Fluidmesh gateway devices*

The Cisco FM1000 Gateway features two Ethernet ports, located on the front panel and rear panel of the unit. Usually, one port is connected to the local network switch. The second can be used for configuration and maintenance purposes.

## 4. Hardware installation

### 4.1. Fluidmesh hardware installation

#### 4.1.1. The role of the Gateway in a Fluidmesh network architecture

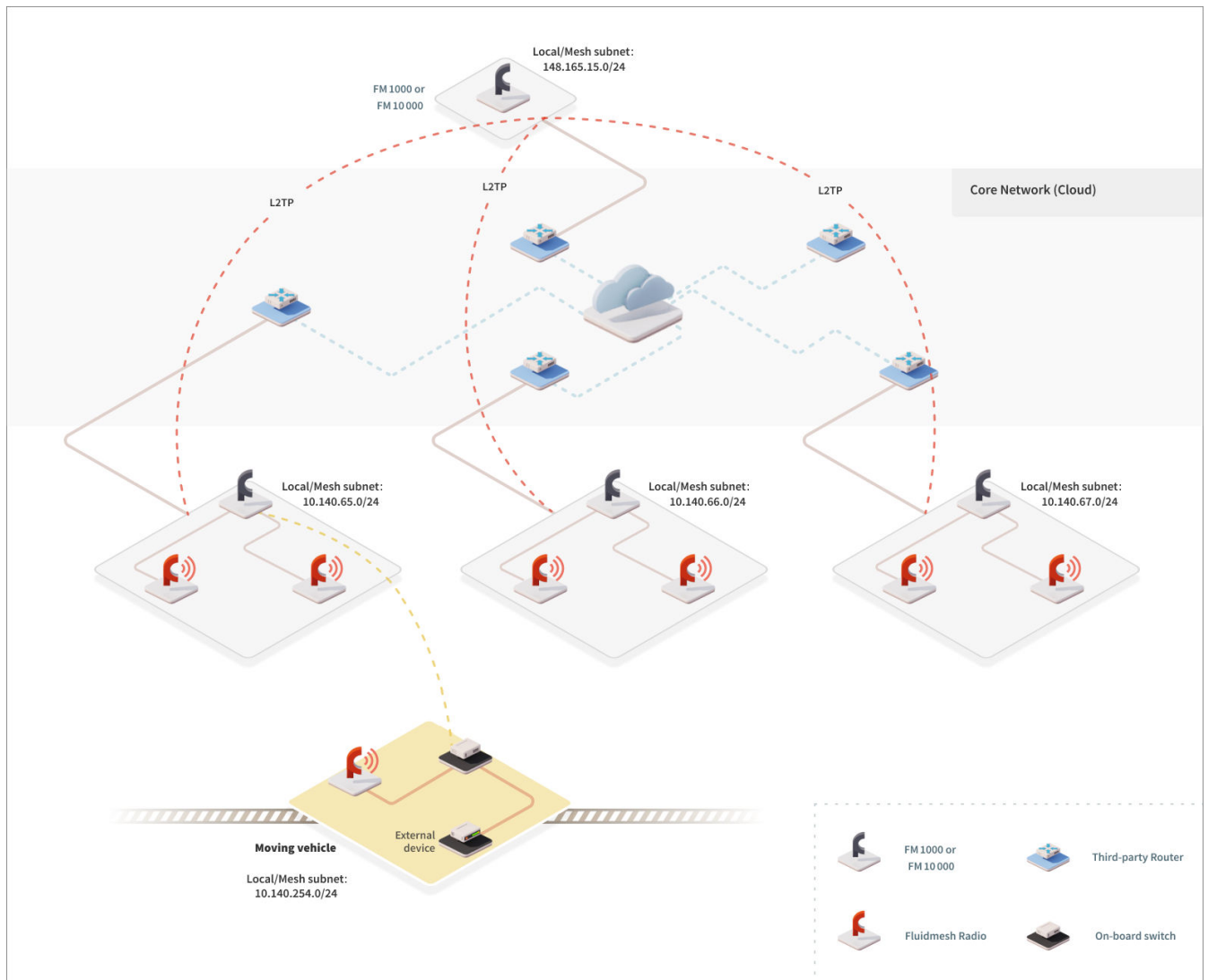
The role of the FM1000 Gateway and FM10000 Gateway Gateways is to connect defined clusters of Fluidity-capable networks where each network resides in a different broadcast domain. The unit does this while allowing enhanced data-transfer speeds.

A typical Fluidity-capable network is shown in [Figure 5 \(page 24\)](#). Within this structure, an FM1000 Gateway or FM10000 Gateway Gateway acts as the aggregation point for all tunnels, connecting all portions of the infrastructure across layer-3 networks or wide-area networks.

The Gateway unit allows easy management of complex system architectures. If your network is scaled up, the unit is capable of offering the additional processing capabilities needed to enable complex data traffic management. In [Figure 5 \(page 24\)](#), each broadcast domain is considered to be a separate network with its own IP addressing schema.

The broadcast domains could be connected to the data center using any type of network medium, including fiber-optic lines and wireless backhaul. In the layout below, the Gateway unit functions as:

1. A bandwidth aggregator for the traffic flows coming from each broadcast domain. The maximum aggregated bandwidth that the FM1000 Gateway can support is 1 Gb/sec. In cases where higher levels of bandwidth must be processed, a combination of FM1000 Gateway and FM10000 Gateway Gateways can be used within the hierarchical network topology.
2. Since the trackside broadcast domains and the mobile networks on board each vehicle can be configured as different IP subnets, the Gateway unit serves as an IP reachability gateway, guaranteeing the reachability of each IP address across the entire network.



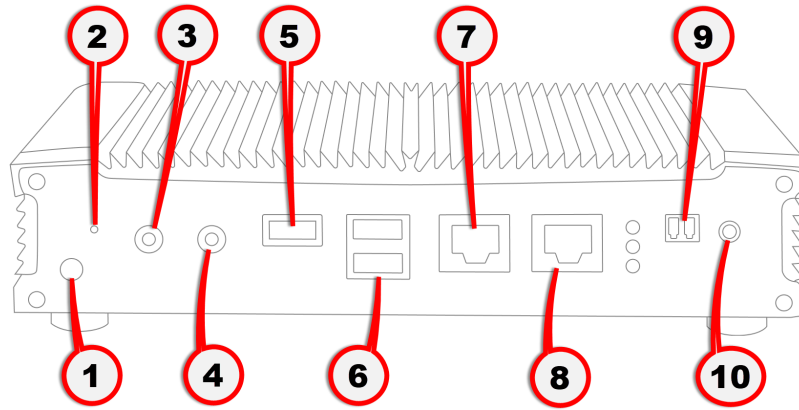
**Figure 5. Typical Fluidity network architecture (FM1000 Gateway or FM10000 Gateway as aggregator)**

#### 4.1.2. Installing the Cisco FM1000 Gateway

##### Connecting to the unit hardware

The front and rear panels of the unit contain controls and hardware interfaces. The front panel is described in [Figure 6 \(page 25\)](#), and the rear panel in [Figure 7 \(page 26\)](#). The table that follows each figure explains the function of each relevant control and hardware interface.



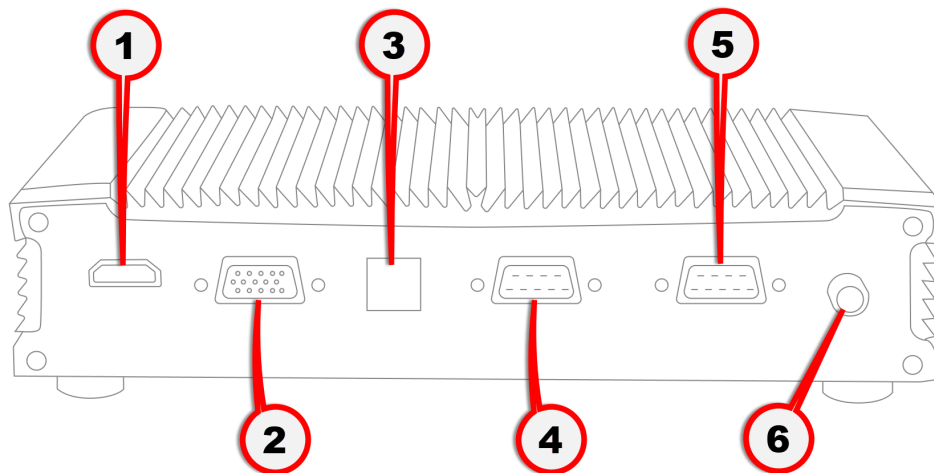


**Figure 6. Cisco FM1000 Gateway (front panel)**

**Table 3. Controls and interfaces (front panel)**

Control/ interface name	Control/ interface type	Function
(1)	[empty]	Not used.
Reset button (2)	Socket pushbutton	Press this button to do a hardware reset of the unit.
Line in (3)	Line in jack socket	An audio microphone can be connected to the unit using this socket.  Note that the Cisco FM1000 Gateway currently features no audio input capability.
Line out (4)	Line out jack socket	An audio loudspeaker or headphones can be connected to the unit using this socket.  Note that the Cisco FM1000 Gateway currently features no audio output capability.
USB3.0 (5)	USB 1.1 / USB 2.0 / USB 3.0- compatible USB port	If needed, use this port to connect a USB 1.1, USB 2.0 or USB 3.0 device to the unit.
USB2.0 (6)	USB 1.1 / USB 2.0-compatible USB ports	If needed, use these ports to connect USB 1.1 or USB 2.0 devices to the unit.

Control/ interface name	Control/ interface type	Function
LAN port 1 (7)	RJ45 Ethernet port	Use this port to connect a computer to the unit for configuration and maintenance.  Note that the unit's twin Ethernet ports are bridged together.  For instructions on how to configure the unit using the Configurator interface, refer to <a href="#">"Device configuration using the configurator interface"</a> (page 36).  For instructions on how to configure the unit using the FM Racer interface, refer to the <i>Fluidmesh Networks FM Racer user manual</i> .
LAN port 2 (8)	RJ45 Ethernet port	Use these ports to connect a computer to the unit for configuration and maintenance.  Also see LAN (7) above.
(9)	[empty]	Not used.
Power On/Off (10)	Pushbutton	Press this button to power the unit ON and OFF.




**Figure 7. Cisco FM1000 Gateway (rear panel)**

**Table 4. Controls and interfaces (rear panel)**

Control/ interface name	Control/ interface type	Function
HDMI (1)	HDMI connector	If needed, use this port to connect an HDMI-compatible video monitor to the unit.  Note that the Cisco FM1000 Gateway currently features no video output capability.

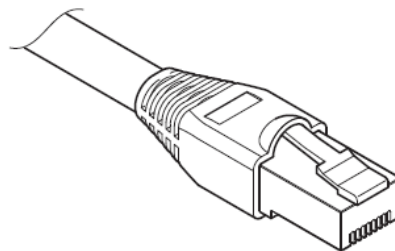
Control/ interface name	Control/ interface type	Function
VGA (2)	DE-15 VGA connector	<p>If needed, use this port to connect a VGA video monitor to the unit.</p> <p>Always ensure that the unit and the connected video monitor are both powered OFF before connecting or disconnecting a VGA cable.</p> <p>Note that the Cisco FM1000 Gateway currently features no video output capability.</p>
DIO (3)	Digital input/ output jack	Not used.
COM port 1 (4)	RS-232 serial ports	<p>If needed, use either of these ports to reset the unit to its factory default configuration. For the hardware reset procedure, refer to <a href="#">“Rebooting the firmware and resetting the unit to factory defaults” (page 29)</a>.</p>
COM port 2 (5)		
DC power input (6)	Electrical power connector	<p>Use this port to connect a 12 Vdc power source to the unit.</p> <p>Do not connect 24 Vdc or 48 Vdc power sources to the unit under any circumstances.</p>

### 4.1.3. Best practice for shielded CAT5/6 connectors



**CAUTION**

To avoid the possibility of damage to network components due to electrostatic discharge (ESD), it is extremely important that all shielded CAT5/6 connectors are assembled according to the standards and directives in this section.



**Figure 8. Shielded CAT5/6 connector**

Use only professional-quality, outdoor-rated, RF-shielded cables in conjunction with Fluidmesh radio transceivers.

Assemble all shielded CAT5/6 connectors to the following standards:

- Only use shielded RJ45 Ethernet connectors.

- When inserting each connector into a shielded Ethernet port, the connector's inner jacket must form a positive contact with the Ethernet port.
- When each RJ45 connector is plugged into the correct Ethernet port of the Cisco FM1000 Gateway, lock the bottom of the RJ45 connector using the side retaining screws.
- When all RJ45 connectors are connected to the unit, make sure that the bottom cover of the unit is correctly secured to the unit enclosure.

#### 4.1.4. Supplying power to the Cisco FM1000 Gateway



##### CAUTION

When connecting the Cisco FM1000 Gateway to a power supply, be sure to follow the instructions in this section at all times.

Failure to follow these instructions may result in irreparable damage to the unit and/or other connected hardware, and will also invalidate the product warranty.



##### IMPORTANT

For technical data on which power sources are compatible with the Cisco FM1000 Gateway, refer to [“Electrical power requirements”](#) (page 122).

The Cisco FM1000 Gateway can be provided with power using the following methods:

- A 12 Vdc/5A 60W power source.

When providing the power source for the Cisco FM1000 Gateway, remember the following important points:

- Install the power source as close to the unit as possible to minimize voltage drop. The maximum suggested distance is 50ft (15m).

#### Connecting power to the Cisco FM1000 Gateway

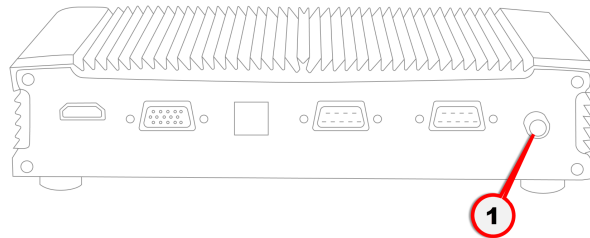


##### NOTE

For detailed comparative information on which Fluidmesh hardware devices are capable of accepting power through IEEE 802.3at or IEEE 802.3af power sources, or through a DC IN power source, refer to [“Electrical power requirements”](#) (page 122).

### Connecting power through the device power ports

The DC 12V connector (1, [Figure 9 \(page 29\)](#)) is a two-terminal power port. The unit is exclusively designed to accept passive 12 Vdc power from an AC power adapter producing a minimum of 60W (12V/5A).



**Figure 9. FM1000 Gateway (DC 12V connector)**



#### CAUTION

Do not connect a 24 Vdc or 48 Vdc power source to the unit under any circumstances.

### 4.1.5. Rebooting the firmware and resetting the unit to factory defaults

The Cisco FM1000 Gateway hardware can be rebooted and reset to factory default condition using the procedures in this section.



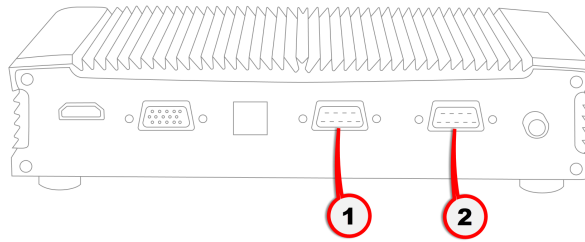
#### IMPORTANT

The following procedure shows how to do a 'hard' (device firmware) reboot. To do a 'soft' (device software) reboot, refer to ["Resetting the unit to factory defaults" \(page 105\)](#).

To do a 'hard' (device firmware) reboot under emergency conditions (for example, if the unit malfunctions), do the steps in the following sub-section.

#### Device firmware reboot

1. Connect one end of an RS-232 serial cable to either of the **COM** ports on the rear side of the unit (1 or 2, [Figure 10 \(page 30\)](#)).



**Figure 10. Cisco FM1000 Gateway (COM port)**

2. Connect the other end of the RS-232 serial cable to the computer that you will use to configure the unit.
3. Set the serial port speed of the computer to 115 200 baud. For detailed instructions on how to do this, refer to the Help content supplied by your computer's manufacturer.
4. Log in to the Fluidmesh command line interface (CLI). For detailed instructions on how to use the CLI, refer to the *Fluidmesh Networks CLI User Manual*. The factory-set login details are as follows:
  - Username: *admin*
  - Password: *admin*
5. Enter the command *factory*, and press the Enter key.
6. You will be asked if you want to reset the unit to factory defaults. To proceed with the firmware reboot, type *yes* and press the Enter key.

## 5. Using the Fluidmesh Partner Portal

The Fluidmesh Partner Portal is the main web-based portal through which the following activities are done:

1. Participating in Fluidmesh E-learning
2. Using and sharing plug-in license codes for Fluidmesh devices
3. Using the RACER™ radio configuration interface
4. Viewing the technical documentation for your Fluidmesh devices

### 5.1. Accessing the Partner Portal

Access to the Partners Portal is granted only to Fluidmesh's official partners and customers, and requires registration.

To access the Fluidmesh Partner Portal, do the following steps:

1. Make sure a current web browser is installed on your computer. For detailed information on which browsers are supported, refer to [Table 5 \(page 31\)](#) below. If needed, upgrade your browser version.
2. Click [this link](#).
  - The Fluidmesh Partner Portal **Sign In** dialog will be shown.
3. Register as a portal user by clicking the **Create Account** link and following the software prompts.

**Table 5. Supported web browsers**

	Version	Computer operating systems	Compatibility	Reason
Mozilla Firefox	32 to 38	Linux, Windows 7, 8 and 10, OS X Mavericks	Partial	Icons and fonts do not display correctly in position modality
	39	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-
	40 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-
Google Chrome	36 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Partial	Vertical scrolling in unit/template detail does not work correctly
	56 onward	Linux, Windows 7, 8 and 10, OS X Mavericks	Full	-

	Version	Computer operating systems	Compatibility	Reason
Microsoft Internet Explorer	11 onward	Windows 7, 8 and 10	Full	-
Microsoft Edge	13 onward	Windows 7, 8 and 10	Full	-
Apple Safari	8 onward	OS X Yosemite or later	Full	-

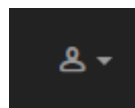
## 5.2. Enabling Two-Factor Authentication for security

To enhance cyber-security on the Partner Portal, Fluidmesh uses two-factor authentication (2FA).

2FA works by providing an extra security layer that works independently of your Partner Portal login password. With 2FA activated, you will be asked to provide a secure one-time password (OTP) for each login.

To set up two-factor authentication, do the following steps:

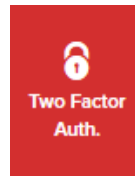
1. Install an app capable of generating authentication codes on your mobile phone. Apps recommended for specific platforms are:
  - **Google Authenticator** or **Authy** (iPhone, Android)
  - **Microsoft Authenticator** (Windows Mobile)
2. Log into the [Fluidmesh Partner Portal](#) using your normal access password.
3. Hover the mouse cursor over the Profile icon in the upper right-hand corner of the web page ([Figure 11 \(page 32\)](#)). Click the **Account** option.



**Figure 11. Partner Portal (Profile icon)**

- Your portal account page will be shown.
4. Click the **Two Factor Auth.** link on the left-hand side of the web page ([Figure 12 \(page 33\)](#)).





**Figure 12. Partner Portal (Two Factor Auth. icon)**

- The **Two Factor Authentication** page will be shown.
  - The current two-factor authentication status of your portal account will be shown near the top of the page.
5. Click the **Set Up Two Factor Authentication** button.
    - A two-factor authentication dialog will ask to confirm your identity. If the name and E-mail address shown in the dialog are yours, enter your current portal password and click the **Validate identity** button.
  6. An E-mail will be sent to your E-mail address with a verification code in the body of the mail. Enter the verification code in the **Verification code** field of the Two Factor Authentication web page.
    - The Two Factor Authentication web page will show a QR code.
  7. Use the authentication app on your mobile phone to scan the QR code on the web page. [Figure 13 \(page 33\)](#) is a typical example of the QR code you will be shown.



**Figure 13. Two Factor Authentication (typical QR code)**

- The authenticator app will generate an authentication code. Enter this code in the **Authentication code** field of the Two Factor Authentication web page, and click the **Enable Two Factor Authentication** button.
- A list of ten *recovery codes* will be shown on the Two Factor Authentication web page. It is recommended that you save these codes in case you lose your mobile phone. Download the recovery codes as a \*.TXT file by clicking

the **Download** button, or print a hard copy of the codes by clicking the **Print** button.

### 5.3. Administering plug-in license codes

The Partner Portal Plug-ins page can be used to do the following tasks:

- Convert plug-in License codes to Activation codes
- Deactivate active plug-in License codes
- Reactivate deactivated plug-in License codes
- Export multiple Activation codes
- Share License codes with other Fluidmesh device users
- Accept shared License codes from other Fluidmesh device users

To do the tasks above, refer to “[Plug-In management](#)” (page 98).

### 5.4. Using the RACER™ radio configuration interface

RACER™ is Fluidmesh's web-based configuration portal. It is the primary interface with which to configure Fluidmesh radio devices.

You can operate FM Racer using any internet-connected computer with a web browser.

To access the FM Racer portal, do the following steps:

1. Log in to the Fluidmesh Partners Portal using your login credentials.
2. Click [this link](#).

For detailed instructions on how to use the FM Racer interface, refer to the *Fluidmesh Networks RACER™ User Manual*.



#### **IMPORTANT**

For a detailed description of the differences between FM Racer and the local Configurator interface, refer to “[Device configuration using the configurator interface](#)” (page 36).

### 5.5. Viewing the technical documentation for your Fluidmesh device

All documentation relating to your Fluidmesh device (such as product brochures, technical data sheets, installation instructions and user manuals) can be found in the Documentation section of the Partner Portal.

To find documentation relating to your Fluidmesh device, do the following steps:

1. Log in to the Fluidmesh Partners Portal using your login credentials.
2. Click [this link](#).
3. All documents are arranged by category. Browse the folders for the documentation you need.

## 6. Device configuration using the configurator interface

All Fluidmesh radio transceiver devices are shipped with IP address **192.168.0.10**, and Netmask **255.255.255.0**.

The Cisco FM1000 Gateway can be configured by using:

- The RACER™ Radio Configuration interface, or
- The on-board Configurator interface.

The *Configurator* is a localized configuration software platform that resides on the Fluidmesh device.

- Local configuration is done by connecting a computer to the device through a direct hardware connection, or through the internet.
- Using the Configurator, devices can be configured on an *Offline* basis only. A configuration (\*.CONF) file can be manually applied to set the device parameters, or each device parameter can be manually set by the device user.
- Offline configuration settings for more than one Fluidmesh device type can be integrated into a single configuration file. When the configuration file is uploaded to each device, the device automatically loads the correct configuration settings for its device type.

To configure the unit using the *Configurator*, refer to the following sub-sections.



## IMPORTANT

The FM Racer Radio Configuration interface and command-line interface (CLI) contain device configuration parameters that are not available in the on-board Configurator interface.

Note that some configuration features may not be applicable to your specific Fluidmesh device.

Configuration parameters and control tabs that are exclusive to FM Racer and the CLI include:

- **Project name** (The device has been assigned to the Project listed in this field.)
- **Position** (Shows the current physical location of the unit.)
- **Invoice No.** (Shows the Fluidmesh sales invoice number for the unit.)
- **Shared With** (If responsibility for the unit is shared with other users, the details of the responsible users are shown in this field.)
- **Enable RTS Protection** (FM3500 Endo and FM4500-series transceivers only - shows the unit's current IEEE 802.11 request-to-send (RTS) setting.)
- **Promisc** ('Promiscuous' Mode: Shows the unit's current setting for backwards compatibility with legacy Fluidmesh units that are no longer in production.)
- **Noise floor Calibration** (Shows the unit's current noise floorcalibration setting.)
- **MAX Transmission MCS** (Used to choose the modulation and coding scheme by which the unit automatically chooses its maximum data transmission rate.)
- **TX Power** (Controls the effective isotropic radiated power output of the unit.)
- **Automatic link distance** (Lets the system choose the maximum effective distance between the relevant wireless links.)
- **Ethernet speed** (Selects the correct data exchange speed for each Ethernet port.)
- **FLUIDMESH WI-FI** tab (Allows you to set up a second, segregated Wi-Fi interface that allows technicians access to the unit for configuration and maintenance purposes.)
- **FLUIDITY ADVANCED** tab (Allows you to adjust the load-balancing, handoff and network optimization characteristics of a transceiver unit.)
- **FLUIDITY POLE BAN** tab (Allows you to greatly reduce sudden degradations in bandwidth that happen when a mobile unit approaches, then leaves behind, a static unit.)

- **FLUIDITY FREQUENCY SCAN** tab (Used where mobile Fluidity units are configured with different frequencies.)
- **SPANNING TREE** tab (Allows you to build a logical topology for Ethernet networks, including backup links to provide fault tolerance if an active link fails.)
- **QOS** tab (Contains controls for Quality of Service and Class of Service settings.)
- **MPLS** tab (Contains controls for adjustment of the unit's multiprotocol label switching settings.)
- **FAST FAILOVER (TITAN)** tab (Contains controls to enable fast fail-over capability on networks where backup units are installed.)
- **ARP** tab (Contains controls for Address Resolution Protocol settings used for discovering MAC addresses that are associated with IP addresses.)
- **INTRA-CAR** tab (Contains controls to create and maintain a wireless backbone network throughout physically large, compartmentalized vehicles.)

For a detailed description of the configuration options featured in the FM Racer interface, refer to the *Available configuration parameters* section of the *Fluidmesh Networks FM Racer User Manual*.

## 6.1. Software and hardware prerequisites

To access the Configurator graphical user interface (GUI) and use the Configurator to program the Cisco FM1000 Gateway, you need the following:

- A desktop, laptop or tablet computer equipped with:
  - Any current web browser. For a list of compatible web browsers, refer to the *Supported web browsers* table in [“Using the Fluidmesh Partner Portal” \(page 31\)](#).
  - Any Microsoft Windows, Mac OS or Linux operating system.
  - An integrated Ethernet port.
- A CAT5/6 Ethernet cable with an RJ45 connector at each end.

## 6.2. Accessing the Cisco FM1000 Gateway for device configuration

Before the unit can be made part of a wireless network, it must be configured.

The on-board Configurator can be used to configure a Fluidmesh device in either of two ways:

- By connecting a control device directly to the Fluidmesh device using an Ethernet cable (Local access)

- By connecting a control device to the Fluidmesh device through an internet connection (Internet access)

### 6.2.1. Local access and login for initial configuration

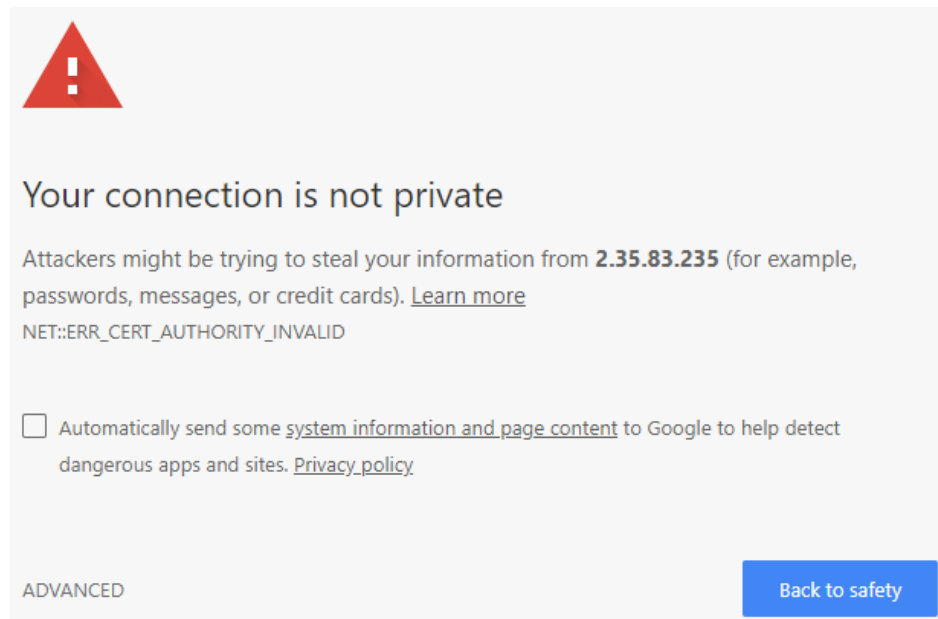


#### NOTE


If your computer has a wireless WiFi card, you may have to disable the card to avoid routing issues between the computer's wired and wireless network interfaces.

To use the Configurator interface to access the Cisco FM1000 Gateway directly, do the steps that follow:

1. Power ON the unit.
2. Wait approximately one minute for the boot sequence to complete.
3. Connect one end of a CAT5/6 Ethernet cable to the computer that will be used to configure the Cisco FM1000 Gateway.
4. Connect the other end of the Ethernet cable to the *Console* LAN port on the Cisco FM1000 Gateway.
5. Manually set the computer's IP address and Netmask to be recognizable by the Cisco FM1000 Gateway. The correct settings are as follows:
  - **IP address:** Default class 'C' IP address (for example: 192.168.0.30)
  - **Netmask:** 255.255.255.0
6. Launch the computer's web browser.
7. Enter the IP address of the Cisco FM1000 Gateway in the browser's URL entry field.
  - If the Configurator interface is shown immediately, proceed to [Step 9](#) below.
  - Alternatively, you may see the following window:



**Figure 14. 'Connection Not Private' warning (Google Chrome)**



**IMPORTANT**

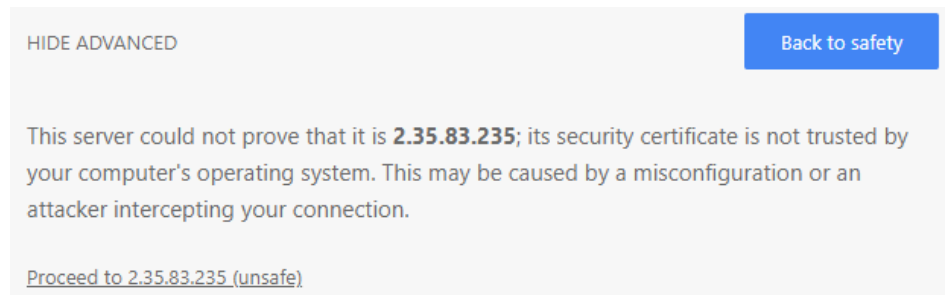
Due to rising levels of cyber crime, most modern web browsers are built to alert you to possible threats, such as hacking, spoofing and identity theft.

Because the Cisco FM1000 Gateway is connected to the computer using an unsecured connection (in this case, a CAT5/6 cable), the web browser may show you security warnings like the one above.

This is normal and expected. During the configuration process, it is safe to ignore these warnings.

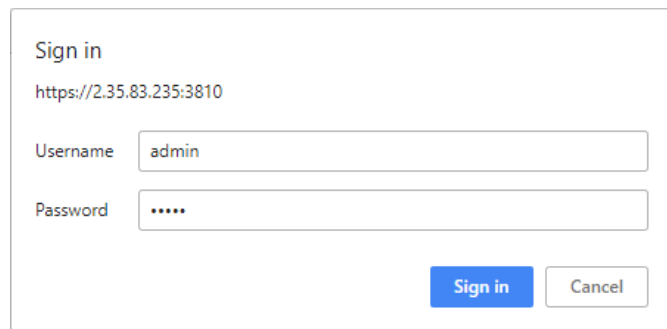
1. Click the **ADVANCED** link.
  - You will see the following window:





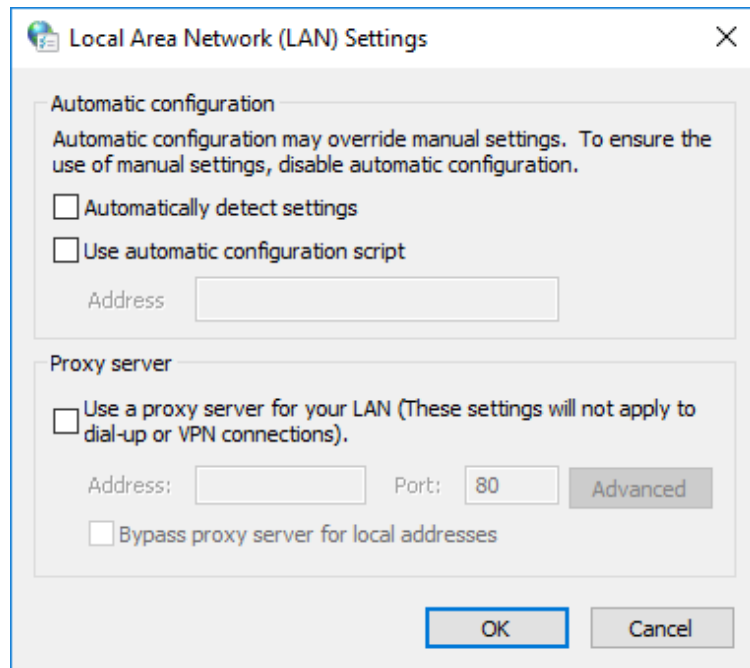
**Figure 15. Security certificate warning (Google Chrome)**

2. Click **Proceed to [the URL] (unsafe)**.
  - The device login window will be shown:



**Figure 16. Fluidmesh device login window**

8. The factory-set login details are as follows:
  - Username: **admin**
  - Password: **admin**
9. Enter the correct username and password. Press 'Enter'. If your browser shows a time-out or similar message, the computer may be trying to access the Fluidmesh device through a proxy server. To resolve the issue, do the following steps:
  1. Go to **Control Panel > Internet Options > Connections > LAN Settings**.



2. Disable proxy connections by un-checking the check boxes for the following options:
    - **Automatically detect settings**
    - **Use automatic configuration script**
    - **Use a proxy server for your LAN**
  3. Click the **OK** button.
  4. Enter your user name and password in the device login window, and press 'Enter'.
10. To ensure system security, change the default password when the installation is completed. If the **Sign in** window does not appear, refer to [“Changing the Administrator username and password” \(page 94\)](#).

### 6.2.2. Initial configuration with the unit in Provisioning Mode

The Cisco FM1000 Gateway cannot be operated without entering some basic configuration settings. These settings allow the unit to connect to a local network and communicate with the network hardware.

If a new unit is being configured for use for the first time, or has been reset to factory default configuration for any reason, the unit will enter *Provisioning Mode*. This mode allows you to program the unit's initial configuration settings.

If the unit is in Provisioning Mode, it will try to connect to the internet using Dynamic Host Configuration Protocol (DHCP):

- If the unit successfully connects to the internet, you can do a centralized configuration of the unit using the FM Racer interface, or do a local configuration using the Configurator interface.
- If the unit fails to connect to the internet, you must do a local configuration using the Configurator interface.

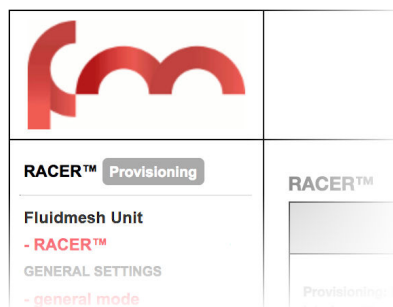


#### NOTE

By default, the local IP address of the unit is set as *192.168.0.10*, and the subnet mask is set as *255.255.255.0* (as shown in the **Current IP Configuration** section).

In Provisioning Mode, the unit connects to the cloud server through a WebSocket connection with 4 096-bit asymmetric encryption and verified security certificates, protecting the communication from cyber-security threats.

- Check that the unit is in Provisioning Mode by looking at the colored icon to the right of the **RACER™** tag in the upper left-hand corner of the screen ([Figure 17 \(page 43\)](#)).



**Figure 17. FM Racer status icon (Provisioning Mode)**

- If the icon reads **Provisioning**, the unit is in Provisioning Mode. Configure the unit by doing the steps shown in this section.
- If the icon reads **Online** or **Offline**, the unit has been configured before. In this case, you must choose between two further options:
  - If you want to do a new configuration by reverting the unit to Provisioning Mode, reset the unit as shown in [“Resetting the unit to factory defaults” \(page 105\)](#).
  - If you want to change the connection settings, but keep the current configuration, change the settings as shown in [“General settings” \(page 52\)](#).

If the Cisco FM1000 Gateway is in Provisioning Mode:

- The **RACER™** dialog will be shown ([Figure 18 \(page 44\)](#)).

RACER™ Cloud connection info	
Status:	Disconnected
Current IP Configuration	
Current IP:	192.168.0.10 (fallback)
Current Netmask:	255.255.255.0

Configure DHCP to connect to RACER™	
Use this section to connect the radio to the Internet via DHCP to use RACER™ Cloud Management. Set fall-back IP settings if DHCP is not available.	
DHCP fall-back configuration	
Local IP:	<input type="text" value="192.168.0.11"/>
Local Netmask:	<input type="text" value="255.255.255.0"/>
Default Gateway:	<input type="text"/>
Local Dns 1:	<input type="text"/>
Local Dns 2:	<input type="text"/>
<input type="button" value="Save fallback IP"/>	

**Figure 18. FM Racer dialog**

- The unit's **Local IP** address will be set to **169.254.a.b**, where **a** and **b** are the last two parts of the unit's unique unit identification (ID) number. For example, if the unit ID number is **5.12.34.56**, the unit's IP address will be set as **169.254.34.56**.
- The unit can also be reached using the DHCP fallback IP address (*192.168.0.10/24*).
- The unit will attempt to connect to the internet using DHCP.



**NOTE**

DHCP is disabled when the unit leaves *Provisioning Mode*.

Make sure that the Cisco FM1000 Gateway is connected to a local network that supports DHCP. If the unit connects successfully to the internet *and* to the Partners Portal, the **RACER™ Cloud connection info** Status will be shown as **Connected** (Figure 19 (page 45)).

RACER™ Cloud connection info	
Status:	Connected
Current IP Configuration	
Current IP:	10.11.1.152 (dhcp)
Current Netmask:	255.255.0.0

**Figure 19. RACER™ Cloud connection info status (Connected)**

Configure the unit using either of the following methods:

- To do a centralized (online) configuration of the unit using the FM Racer interface, refer to the *Fluidmesh Networks FM Racer User Manual*.
- To do a local (offline) configuration using the Configurator interface, refer to “[Device configuration using the configurator interface](#)” (page 36).

If the unit is not able to connect to the internet:

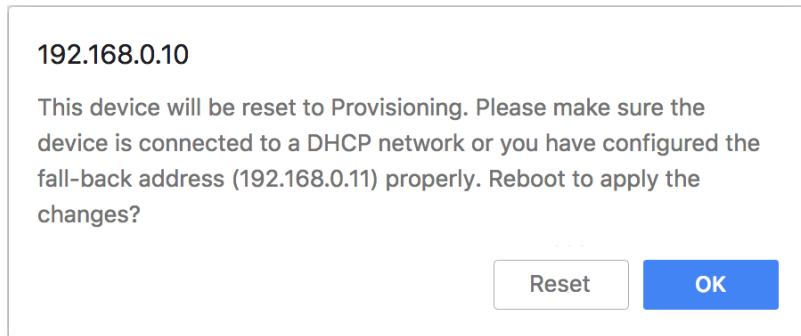
- The unit will revert to a *Fallback* state.
- The unit’s IP address will automatically be set to **192.168.0.10/24**.

If the unit connects to the internet in Provisioning Mode, but cannot connect to the Partners Portal, the unit’s IP address will automatically be set to 192.168.0.10/24. If the unit cannot connect to the Partners Portal, verify that the Partners Portal can be reached by doing the following steps:

1. Check that the Ethernet cable leading to the unit is properly connected.
2. Check that the local DNS server can resolve [this address](#).
3. Check that the local DNS server can resolve the IP address of the FM Racer Cloud server, and that the address can be reached.
4. Check the network firewall settings. Port 443 must be enabled.
5. Click [this link](#).
  - The Fluidmesh Partners Portal page should open in your browser.
6. If the Partners Portal cannot be accessed, contact the Fluidmesh support desk by sending an E-mail to [support@fluidmesh.com](mailto:support@fluidmesh.com).
7. If the Partners Portal does not come back online, do a local (offline) configuration using the Configurator interface. For further information, refer to “[Device configuration using the configurator interface](#)” (page 36).

If the unit cannot connect to the internet in Provisioning Mode, try to connect to the internet by doing the following steps:


1. Enter alternative **Local IP**, **Local Netmask**, **Default Gateway**, **Local Dns 1** and **Local Dns 2** values as needed, using the **RACER™** dialog.
2. Click the **Save fallback IP** button ([Figure 18 \(page 44\)](#)).
  - The web browser will show the unit reboot dialog ([Figure 20 \(page 46\)](#)).



**Figure 20. Unit reboot dialog (typical)**

3. Click the **OK** button to proceed, or click the **Reset** button to go back to the **RACER™** dialog and adjust the settings.
  - If you click the **OK** button, the unit will reboot, but will remain in Provisioning Mode.
  - The unit will attempt to connect to the internet using the new connection values.

If the unit cannot connect to the internet using the **DHCP fall-back configuration** settings, the **RACER™ Cloud connection** info Status will be shown as **Disconnected** ([Figure 21 \(page 46\)](#)).


RACER™ Cloud connection info	
Status:	Disconnected 
Current IP Configuration	
Current IP:	10.11.1.152 (dhcp)
Current Netmask:	255.255.0.0

**Figure 21. RACER™ Cloud connection info status (Disconnected)**

Configure the unit by doing the following steps:

1. Click the **Reset to Provisioning** button at the bottom of the **DHCP fall-back configuration** section.
2. Do a local (offline) configuration using the Configurator interface. For further information, refer to [“Device configuration using the configurator interface” \(page 36\)](#).

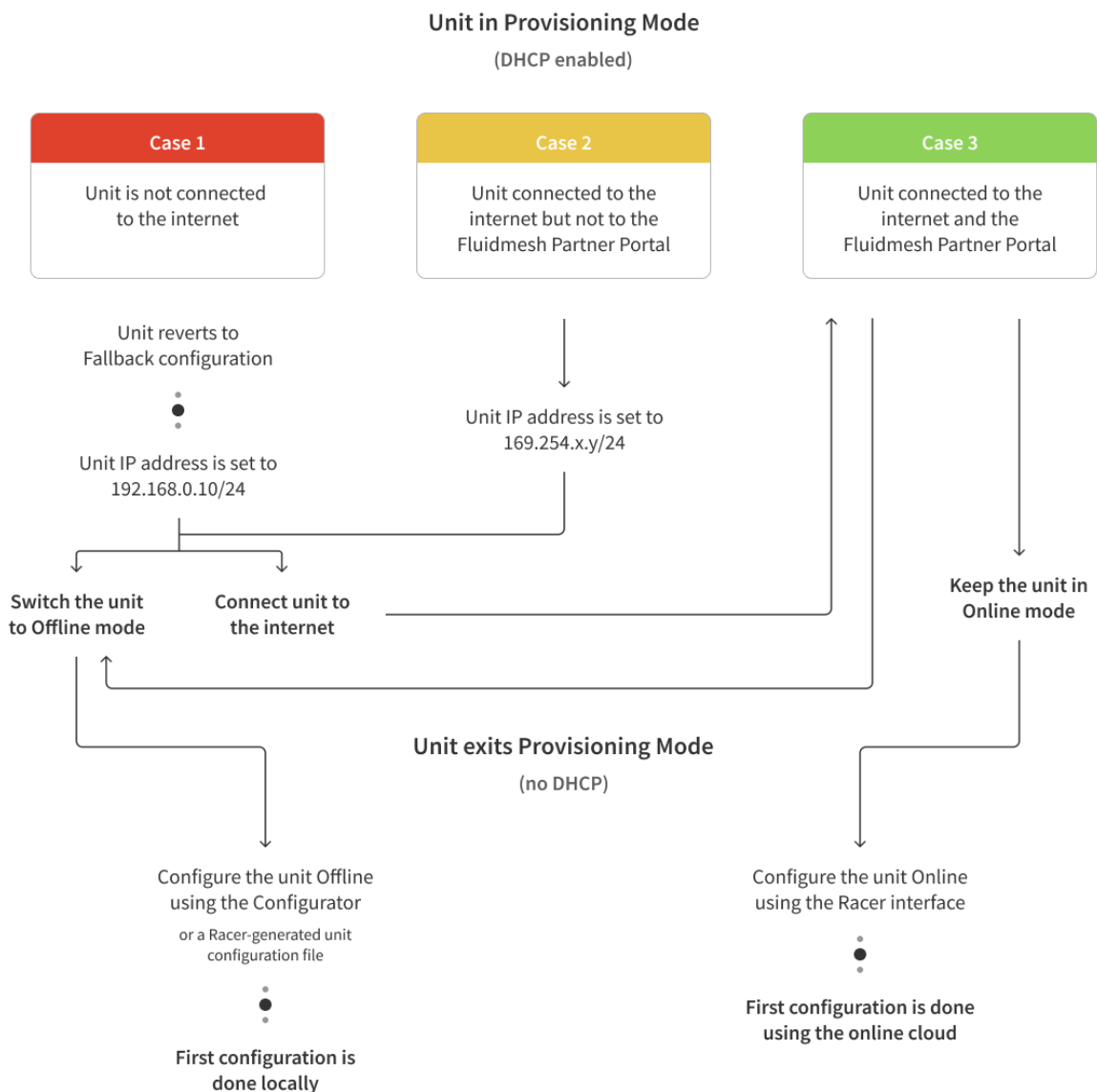
For a quick overview of the initial configuration process, refer to the flowchart below.



**NOTE**

Each individual Fluidmesh radio transceiver unit has a factory-set mesh identification number that takes the form **5.w.x.y**.

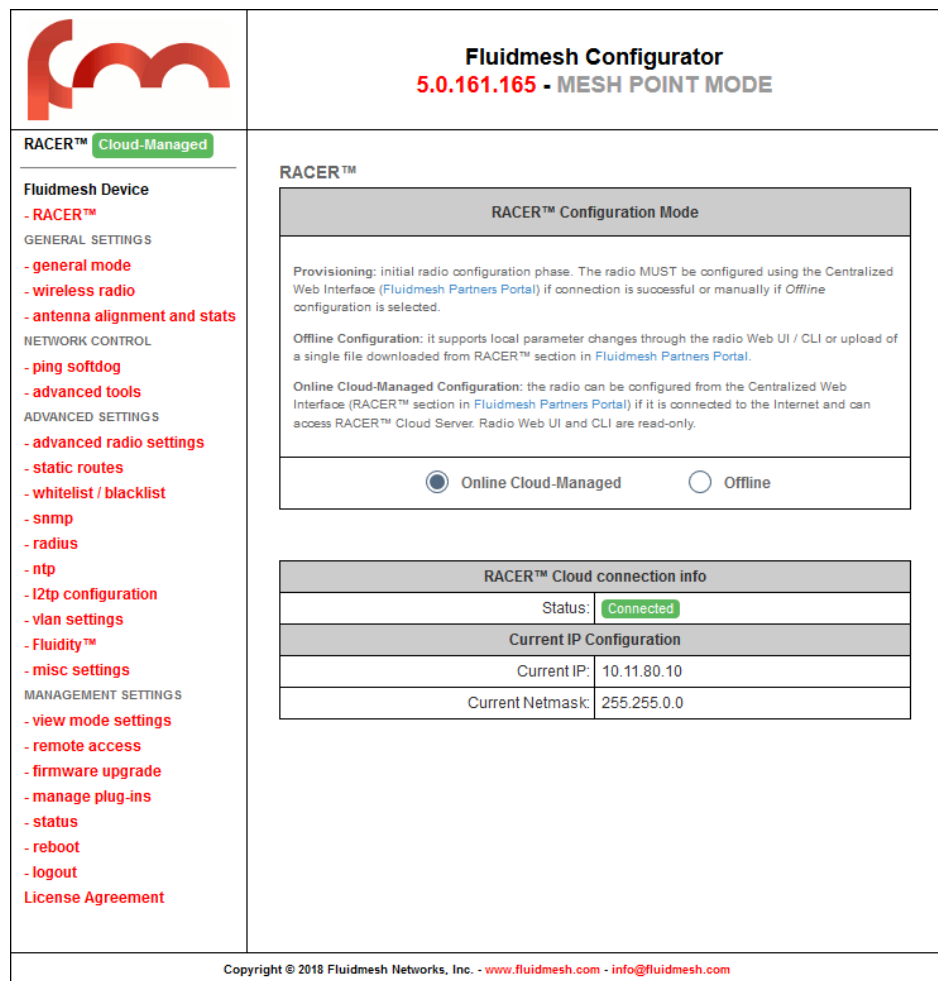
If the unit's IP address is set to **169.254.x.y/24** as in Case 2 below, the values **x** and **y** represent parts **x** and **y** of the unit's mesh identification number.



### 6.3. Switching between offline and online modes

The Configurator interface may not be in the needed mode when you log in. To switch between *Offline* and *Online* modes, do the steps that follow:

1. Log in to the Configurator interface as shown in “[Accessing the Cisco FM1000 Gateway for device configuration](#)” (page 38).
  - The Configurator landing page will be shown ([Figure 22](#) (page 48)).



**Figure 22. Fluidmesh Configurator (landing page)**

2. The lower section of the **RACER™ Configuration Mode** box has two radio buttons that show whether the unit is in **Online (Cloud-Managed)** mode, or **Offline** mode.
3. If the unit is not in the correct mode, click the **Online (Cloud-Managed)** or **Offline** radio button as needed.
  - A confirmation dialog will be shown, asking if you want to switch the unit to the chosen mode.



4. To switch the radio to the chosen mode, click the **Confirm** button.
  - A ten-second countdown will be shown.
  - The Configurator interface web page will reload.
  - The unit will be switched to the chosen configuration mode.

## Uploading a device configuration file from FM Racer

A FM Racer device configuration template contains a set of pre-configured parameters that can be customized and applied to a single Fluidmesh device, or to a group of devices.

FM Racer configuration files use the \*.FMCONF file extension.

If the unit is not connected to the Internet, you can still use the FM Racer configuration interface to define a configuration file, then upload it to the unit. This can be done in either of two different ways:

- A range of ready-made configuration templates are available from the FM Racer interface. Each template caters to a particular configuration scenario, and can be copied and modified to your needs.
- Alternatively, you can create a new, custom configuration template.

For instructions on how to copy, modify or create a configuration template using the FM Racer interface, refer to the *Fluidmesh Networks FM Racer User Manual*.

A configuration file that has been created using the FM Racer interface must be uploaded to the unit. To upload a FM Racer configuration file, do the following steps:

1. Switch the unit to Offline mode as shown in [“Switching between offline and online modes” \(page 48\)](#).
2. Click the **-RACER™** link in the left-hand settings menu.
  - The Configurator landing page will be shown.
3. Click the **Choose File** button in the **Upload Configuration File** section ([Figure 23 \(page 50\)](#)).

**UPLOAD RACER™ CONFIGURATION FILE**

Upload Configuration File	
Select configuration file exported from Fluidmesh Partners Portal:	<input type="button" value="Choose File"/> No file chosen
Last configuration ID	32

**Figure 23. Configurator interface (FM Racer configuration file upload dialog)**

- Find and choose the correct configuration file by following the software prompts.
4. Click the **Upload Configuration** button.
    - The configuration file will be uploaded and applied to the unit.

## 6.4. Viewing and accessing the FM Monitor settings

FM Monitor is Fluidmesh's diagnostic and analysis interface.

FM Monitor is used to:

- Monitor the real-time condition of Fluidmesh-based networks.
- Generate statistics from network history.
- Verify that device configuration settings are optimal for current network conditions.
- Detect network-related events for diagnostic and repair purposes, and generate alerts if network-related faults arise.
- Analyse network data with the goal of increasing system uptime and maintaining optimum network performance.
- Generate and back up network statistics databases for future reference.



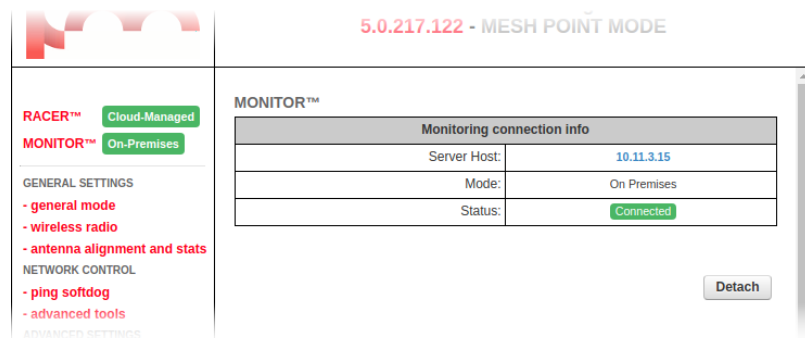
### IMPORTANT

FM Monitor cannot be used to configure Fluidmesh gateway and radio transceiver devices. Fluidmesh devices can be configured using any of the following methods:

- You can apply a pre-created Cloud-based configuration, or do manual configuration of a device, using the FM Racer interface. For instructions on how to use the FM Racer interface, refer to the *Cisco FM Racer Configuration Manual*.
- You can manually configure a device by using the device's built-in Configurator interface. For instructions on how to use the Configurator interface, refer to the relevant section of this manual.
- You can do command-line-based manual configuration of a device by using the device's built-in CLI interface. For instructions on how to use the CLI interface, refer to the *Fluidmesh Command-line interface user manual*.

To view and access the FM Monitor settings, do the steps that follow:

1. Log in to the Configurator interface as shown in [“Accessing the Cisco FM1000 Gateway for device configuration”](#) (page 38).
2. Click the **MONITOR™** link in the left-hand settings menu.
  - The **MONITOR™** landing page will be shown (below).



3. A colored icon will be shown to the right of the red **MONITOR™** link. The icon shows a summary of the current mode and status parameters:
  - If the icon is red and reads *Disabled*, the FM Monitor application has been disabled.
  - If the icon is gray and reads *On-Premises*, the FM Monitor application is enabled, but the device is not currently connected to the FM Monitor server. A possibility is that the FM Monitor server cannot be reached.

- If the icon is green and reads *On-Premises*, the FM Monitor application is enabled and the device is connected to the FM Monitor server.
4. For more information on how to use the controls and configure FM Monitor, refer to the *Fluidmesh Radio Monitoring Dashboard Configuration Manual*.

## 6.5. General settings

### 6.5.1. The General Mode window

The General Mode window contains controls to monitor and/or change the following settings:

- The unit's LAN parameters.
- The shared network passphrase.

To change the General Mode settings, do the following steps:

- Click the **-general mode** link under **GENERAL SETTINGS** in the left-hand settings menu (below).

GENERAL MODE	
<b>Mesh Settings</b>	
"Shared Passphrase" is an alphanumeric string (e.g. "mysecurecamnet") that identifies your network. It MUST be the same for all the FMunits belonging to the same network.	
Shared Passphrase:	<input type="text" value="fluidmesh"/>
<b>LAN Parameters</b>	
Local IP:	<input type="text" value="10.11.80.1"/>
Local Netmask:	<input type="text" value="255.255.0.0"/>
Default Gateway:	<input type="text" value="10.11.0.1"/>
Local Dns 1:	<input type="text" value="8.8.8.8"/>
Local Dns 2:	<input type="text"/>
<input type="button" value="Reset"/> <input type="button" value="Save"/>	

**Figure 24. Configurator GUI (General Mode)**

## Changing the operational mode


### Operational mode settings on a Gateway unit

Since the Cisco FM1000 Gateway is always connected to a wired LAN backbone, it is capable of operating in *Mesh End* mode only.

A Fluidmesh hardware device that is a junction point between the wireless network and any IP-based wired network is always set in *Mesh End* mode.

### Changing the LAN parameters

The LAN Parameters box (below) contains the entry controls for local-address setting.

LAN Parameters	
Local IP:	<input type="text" value="10.11.80.10"/> 
Local Netmask:	<input type="text" value="255.255.0.0"/>
Default Gateway:	<input type="text" value="10.11.0.1"/>
Local Dns 1:	<input type="text" value="8.8.8.8"/>
Local Dns 2:	<input type="text"/>



#### NOTE

When the **General Mode** window is opened for the first time, the **Local IP** and **Local Netmask** LAN parameters will be factory-set default values.

The information needed is self-explanatory. To enter a parameter, click the field and type the parameter.

If needed, enter the local primary DNS address in the **Dns 1** field, and enter the local secondary DNS address in the **Dns 2** field.

Save the LAN settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.


## 6.6. Network control

### 6.6.1. FM-QUADRO

#### *FM-QUADRO for mesh network-capable devices*

The **FMQuadro** window contains controls to do the following functions:


- Plot all stationary wireless devices in a Fluidmesh network, or plot all stationary devices in a Fluidmesh Fluidity network in relation to the mobile wireless-equipped vehicles from which they receive relayed traffic.
- Plot all wireless links within a network.
- Show important information about each static device, mobile device and wireless link.
- Diagnose problems with wireless links.
- Show user-configured physical positions of all Fluidmesh components in a wireless network, against the background of an aerial map.



**IMPORTANT**

For detailed information on the operational concepts that govern Fluidity, refer to the *Cisco Ultra-Reliable Wireless Backhaul Fluidity Specifications* document.

*Plotting and interpreting the wireless links*

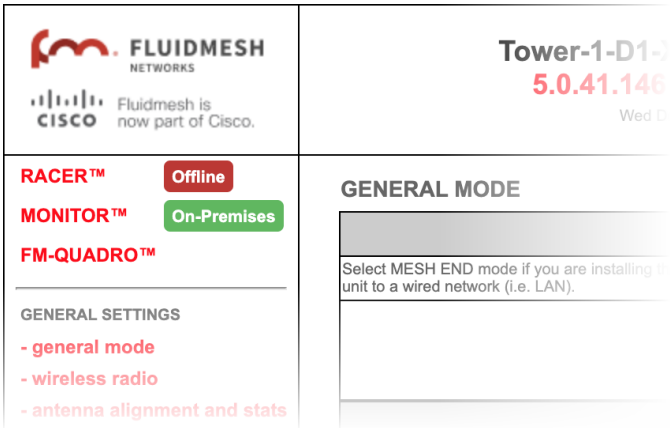



**NOTE**

The statistical information refresh period is:

- One second for Fluidity (mobile) networks.
- Six seconds for stationary networks.

To plot and interpret all wireless links in the current network, click the **FM QUADRO™** link in the upper left part of the settings menu (below).





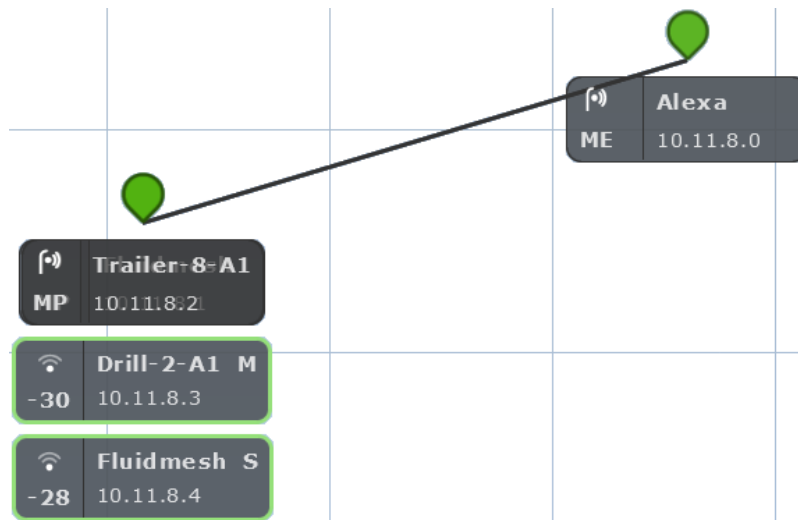
**IMPORTANT**

If you are working within a Fluidity Layer-3 network cluster, and the network cluster has more than one Mesh-end radio, access FM-QUADRO through the Configurator interface of the cluster's *Primary* Mesh-end.

Find the Primary Mesh-end by comparing the Mesh ID values of the Mesh-end radios. The Primary Mesh-end will have a numerically lower Mesh ID value than the Secondary Mesh-end.

If you access the FM-QUADRO interface belonging to the cluster's *Secondary* Mesh-end, the network topology view will be shown, but some statistics and configuration information may not be available for viewing.

- A graphical view of the current network topology will be shown. A typical example is shown below.

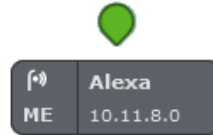


- Stationary (wayside, or infrastructure) Fluidmesh radio transceivers are shown as colored icons (below).



- Stationary radio transceiver icons are colored according to the performance of their data links relative to preset KPI thresholds:
  - If an icon is red, the performance of at least one link is below standard (red link line).
  - If an icon is orange, the performance of at least one link is acceptable, but not optimal (orange link line).

- If an icon is green, the performance of all links is optimal (green link lines).
- A tooltip is shown below each stationary transceiver icon (below).



- In clockwise order, the tooltip shows the following information:
  - The device type icon. Depending on device type, any of three icons may be seen:
    - The icon below will be shown if the device is a stationary non-Fluidity device:



- The icon below will be shown if the device is a stationary device that is part of a Fluidity network:



- The icon below will be shown if the device is a mobile device that is part of a Fluidity network. Note the dynamic Wi-Fi reception-style symbol. This shows whether the current RSSI is weak, acceptable or strong:



- The device label, corresponding to the device's name configuration parameter (*Alexa* in the image above).
- If the device is a mobile radio transceiver, the device's Principal/Subordinate setting will be shown. A Principal device is marked M (for *Master*), and a Subordinate device is marked S (for *Slave*).
- The device's IP address.
- If the device is a stationary mesh end, it will be marked *ME*. If it is a stationary mesh point, it will be marked *MP*. If it is a mobile radio, the RSSI (in dBm) between the radio and the stationary radio to which it is connected will be shown.



- If the device does not currently have a configured IP address or device label, the device's Fluidmesh Mesh ID number will be shown.
- If the network is a Fluidity network, mobile Fluidmesh radio transceivers that are part of the network are shown as tooltips with colored borders. The tooltip representing a mobile Fluidmesh radio is always shown below the tooltip of the stationary transceiver to which it is currently connected (below).



- Mobile-radio tooltip borders are colored according to the radio's performance relative to its currently configured KPI thresholds:
  - If LER is less than or equal to 15%, PER is 0%, and RSSI is greater than or equal to -81 dBm, radio performance is optimal, and the tooltip border will be green.
  - If LER is between 15% and 30% or RSSI is between -86 dBm and -81 dBm, radio performance is acceptable, and the tooltip border will be orange.
  - If LER is greater than 30%, PER is greater than 0%, or RSSI is less than -86 dBm, radio performance is below standard, and the tooltip border will be red.



**IMPORTANT**

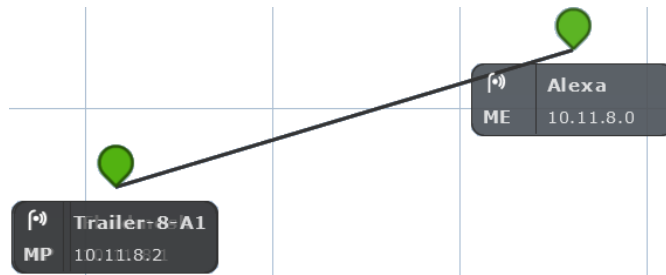
The KPI thresholds that govern tooltip border color cannot be changed.

If you need to adjust KPI thresholds to custom values, you must use FM Monitor as the primary network monitoring tool.

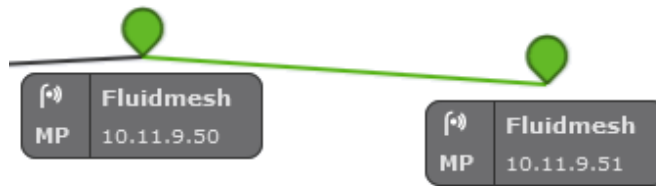
If a mobile radio connected to a stationary radio hands off to another stationary radio, the tooltip representing the mobile radio will move to a position underneath the connected stationary radio. If a stationary or mobile radio is disconnected from the network or cannot be reached, it will not be shown in the FM-QUADRO view.

Network connectivity links between stationary radio transceivers are shown as lines:

- A wired LAN link is shown as a solid black line (below).



- A wireless LAN link is shown as a colored line (a typical example is shown below).



Wireless LAN link lines are colored according to the link’s performance relative to its currently configured KPI thresholds:

- If LER is less than or equal to 15%, PER is 0%, and RSSI is greater than or equal to -81 dBm, link performance is optimal, and the link line will be green.
- If LER is between 15% and 30% or RSSI is between -86 dBm and -81 dBm, link performance is acceptable, and the link line will be orange.
- If LER is greater than 30%, PER is greater than 0%, or RSSI is less than -86 dBm, link performance is below standard, and the link line will be red.



**IMPORTANT**

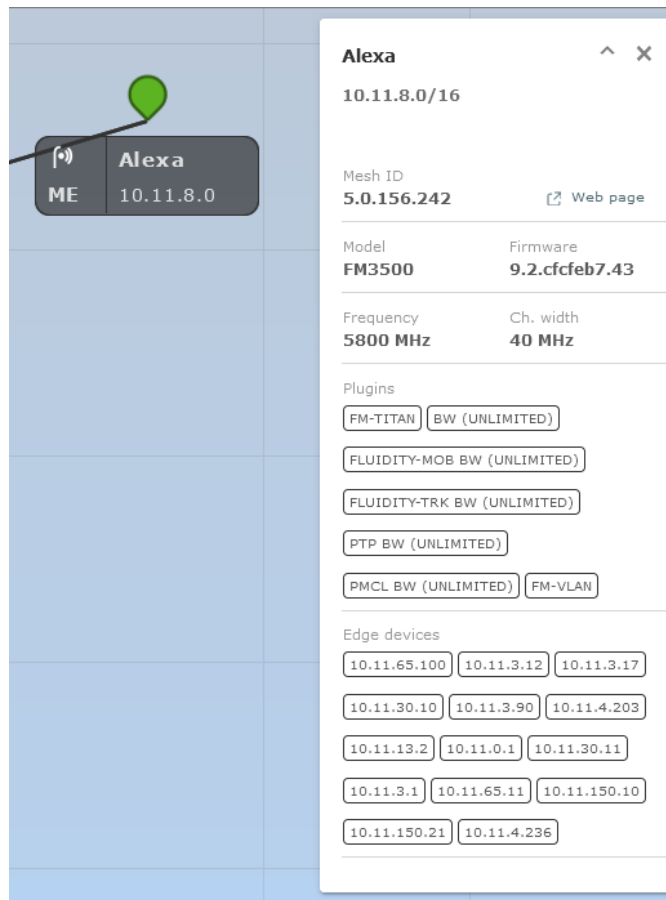
The KPI thresholds that govern wireless link line color cannot be changed.

If you need to adjust KPI thresholds to custom values, you must use FM Monitor as the primary network monitoring tool.

*Viewing live data for a radio or wireless link*

The device elements shown in the main view are interactive. To get additional real-time information on any Fluidmesh device or wireless link, click its icon or tooltip.

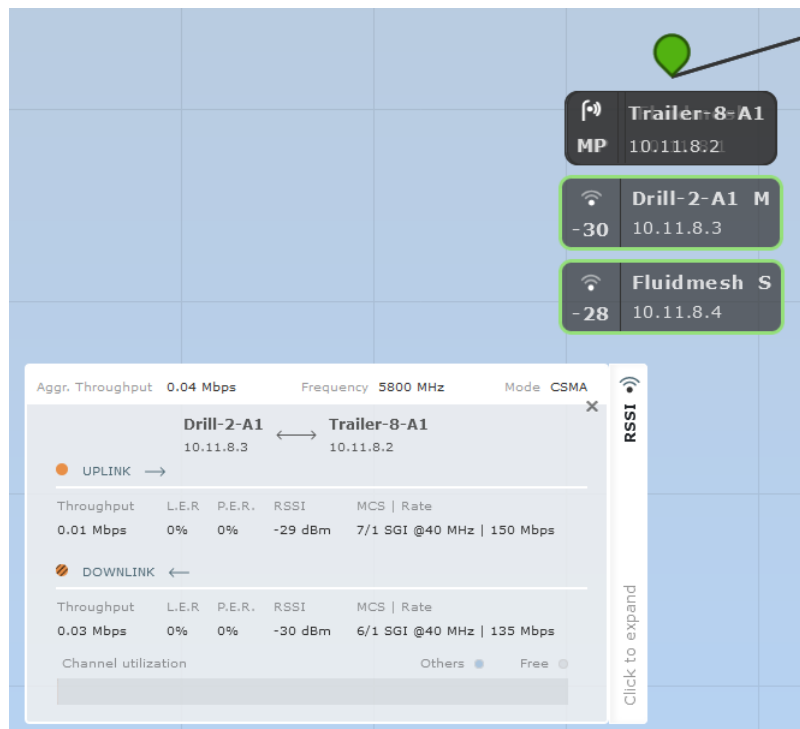
- For stationary radio transceivers, an information sidebar will be shown on the right side of the view (a typical sidebar is shown below).



- When an information sidebar is shown for a stationary Fluidmesh radio, the sidebar shows the following information:
  - The device name label.
  - The device’s IP address and netmask (a typical example might be 10.11.8.0/16).
  - The device’s Mesh ID number.
  - A **Web page** link. Clicking this link will open the device’s offline Configurator interface in a new window.
  - The device model name.
  - The device’s current firmware version.
  - The device’s operating frequency.
  - The device’s operating channel width.
  - A list of the software plug-ins currently installed on the device.
  - If the device is a stationary radio, a list of IP addresses belonging to all non-Fluidmesh edge devices currently connected to the device will be shown.

**NOTE**  
Only one radio information sidebar can be shown at any time.

- For mobile radio transceivers, the same information sidebar will be shown on the right side of the view. An information widget will also be shown on the lower left part of the view.
- For wireless links, only the information widget will be shown. A typical information widget is shown below:



**NOTE**  
A maximum of two radio information widgets can be shown at any time.

When an information widget is shown for a mobile radio or a wireless link, the widget shows the following information:

- The widget header shows the aggregate throughput, operating frequency, and channel-access mode of the link between the mobile transceiver and the stationary transceiver to which it is connected.
- The two radios connected by the wireless link are shown as name labels with IP addresses, connected by a double-pointed line.
- The main body of the widget contains live readings on uplink and downlink throughput, LER, PER, RSSI, MCS, and modulation rates.

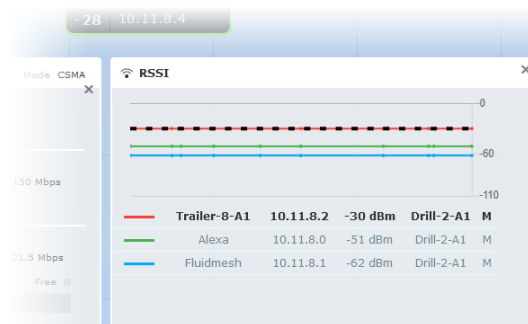
A channel-utilization bar shows uplink and downlink utilization for the selected pair of devices, as well as link utilization by other links.

### Viewing live RSSI data for a wireless link

To see an RSSI information chart for any wireless link between a stationary radio and mobile radio, click the **Click to expand** link on the mobile radio's information widget (below).



A typical RSSI information chart is shown below:



When an RSSI information chart is shown for a wireless link, the chart shows the following information:

- The bold dashed line on the upper part of the graph is the RSSI envelope for the wireless link between the relevant mobile radio and the stationary radio to which it is currently connected.
- The solid lines on the upper part of the graph are RSSI readings for other stationary and mobile radios that are part of the network.

- The table on the lower part of the information chart contains device identification and real-time RSSI readings for other stationary and mobile radios that are part of the network.

### Manipulating the FM-QUADRO view

FM-QUADRO can be manipulated and edited to make any network easy to view.

To change the overall position of the network view, click any blank part of the view, and drag the view to any position on the screen.

To very quickly zoom into or out of the network view, click any blank part of the view, and scroll back and forth with the mouse wheel.

- The view will snap between four pre-determined zoom settings.

To apply fine zoom adjustment to the network view, do the steps that follow:

1. Click the *Zoom* icon on the upper right part of the FM-QUADRO view (upper icon, below).



- The Zoom slider and buttons will be shown (above).
2. Click the **+** button to zoom into the view, or click the **-** button to zoom out of the view. Alternatively, click-and-drag the zoom slider to adjust the zoom level.

### Changing the relative position of device icons

All Fluidmesh devices represented by icons or tooltips can be placed in any position on the FM-QUADRO view. To move any icon or tooltip, do the steps that follow:

1. Click the *Edit Mode* icon on the upper right part of the FM-QUADRO view (below).



Alternatively, enter Edit mode by clicking the *Settings* icon on the upper right part of the FM-QUADRO view, and clicking the **Edit Mode** switch in the *Appearance / Background* dialog from **Off** to **On**.

- The *Edit mode* dialog will be shown.
2. Click the **Continue to Edit Mode** button to enable Edit Mode.
    - A red *Edit Mode: ON* notification will appear in the view.
  3. Click-and-drag any of the stationary device icons or tooltips to any needed position in the FM-QUADRO view.
    - Note that tooltips representing mobile radios do not appear in Edit Mode.



#### TIP

If needed, you can add an aerial image to the FM-QUADRO view. This allows you to superimpose the network view over a map of the terrain on which the network has been installed.

For instructions on how to add an aerial image, refer to [“Adding an aerial map to the FM-QUADRO view”](#) (page 64).

4. When all device icons and tooltips are in the correct position, click the **Save or discard** icon (below).



- The *Save new layout* dialog will be shown.
5. To save your changes, click the **Save changes** button. Alternatively, click the **Keep editing** button to return to Edit Mode, or click the **Discard** button to leave Edit Mode without saving any changes.

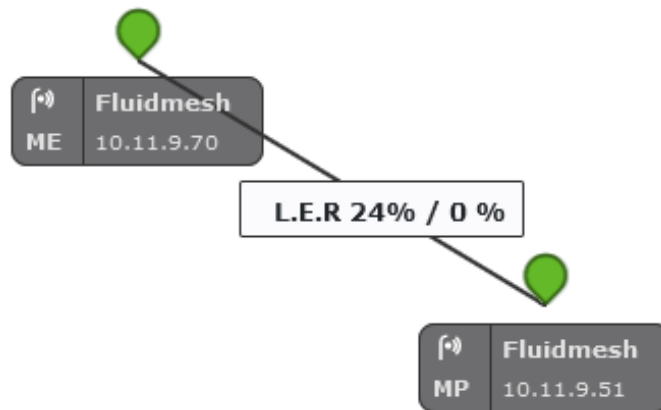
### Showing KPI values for wireless links

To show an information ribbon containing key performance indicators next to all wireless link lines, do the steps that follow:

1. Click the *Settings* icon on the upper right part of the FM-QUADRO view (below).



- The *Appearance / Background* dialog will be shown.
2. If the *Background* settings are shown, click the **Appearance** heading.
  3. Click the **KPI values on routes** switch from **Off** to **On**.
  4. Click the check-boxes for each KPI you want to see for all wireless links. Available options are:
    - L.E.R. (Current link error rate, shown as a percentage)
    - P.E.R. (Current packet error rate, shown as a percentage)
    - RSSI (Current received signal strength, shown in dBm)
    - Link Utilization (shown as a percentage)
  5. To save your changes, click the **Save changes** button. Alternatively, click the **Discard** button to leave the dialog without saving any changes.
    - An information ribbon containing the chosen key performance indicators will be shown next to all wireless link lines (a typical example is shown below).



### Adding an aerial map to the FM-QUADRO view

You can add an aerial image to the FM-QUADRO view. This allows you to superimpose the network map over a map of the actual terrain on which the network has been installed, making it easier to visualize component placement, line-of-sight between antennas, and other factors.

To add an aerial terrain map to the FM-QUADRO view, do the following steps:



1. Get an aerial image of the area in which the wireless network and LAN are installed. The image must conform to the following requirements:
  - *Image formats:* \*.PNG, \*.JPG or \*.SVG only.
  - *File size:* Less than or equal to 150 Kilobytes.


**TIP**

Suitable aerial images can be created and downloaded using [Google Earth](#). Basic instructions on how to use Google Earth are available [here](#).

- Images can be uploaded to FM-QUADRO using Google Chrome, Firefox, Safari or Microsoft Internet Explorer. Fluidmesh recommends using the latest version of Google Chrome or Firefox.
2. Click the *Settings* icon on the upper right part of the FM-QUADRO view (below).



- The *Appearance / Background* dialog will be shown.
3. If the *Appearance* settings are shown, click the **Background** heading.
  4. Click the **Image** radio button.
    - **Upload your file** and **Preview** sections will be shown.
  5. Use the **Upload your file** section to upload the aerial image.
  6. To save your changes, click the **Save changes** button. Alternatively, click the **Discard** button to leave the dialog without saving any changes.
    - Your chosen aerial image will be shown as a visual layer underneath the current network view.
  7. If needed, move the Fluidmesh device icons and/or tooltips to suit the aerial image as shown in [“Changing the relative position of device icons”](#) (page 62).

### [Adjusting the transparency of the aerial map view](#)

You can adjust the transparency level of the aerial map view. This is a useful way to increase the visual definition of device icons, tooltips and link lines against strong background colors.

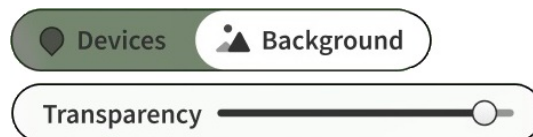
To adjust the transparency of the current aerial map view, do the steps that follow:

1. Click the *Edit Mode* icon on the upper right part of the FM-QUADRO view (below).



Alternatively, enter Edit mode by clicking the *Settings* icon on the upper right part of the FM-QUADRO view, and clicking the **Edit Mode** switch in the *Appearance / Background* dialog from **Off** to **On**.

- The *Edit mode* dialog will be shown.
2. Click the **Continue to Edit Mode** button to enable Edit Mode.
    - A red *Edit Mode: ON* notification will appear in the view.
    - The *Devices / Background* switch control will appear in the view (below).



3. Click the switch to the *Background* position.
4. Click-and-drag the *Transparency* slider to the position that gives a comfortable level of visual contrast between the network representation and the uploaded map view.
5. When the visual contrast is correct, click the **Save or discard** icon (below).



- The *Save new layout* dialog will be shown.
6. To save your changes, click the **Save changes** button. Alternatively, click the **Keep editing** button to return to Edit Mode, or click the **Discard** button to leave Edit Mode without saving any changes.

### Exporting a network representation file

You can export a representation file of the current network layout. This allows Fluidmesh Technical Support to visualize the network for troubleshooting purposes.

To export a representation of the current network, do the steps that follow:

1. Click the *Export as JSON* icon on the upper right part of the FM-QUADRO view (below).



- The *Export as JSON* dialog will be shown.



**IMPORTANT**

The dialog contains important information regarding confidentiality and FM-QUADRO functionality. Read and understand the dialog before clicking the **Export** button.

2. Click the **Export** button to export the network representation as a \*.JSON file. Alternatively, click the **Cancel** button to leave the dialog without exporting.
  - If you clicked the **Export** button, a download dialog will be shown on your screen. Save the generated *fmquadro-topology* file to your computer.
  - The \*.JSON file will be downloaded in a \*.ZIP package. Open the \*.ZIP package to access the \*.JSON file.
3. Forward the \*.JSON file, and the diagnostic file exported from the device status page, to Fluidmesh Technical Support.

### 6.6.2. Advanced tools

The Advanced Tools window contains tools to diagnose the condition of the wireless network.

- The Ping test tool sends pings to a user-specified IP address.
- The Bandwidth test tool tests the bandwidth capacity of the wireless link between the Fluidmesh unit and a user-specified IP address.
- The Path MTU tool tests the size of the maximum transmission unit.

To open the Advanced Tools dialog, click the **-advanced tools** link under **NETWORK CONTROL** in the left-hand settings menu.

#### Using the Ping test tool

The Ping test can be run while the network is under load (to test operational performance), or with the network unloaded (to test installed capacity). To use the Ping test tool, do the following steps:

1. Determine which wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.

2. Enter the IP address of the other unit in the **Ping (10 packets only)** field (Figure 25 (page 68)).

**ADVANCED TOOLS**

Advanced Tools		
Ping: You can ping any remote IP device from the local . Bandwidth Test: You can create a 4 Mbps stream of UDP packets with a specific destination IP. The bandwidth test works only between Fluidmesh devices. Path MTU Discovery: Find the Maximum Transmission Unit (MTU) size on the end-to-end network path from this node to the specified IP address (warning: it might take some time).		
<b>Ping (10 packets only):</b>	<input type="text" value="2.35.83.235"/>	<input type="button" value="Run"/>
<b>Bandwidth test (4Mbit/s UDP):</b>	<input type="text"/>	<input type="button" value="Run"/>
<b>Path MTU discovery:</b>	<input type="text"/>	<input type="button" value="Run"/>

```

64 bytes from 2.35.83.235: icmp_req=6 ttl=63 time=1.34 ms
64 bytes from 2.35.83.235: icmp_req=7 ttl=63 time=2.00 ms
64 bytes from 2.35.83.235: icmp_req=8 ttl=63 time=1.27 ms
64 bytes from 2.35.83.235: icmp_req=9 ttl=63 time=1.35 ms
64 bytes from 2.35.83.235: icmp_req=10 ttl=63 time=1.36 ms

--- 2.35.83.235 ping statistics ---
10 packets transmitted, 10 received, 0% packet loss, time 9089ms
rtt min/avg/max/mdev = 0.894/1.440/2.007/0.300 ms
                    
```

**Figure 25. Advanced Tools window (Ping test tool)**

3. Click the **Run** button to the right of the IP address field.
  - The ping test result will be shown below the test controls.

### Using the Bandwidth Test tool

The Bandwidth test can be run with the network under load (to test operational performance), or with the network unloaded (to test installed capacity). The test tool generates a stream of packets at a rate of 4 Mbits/sec to test available network path throughput.

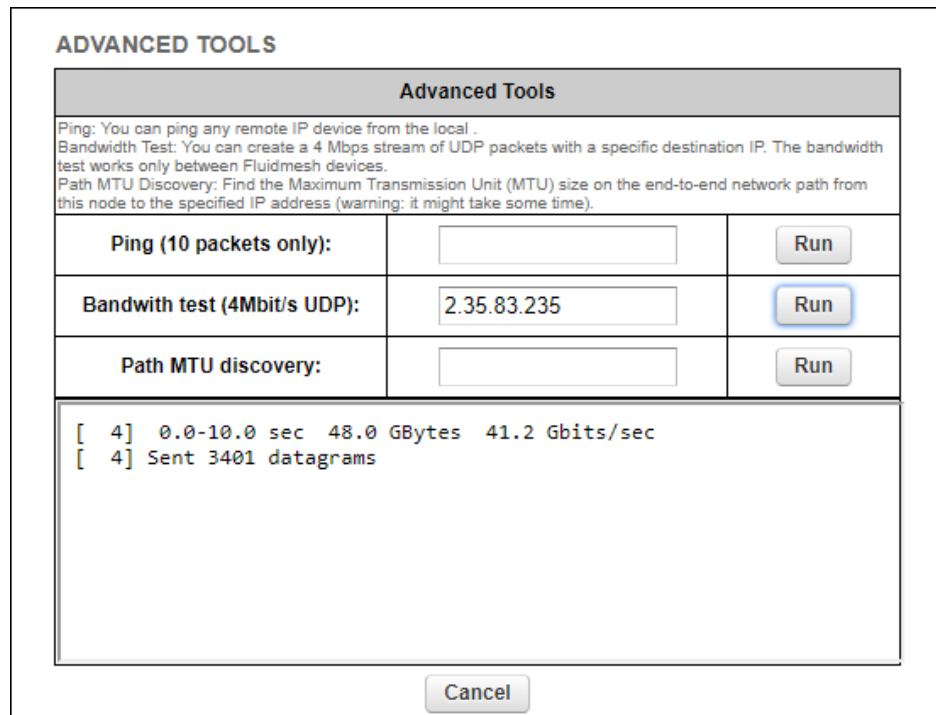


#### IMPORTANT

Bandwidth rate computation is CPU-intensive, and must be regarded as indicative only. Note that bandwidth testing tends to underestimate the actual link throughput.

To use the Bandwidth test tool, do the following steps:

1. Determine what wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.
2. Enter the IP address of the other unit in the **Bandwidth test (4Mbit/s UDP):** field (Figure 26 (page 69)).



**Figure 26. Advanced Tools window (Bandwidth test tool)**

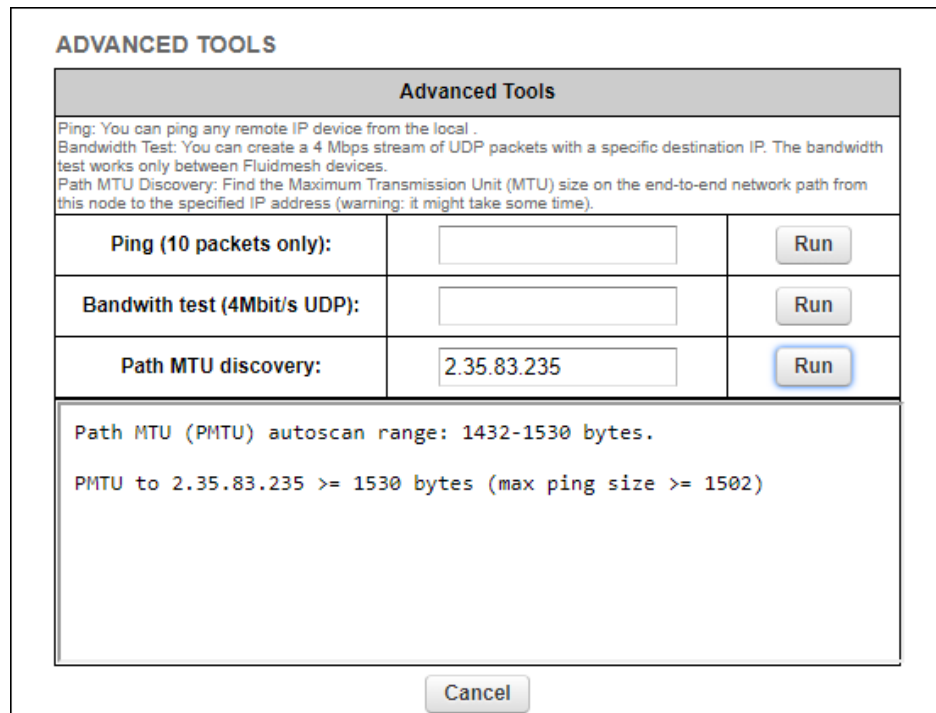
3. Click the **Run** button to the right of the IP address field.
  - The bandwidth test result will be shown below the test controls.

### Using the Path MTU discovery tool

The Path MTU discovery tool tests the size of the maximum transmission unit (in other words, the largest protocol data unit that can be communicated in a single network layer transaction).

To use the Path MTU discovery tool, do the following steps:

1. Determine what wireless link is to be tested between the Fluidmesh unit and another unit in the wireless network. Get the IP address of the other unit.
2. Enter the IP address of the second unit in the **Path MTU discovery** field ([Figure 27 \(page 70\)](#)).



**Figure 27. Advanced Tools window (Path MTU test tool)**

3. Click the **Run** button to the right of the IP address field.
  - The Path MTU test result will be shown below the test controls.

## 6.7. Advanced settings

### 6.7.1.

### 6.7.2. Static routes

The Static routes window is used to set static routing rules (in other words, manually-configured routing entries, as opposed to routing instructions from a dynamic routing table) for a Fluidmesh unit.

Static routes are typically used if there is a need to do any of the following in context of the network:

- Access a remote subnet that does not belong to a local network
- Access other Fluidmesh radio units or client devices across the local network
- Reach gateways (such as Internet gateways)
- Create networks that include 'fixed' devices (such as CCTV cameras)

To change the Static Routes settings, click the **-static routes** link under **ADVANCED SETTINGS** in the left-hand settings menu.

- The **Static Routes** dialog will be shown (Figure 28 (page 71)).

Static routes			
Add any remote subnet that does not belong to local networks			
Active static routes			
Subnet	Netmask	Gateway	
Add new static route			
Subnet	Netmask	Gateway	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="add"/>

**Figure 28. Configurator GUI (Static Routes window)**

To enter a new static route, do the following steps:

1. Enter the **Subnet**, **Netmask** and **Gateway** designators in the correct fields of the **Add new static route** section.
2. Click the **add** button.
  - If the new static route is valid, it will be added to the **Active static routes** list.

### 6.7.3. Pass lists and Block lists

The Pass list or Block list function is a security feature that prevents fake IP addresses from intercepting or intruding on the network.

A Pass list is a group of Fluidmesh transceivers, described as a list of linked pairs. Within the list, each transceiver unit is considered a valid hop in the routing table. If a Pass list is created, all transceiver units that are not on the Pass list are excluded from packet routing.

Conversely, a Block list is a group of Fluidmesh transceivers that are excluded by the routing table computation, and to which data packets must not be routed. If a Block list is created, all transceiver units that are on the Block list are excluded from packet routing.



#### IMPORTANT

The same Pass list or Block list must be applied to all transceiver units that are part of a defined network.

Failure to use the same Pass list or Block list may cause units to incorrectly receive, or be incorrectly excluded from, network traffic.

If a Pass list or Block list is applied to a network, the list must be created as a \*.CSV file before being uploaded to each unit in the network. This procedure is described below.

To create a Pass list or Block list, do the following steps:

1. Create a \*.CSV file. Open the file for editing.
2. Enter the Pass list or Block list into the \*.CSV file. Use the following syntax rules to create the list:
  - A Pass list and Block list are mutually exclusive. Pass lists and Block lists are always separate lists, and are never combined.
  - A Pass list is always expressed in the form of `<source>,<destination>,<routing priority>`, where `<source>` is the unique unit ID number of the sending unit, `<destination>` is the unique unit ID number of the receiving unit, and `<routing priority>` is a natural number with a minimum value of 0 and a maximum value of 3.



#### IMPORTANT

*Source* and *destination* values are always unit ID numbers. Do not enter a unit's IP address as a source or destination value.

The unit ID number is printed on the identification label of each unit. This number always takes the following form: **5.a.b.c**

- The *smaller* the routing priority value, the *greater* the routing priority.
  - Block list syntax is the same as shown above, except for one additional rule: Block lists do *not* include routing priority numbers.
  - Unit ID numbers and routing priority values are always separated with commas (,) and never with spaces.
  - To make sure that the packet flow is allowed or blocked in *both* directions, the unit ID numbers for each link in a Pass list or Block list must be listed in forward order *and* in reverse order.
  - If a wireless link is not specified in a Pass list, it will be assigned the lowest routing priority, but will not be completely excluded from routing.
3. **Example 1:** If you want to create a simple Pass list that includes the link between unit ID numbers 5.2.22.136 and 5.29.252.213 ([Figure 29 \(page 73\)](#)), and give the link routing priority 0 (the highest possible priority):



- Cell A1 of the \*.CSV file would contain the parameter `5.2.22.136,5.29.252.213,0`
- Cell A2 of the \*.CSV file would contain the parameter `5.29.252.213, 5.2.22.136,0`

	A	B
1	<code>5.2.22.136,5.29.252.213,0</code>	
2	<code>5.29.252.213, 5.2.22.136,0</code>	
3		

**Figure 29. Sample Pass list (Example 1)**

4. **Example 2:** If you want to create a Pass list that includes the links between unit ID numbers 5.2.22.136 and 5.29.252.213 (with routing priority 0), and between unit ID numbers 5.29.252.213 and 5.155.105.128 (with routing priority 1) ([Figure 30 \(page 73\)](#)):

- Cell A1 of the \*.CSV file would contain the parameter `5.2.22.136,5.29.252.213,0`
- Cell A2 of the \*.CSV file would contain the parameter `5.29.252.213, 5.2.22.136,0`
- Cell A3 of the \*.CSV file would contain the parameter `5.29.252.213,5.155.105.128,1`
- Cell A4 of the \*.CSV file would contain the parameter `5.155.105.128,5.29.252.213,1`

	A	B
1	<code>5.2.22.136,5.29.252.213,0</code>	
2	<code>5.29.252.213, 5.2.22.136,0</code>	
3	<code>5.29.252.213,5.155.105.128,1</code>	
4	<code>5.155.105.128,5.29.252.213,1</code>	
5		

**Figure 30. Sample Pass list (Example 2)**

5. **Example 3:** If you want to create a simple Block list that includes the links between unit ID numbers 5.2.22.136 and 5.29.252.213 ([Figure 31 \(page 74\)](#)):

- Cell A1 of the \*.CSV file would contain the parameter `5.2.22.136,5.29.252.213`
- Cell A2 of the \*.CSV file would contain the parameter `5.29.252.213, 5.2.22.136`

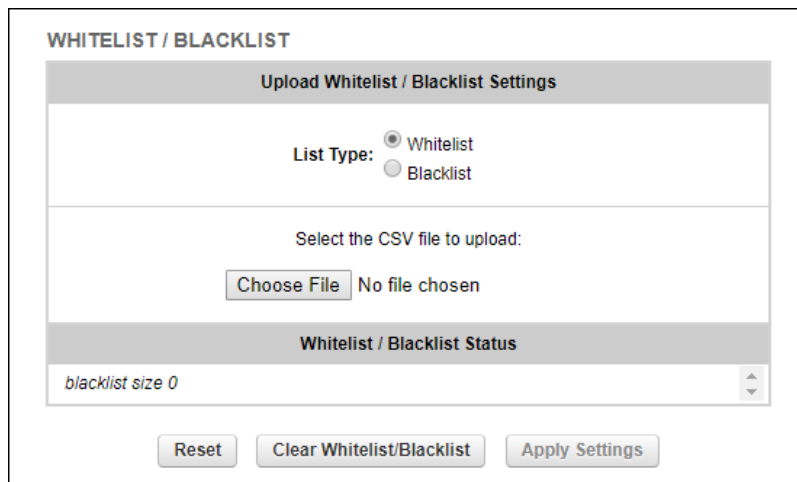
	A	B
1	5.2.22.136,5.29.252.213	
2	5.29.252.213, 5.2.22.136	
3		

**Figure 31. Sample Block list (Example 3)**

6. Save and close the \*.CSV file.

To upload a Pass list or Block list using the Configurator interface, do the following steps:

1. Click the **–pass list / Block list** link under **ADVANCED SETTINGS** in the left-hand settings menu.



**Figure 32. Configurator (Pass list / Block list dialog)**

- The **Pass list / Block list** dialog will be shown ([Figure 32 \(page 74\)](#)).
2. Choose the type of list to be uploaded by clicking the correct **List Type:** radio button.
  3. Click the **Choose File** button. Upload the saved \*.CSV file using the upload dialog.
    - The contents of the uploaded \*.CSV file will be shown in the **Pass list / Block list Status** section.

To apply the list settings contained in the \*.CSV file, click the **Apply Settings** button.

To clear the Pass list or Block list settings without deleting the \*.CSV file, click the **Clear Pass list or Block list** button.

To delete the Pass list or Block list \*.CSV file, click the **Reset** button.

## 6.7.4. Multicast

### Multicast management for gateway devices

Multicast is a group-communication method in which data transmissions are addressed simultaneously to more than one destination computer. Multicast transmissions can be point-to-multipoint, or multipoint-to-multipoint.

By default, if CCTV cameras and devices that operate in a similar fashion are linked to a Fluidmesh transceiver unit operating in *Mesh Point* mode, the unit forwards all multicast traffic generated by the cameras to the closest *Mesh End* unit in the wireless network.

Note that the Cisco FM1000 Gateway operates in *Mesh End* mode only. By default, Fluidmesh devices operating in *Mesh End* mode do not forward multicast traffic to a wireless network. The only exceptions to this rule are universal plug and play (UPnP) and Internet Group Management Protocol (IGMP) traffic.

To redirect traffic flow from the Cisco FM1000 Gateway to a *Mesh Point* unit, all multicast flow redirection information must be specified using the Multicast settings.

To set multicast rules on the unit, do the following steps:

1. Click the **-multicast** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The *MULTICAST* dialog will be shown ([Figure 33 \(page 75\)](#)).

**MULTICAST**

Multicast routes		
List of multicast routes already present. You can manually add multicast routes. Multicast network masks and wildcard addresses are ignored in Prodigy 1.0 mode.		
Multicast Group	Destination Address	

Add a new multicast route		
Use these forms to add new static multicast routes. In the Multicast Group field it is possible to specify multicast network masks such as 224.1.1.0/24. The Destination Address field accepts the following special values: - 5.255.255.255 is a wildcard address that indicates all units of the mesh network. - 5.0.0.0 is special address that forces each unit to send multicast traffic to the primary mesh end. This is particularly useful when the mesh ends fast-failover is enabled.		
Multicast Group	Destination Address	
<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>	<input type="button" value="add"/>

**Figure 33. Multicast dialog**

2. Compile the needed multicast rule. Use the following syntax rules to create the rule:
  - A multicast rule consists of two parts: a multicast group designator and a destination address.

- The destination address consists of one or more Fluidmesh unit mesh ID numbers, in the form **5.a.b.c**. A mesh ID number always belongs to a physical Fluidmesh device to which the multicast traffic must be forwarded.
  - Destination-address wildcards can also be used. For example, the destination address `5.255.255.255` represents all Fluidmesh units in the wireless network.
3. Enter the multicast group designator in the *Multicast Group* field.
  4. Enter the destination address in the *Destination Address* field.
  5. Click the **add** button.
    - The new multicast route will be shown in the *Multicast routes* section.

### Configuring Multicast within a Layer-3 network

Within a typical Layer-3 network, consider a scenario in which Multicast traffic must be routed in both directions between Fluidity-enabled, vehicle-mounted radio transceivers, and the global gateway unit that governs data traffic through the core network.

In the case above, since different multicast groups must be used for upstream and downstream traffic, consider that group designator `224.5.5.5` is being used to route traffic from the vehicle radios to the global gateway, and that group designator `224.5.5.6` is being used to route traffic from the global gateway to the vehicle radios.

Apply the needed multicast rules by doing the steps that follow:

1. Identify all Mesh End units belonging to each subnet cluster in the Layer-3 network.
2. Enable upstream (vehicle to infrastructure) Multicast traffic by adding multicast route `224.5.5.5 / 5.a.b.c` to the Mesh End unit in each subnet cluster, where `5.a.b.c` is the actual Mesh ID number of the global gateway unit.



#### IMPORTANT

If TITAN is enabled at core network level and dual-redundant global gateway units are installed, do not enter the global gateway's actual Mesh ID number as the Destination Address. Instead, use Destination Address `5.0.0.0`

3. Enable downstream (infrastructure to vehicle) Multicast traffic by adding multicast route `224.5.5.6 / 5.255.255.255` to the global gateway unit, *and* to the Mesh End unit in each subnet cluster.



**NOTE**

5.255.255.255 is the wildcard address for all Mesh ID destinations within the network.

### 6.7.5. SNMP configuration

The SNMP window can be used to configure an SNMP v2c or SNMP v3 service to run on the Cisco FM1000 Gateway.

Walk-throughs (no agent-to-manager notifications) and traps (agent-to-manager notifications enabled) are both supported. If SNMP traps are enabled, you can specify the server address to which monitoring information must be sent.



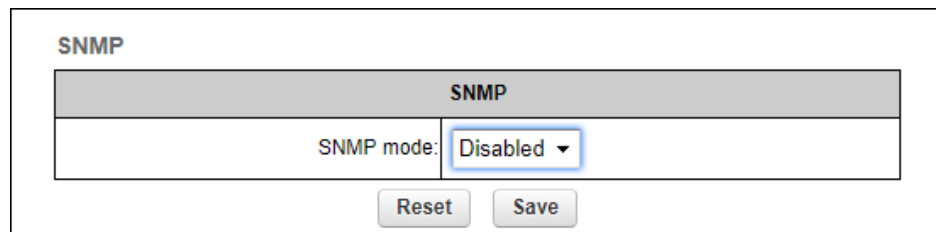
**IMPORTANT**

The same SNMP configuration must be set for all Fluidmesh units in the wireless network.

For detailed information on Fluidmesh unit SNMP configuration, refer to the *Fluidmesh SNMP FM-MIB OID Table* and MIB configuration files. These can be downloaded from the Fluidmesh Partner Portal (**Documentation** section > **User Manuals** > **Advanced Manuals**.)

To change the SNMP settings, do the following steps:

- Click the **-snmp** mode link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The default **SNMP** dialog will be shown ([Figure 34 \(page 77\)](#)).



**Figure 34. SNMP dialog (SNMP disabled)**



**NOTE**

By default, Fluidmesh units are shipped from the factory with SNMP disabled.

## Using SNMP v2c

To change the unit's SNMP mode to **v2c** and configure the unit accordingly, do the following steps:

1. Click the **SNMP mode** drop-down, and click the **v2c** option.
  - The **SNMP v2c** settings dialog will be shown ([Figure 35 \(page 78\)](#)).

**SNMP**

SNMP	
SNMP mode:	v2c ▾
Community ID:	fluidmesh
Enable SNMP periodic trap:	<input checked="" type="checkbox"/>
Enable SNMP event trap:	<input type="checkbox"/>
NMS hostname:	
Notification period (minutes):	

**Figure 35. SNMP dialog (v2c selected)**

2. Enter a community identity value in the **Community ID:** field.



### IMPORTANT

The same community identity value must be set for all Fluidmesh units in the wireless network.

3. SNMP traps can be enabled for significant system-related events. If needed, enable SNMP event traps by checking the **Enable SNMP event trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.



### IMPORTANT

The NMS host to which traps are sent must have an SNMP agent that is configured to collect SNMP v2c traps.

4. You can also configure the unit to send SNMP traps at defined periodic intervals. If needed, enable periodic SNMP traps by checking the **Enable SNMP periodic trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.

5. Save the SNMP settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

### Using SNMP v3

To change the unit's SNMP mode to **v3** and configure the unit accordingly, do the following steps:

1. Click the **SNMP mode** drop-down, and click the **v3** option.
  - The **SNMP v3** settings dialog will be shown (Figure 36 (page 79)).

**SNMP**

SNMP	
SNMP mode:	<input type="text" value="v3"/>
SNMP v3 username:	<input type="text" value="fluidmesh"/>
SNMP v3 password:	<input type="password" value="....."/>
Show SNMP v3 password:	<input type="checkbox"/>
SNMP v3 authentication proto:	<input type="text" value="MD5"/>
SNMP v3 encryption:	<input type="text" value="No Encryption"/>
SNMP v3 encryption passphrase:	<input type="password" value="....."/>
Show SNMP v3 encryption passphrase:	<input type="checkbox"/>
Enable SNMP periodic trap:	<input type="checkbox"/>
Enable SNMP event trap:	<input type="checkbox"/>
Engine ID:	<input type="text" value="0x80001f88804879aadd5b313a99"/>
NMS hostname:	<input type="text"/>
Notification period (minutes):	<input type="text"/>

**Figure 36. SNMP dialog (v3 selected)**

2. Enter an SNMP v3 user name in the **SNMP v3 username:** field.



**IMPORTANT**

The same SNMP v3 user name must be set for all Fluidmesh units in the wireless network.

3. To change the current SNMP v3 password, enter a new password in the **SNMP v3 password:** field. The default password

is *fluidmesh*. To show the password as it is being typed, check the **Show SNMP v3 password:** check-box.

4. Choose the correct authentication protocol from the **SNMP v3 authentication proto:** drop-down. The available options are **MD5** and **SHA**.



**IMPORTANT**

The same SNMP authentication protocol must be set for all Fluidmesh units in the wireless network.

5. If needed, choose the correct encryption protocol from the **SNMP v3 encryption:** drop-down. The available options are **No Encryption**, **DES** (Data Encryption Standard) and **AES** (Advanced Encryption Standard).



**IMPORTANT**

The same encryption protocol must be set for all Fluidmesh units in the wireless network.

6. To change the current encryption passphrase, enter a new passphrase in the **SNMP v3 encryption passphrase:** field. The default encryption passphrase is *fluidmesh*. To show the passphrase as it is being typed, check the **Show SNMP v3 encryption passphrase:** check-box.
7. SNMP traps can be enabled for significant system-related events. If needed, enable SNMP event traps by checking the **Enable SNMP event trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.



**IMPORTANT**

The NMS host to which traps are sent must have an SNMP agent configured to collect v2c traps.

8. You can also configure the unit to send SNMP traps at defined periodic intervals. If needed, enable periodic SNMP traps by checking the **Enable SNMP periodic trap:** check-box, and enter the name of the network management station (NMS) host in the **NMS hostname:** field.
9. Save the SNMP settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

### 6.7.6. RADIUS configuration

The **RADIUS** window contains the controls to provide centralized authentication, authorization, and accounting management using the remote authentication dial-in user service (RADIUS) networking protocol.





### IMPORTANT

Use of this window requires extensive familiarity with the RADIUS networking protocol. Do not change these settings unless there is a specific need to do so.

To change the RADIUS settings for the Fluidmesh unit, do the following steps:

1. Enable and configure network time protocol (NTP) as shown in [“NTP Configuration” \(page 83\)](#).
2. Click the **-radius** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The **RADIUS** dialog will be shown ([Figure 37 \(page 81\)](#)).

**RADIUS**

RADIUS	
RADIUS Mode:	Enabled ▾
IP address / hostname:	<input type="text"/>
Port:	1812 ▾
Secondary IP address / hostname:	<input type="text"/>
Secondary Port:	1812 ▾
Secret:	<input type="text"/> <input type="checkbox"/> show
Expiration (s):	28800 ▾
Authentication	
Authentication Method:	MSCHAPV2 ▾
Username:	<input type="text"/>
Password:	<input type="text"/> <input type="checkbox"/> show
Inner Authentication Method:	none ▾

**Figure 37. Configurator GUI (RADIUS dialog)**

3. Choose the RADIUS mode for the device by clicking the **RADIUS Mode** drop-down and selecting one of the following options:
  - **Disabled:** RADIUS functionality will be disabled.
  - **Enabled:** RADIUS functionality will be enabled, and the configuration options will be shown.

- **Passthrough:** If the device is a trackside-mounted Fluidity device, this parameter can be used to simultaneously activate RADIUS device authentication, and enable RADIUS passthrough (communication between RADIUS-authenticated vehicle-mounted devices and non-authenticated trackside-mounted devices).
4. Enter the IP address or host name of the RADIUS server in the **IP address / hostname** field.
  5. By default, the RADIUS port number is **1812**. Do not change the port number unless there is a specific need to do so.
  6. Enter the RADIUS access password in the **Secret** field. To read the password as it is typed, check the **show** check-box.
  7. By default, the RADIUS inactivity **Expiration (s)** period is 28 800 seconds (8 hours). Do not change the expiration period unless there is a specific need to do so.
  8. Choose the data authentication method by clicking the **Authentication Method** drop-down and clicking the correct option. Available options are:
    - **MSCHAPV2** (Microsoft Challenge-Handshake Authentication Protocol V2)
    - **MD5** (Hash function producing a 128-bit hash value)
    - **GTC** (Generic Token Card)
    - **TTLS** (Tunneled Transport Layer Security)
    - **PEAP** (Protected Extensible Authentication Protocol)
  9. Enter the personal username for access to the RADIUS server in the **Username** field.
  10. Enter the personal password for access to the RADIUS server in the **Password** field. To read the password as it is typed, check the **show** check-box.
  11. Available *Inner Authentication Methods* depend on which *Authentication Method* has been chosen. If applicable, choose an inner authentication method by clicking the **Inner Authentication Method** drop-down and clicking the correct option. Available options are shown in the following table:

**Table 6. Available inner authentication methods (per authentication methods)**

Authentication Method	Available Inner Authentication Methods
MSCHAPV2	None
MD5	None
GTC	None

Authentication Method	Available Inner Authentication Methods
TTLS	<ul style="list-style-type: none"> <li>• PAP (Password Authentication Protocol)</li> <li>• CHAP (Challenge-Handshake Authentication Protocol)</li> <li>• MSCHAP (Microsoft Challenge-Handshake Authentication Protocol)</li> <li>• MSCHAPV2</li> <li>• MD5</li> <li>• GTC</li> </ul>
PEAP	<ul style="list-style-type: none"> <li>• MSCHAPV2</li> <li>• MD5</li> <li>• GTC</li> </ul>

12. Save the RADIUS settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

### 6.7.7. NTP Configuration

All Fluidmesh radio transceiver units have a built-in clock.

No manual time-setting controls are provided. Instead, the unit has network time protocol (NTP) functionality that allows it to synchronize its time settings with a chosen internet time server. If the unit cannot synchronize with its primary time server, and the host name of a backup time server is entered, the unit defaults to synchronizing with the backup server.



#### CAUTION

The same NTP configuration must be set for all Fluidmesh units in the wireless network.

If the same NTP settings are not applied to all units, the network may encounter timestamp conflicts and/or equipment malfunctions.

To change the NTP settings, do the following steps:

1. Click the **-ntp** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The **NTP** dialog will be shown ([Figure 38 \(page 84\)](#)).

**NTP - Network Time Protocol**

NTP	
Enable NTP:	<input checked="" type="checkbox"/>
NTP server hostname:	<input type="text" value="time.windows.com"/>
Secondary NTP server (optional):	<input type="text" value="time.nist.gov"/>
Select Timezone:	<input type="text" value="Europe/Paris"/>

**Figure 38. Configurator GUI (NTP dialog)**

2. Enable NTP synchronization by checking the **Enable NTP** checkbox.
3. Enter the host name of a chosen primary NTP server in the **NTP server hostname:** field.



**IMPORTANT**

The NTP server host names shown in [Figure 38 \(page 84\)](#) are for reference purposes only. Your company policy may dictate that you use one or more specific time servers.

4. If needed, enter the host name of a chosen secondary NTP server in the **Secondary NTP server (optional):** field.
5. Select the time zone in which the unit is installed by clicking the **Select Timezone:** drop-down menu and clicking the correct time zone option.
6. Save the NTP settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

### 6.7.8. L2TP configuration

Layer 2 Tunneling Protocol (L2TP) functionality allows Fluidmesh radio transceivers to support integration with virtual private networks (VPNs).

Fluidmesh hardware devices are shipped from the factory with L2TP functionality disabled. To change the unit's L2TP settings, do the following steps:

1. Click the **-l2tp configuration** link under **ADVANCED SETTINGS** in the left-hand settings menu.

**L2TP Configuration**

Local Unit Configuration
WAN IP Address is local WAN IP address used for externally communicating with the remote tunnel peers. This address must be reachable from the external hosts, e.g. using port forwarding on the LAN gateway. WAN gateway is the local gateway used by the local unit to communicate with the outside world. Local UDP Port is the port used by remote peers to communicate with the local unit (0 means IP encapsulation).
<input type="checkbox"/> L2TP
<input type="button" value="Cancel"/> <input type="button" value="Save"/>

**Figure 39. Configurator GUI (L2TP Configuration dialog)**

- The **L2TP Configuration** dialog will be shown ([Figure 39 \(page 85\)](#)).
2. To enable L2TP functionality for the unit, check the **L2TP** check-box.
    - The L2TP configuration settings window will be shown.
  3. When the L2TP configuration has been set, save the settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.



**IMPORTANT**

A detailed description of L2TP configuration methods is beyond the scope of this manual. For detailed instructions on how to set the L2TP configuration, refer to the *Fluidmesh Networks L2TPv3 Configuration Manual*.

### 6.7.9. VLAN settings

#### VLAN configuration

The **VLAN SETTINGS** window contains controls to connect the Cisco FM1000 Gateway to one or more virtual local area networks (VLANs) that are part of the local wireless network.



**IMPORTANT**

The VLAN feature must be enabled using a software plug-in (Fluidmesh part number *FM-VLAN*). Contact your Fluidmesh Networks representative for details.

The Cisco FM1000 Gateway features smart self-management of integration with connected VLANs, with minimal configuration time and avoidance of potential configuration errors. This is done by A) relying on the data-processing configuration of a connected network switch, and B)

obeying predefined rules for management of incoming and outgoing data packets.



### IMPORTANT

For detailed information on the predefined rules for smart VLAN packet management, refer to the [“Rules for packet management” \(page 87\)](#) table at the bottom of this section.

To connect the unit to a VLAN that is part of the local wireless network, do the following steps:

1. Click the **-vlan settings** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The **VLAN SETTINGS** dialog will be shown ([Figure 40 \(page 86\)](#)).

**VLAN SETTINGS**

When the Native VLAN is enabled (VID != 0), untagged packets received on the trunk port will be assigned to the specified VLAN ID. When disabled (VID = 0), VLAN trunking will operate according to the IEEE 802.1Q standard, i.e. only tagged packets will be allowed on the port (including those of the management VLAN).

VLAN Settings	
Enable VLANs:	<input type="checkbox"/>
Management VLAN ID:	<input style="width: 100px;" type="text" value="1"/>
Native VLAN ID:	<input style="width: 100px;" type="text" value="1"/>

**Figure 40. Configurator GUI (VLAN SETTINGS dialog)**

2. Connect the unit to a VLAN that is part of the local wireless network by checking the **Enable VLANs** check-box.
3. Check the **Enable VLANs** check-box.
4. Enter the management identification number of the VLAN (used to communicate with the device's operating system) in the **Management VLAN ID:** field.



### NOTE

The same Management VLAN ID must be used on all Fluidmesh devices that are part of the same mesh network.

5. Enter the native identification number (the VLAN ID implicitly assigned to untagged packets received on trunk ports) in the **Native VLAN ID:** field.
6. Save the VLAN settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

## Rules for packet management

Parameter	Default value
<b>Default VLAN configuration</b>	
The factory-set VLAN parameters for the unit are as follows:	
Management VLAN ID (MVID)	1
Native VLAN ID (NVID)	1
Native VLAN processing	Enabled
Port mode (all Ethernet ports)	Smart
<b>Traffic classes</b>	
The system classifies incoming data packets according to the following definitions:	
Signaling	Ethernet protocol type \$8847 or \$09xx
User	All other traffic
Packet tagged with MVID	Packet passed
<b>Access port rules for incoming packets (Case and Action)</b>	
Untagged packet from Fluidmesh device	Packet passed
Untagged packet, VID not configured	Packet passed
Untagged packet, VID configured	Packet tagged with specified VID
Tagged packet with valid VID	Packet dropped
Tagged packet with null (0) VID	Packet dropped
<b>Access port rules for outgoing packets (Case and Action)</b>	
Tagged packet with configured and allowed VID	Packet passed
Packet from Fluidmesh device	Packet passed
Tagged packet, port VID not configured	Packet passed
Tagged packet with valid but disallowed VID	Packet dropped
Tagged packet with null (0) VID	Packet dropped
<b>Access port rules for incoming packets with unit in Smart Mode (Case and Action)</b>	
Untagged packet	If native VLAN = ON: Packet passed (tagged with NVID) If native VLAN = OFF: Packet dropped
Tagged packet (any VID, no checks)	Packet passed with original tag
<b>Access port rules for outgoing packets with unit in Smart Mode (Case and Action)</b>	
Packets originating from Fluidmesh devices (for example: FM Racer interface)	Packet implicitly tagged with MVID, next rules apply
Signalling traffic	Packet implicitly tagged with MVID, next rules apply
Tagged with valid VID (1 – 4095), not NVID	Packet passed (tagged)

Parameter	Default value
Tagged with null VID (0) or NVID	Packet passed (untagged)
<b>Access port rules for incoming packets with unit in Bridge Mode (Case and Action)</b>	
The Native VLAN enable setting is used to control whether the <i>Management VLAN</i> should be tagged or not.	
Untagged packet, to remote devices	Pass packet to remote peer
Tagged packet (any VID), to remote devices	Pass packet to remote peer with original tag
Untagged packet, to local unit kernel	If native VLAN = ON: Packet passed to kernel, tagged with NVID  If native VLAN = OFF: Packet not passed to kernel
Tagged packet (any VID), to local unit kernel	If native VLAN = ON: Packet not passed to kernel  If native VLAN = OFF: Packet passed to kernel if VID = NVID
<b>Access port rules for outgoing packets with unit in Bridge Mode (Case and Action)</b>	
Tagged packet with valid VID from remote peer	Packet passed (tagged)
Tagged packet with null (0) VID from remote peer	Packet passed (untagged)
Packet from local unit kernel	If native VLAN not equal to MVID: Packet passed, tagged with MVID  If native VLAN = MVID: Packet passed, untagged

### 6.7.10. Fluidity settings

Fluidity™ is Fluidmesh's proprietary trackside and vehicle-to-ground data transfer protocol for video, voice and data communication.

The **FLUIDITY** window contains controls to change the unit's Fluidity settings. To change the settings, do the following steps:

1. Click the **-Fluidity™** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The **FLUIDITY** dialog will be shown ([Figure 41 \(page 89\)](#)).



**FLUIDITY**

Fluidity Settings	
The unit can operate in 3 modes: Infrastructure, Infrastructure (wireless relay), Vehicle. The unit must be set as Infrastructure when it acts as the entry point of the infrastructure for the mobile vehicles and it is connected to a wired network (backbone) which possibly includes other Infrastructure nodes. The unit must be set as Infrastructure (wireless relay) ONLY when it is used as a wireless relay agent to other Infrastructure units. In this operating mode, the unit MUST NOT be connected to the wired network backbone as it will use the wireless connection to relay the data coming from the mobile units. The unit must be set as Vehicle when it is mobile. Vehicle ID must be set ONLY when the unit is configured as Vehicle. Specifically, Vehicle ID must be a unique among all the mobile units installed on the same vehicle. Unit installed on different vehicles must use different Vehicle IDs. The Network Type field must be set according to the general network architecture. Choose Flat if the mesh and the infrastructure networks belong to a single layer-2 broadcast domain. Use Multiple Subnets if they are organized as different layer-3 routing domains.	
Fluidity	<input checked="" type="checkbox"/> Enable
Unit Role:	<input type="text" value="Infrastructure"/>
Network Type:	<input type="text" value="Flat"/>

**Figure 41. Configurator GUI (FLUIDITY dialog for gateway devices)**

2. Fluidmesh radio transceivers are shipped from the factory with Fluidity functionality disabled. Enable Fluidity functionality by checking the **Fluidity** check-box.



**IMPORTANT**

The **Unit Role:** drop-down is set to **Infrastructure** mode, and cannot be changed.

3. The network type must be set in accordance with the general network architecture. Select the correct network type designation for the unit by clicking the **Network Type:** drop-down and clicking the correct option from the list below:
  - **Flat:** Choose this setting if the wireless mesh network and the infrastructure network both belong to a single layer-2 broadcast domain.
  - **Multiple Subnets:** Choose this setting if the wireless mesh network and the infrastructure network are organized as separate layer-3 routing domains.
4. Save the Fluidity settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

## 6.7.11. Miscellaneous settings



### IMPORTANT

Support for FIPS, CANBUS, PROFINET and QNET are only available if the corresponding plug-ins are installed. If the corresponding plug-in is not installed, the check-box for the relevant option will not be available.

The following plug-ins are needed to activate these features:

- CANBUS: *FM-CANBUS*
- PROFINET: *FM-PROFINET*
- QNET: *FM-QNET*

Note that FIPS support is not available for the FM1000 Gateway and FM10000 Gateway.

Contact your Fluidmesh Networks representative for details.

The **MISC SETTINGS** window contains controls to change the following settings:

- The device name, as used to identify the Cisco FM1000 Gateway within the FMQuadro network map and to other Fluidmesh utilities.
- The unit's controller area network (CANBUS) support settings (if applicable).
- The unit's process field net (PROFINET) support settings (if applicable).
- The unit's Neutrino Qnet (QNET) support settings (if applicable).

To change any of the miscellaneous settings, do the following steps:

1. Click the **-misc settings** link under **ADVANCED SETTINGS** in the left-hand settings menu.
  - The **MISC SETTINGS** dialog will be shown ([Figure 42 \(page 91\)](#)).

MISC SETTINGS	
<b>Device</b>	
Name:	<input type="text" value="Fluidmesh"/>
<b>PROFINET Settings</b>	
Enable PROFINET:	<input type="checkbox"/>
<b>QNET Settings</b>	
Enable QNET:	<input type="checkbox"/>
<input type="button" value="Reset"/> <input type="button" value="Save"/>	

**Figure 42. Configurator GUI (MISC SETTINGS dialog)**

- Set the device name by typing it in the **Name:** field.



#### NOTE


It is not essential to specify the device name, but it is strongly recommended. Failure to specify the device name may make the unit difficult to recognize in situations where more than one unit is being dealt with at the same time (for example, when using utilities such as the FMQuadro network map).

- To enable CANBUS support for the unit, make sure the FM-CANBUS plug-in is installed, then check the **Enable CANBUS:** check-box.
- To enable PROFINET support for the unit, make sure the FM-PROFINET plug-in is installed, then check the **Enable PROFINET:** check-box.
- To enable QNET support for the unit, make sure the FM-QNET plug-in is installed, then check the **Enable QNET:** check-box.
- Save the miscellaneous settings by clicking the **Save** button. Alternatively, clear the settings by clicking the **Reset** button.

## 6.8. Management settings

### 6.8.1. View Mode settings

The View Mode window allows the system administrator to grant and prohibit access to device configuration settings by category.



**IMPORTANT**

Changing the default password to a strong password is an extremely important step in preventing security breaches.

If you have logged into the configurator interface using default login credentials, you will see a notification banner at the bottom of the screen (Figure 43 (page 92)).

You are using default viewmode credentials! [Click to change viewmode credentials](#) ✕

**Figure 43. Default credentials notification banner**

Click the banner to change the view mode credentials. You will be taken to the **VIEW MODE SETTINGS** section.

To gain editing privileges for the View Mode settings window requires the correct administrator user name and password. To change the administrator user name and password for the current user, do the following steps:


1. Click the **-view mode settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu. **VIEW MODE SETTINGS**
  - The **Viewmode Credentials** section will be shown (Figure 44 (page 92)).

Viewmode Credentials	
View Mode Username:	<input style="width: 80%;" type="text" value="user"/>
View Mode User Password:	<input style="width: 80%;" type="password" value="••••••••"/>
Show Password:	<input type="checkbox"/>

Reset
Change

**Figure 44. VIEW MODE SETTINGS dialog (Viewmode Credentials section)**

2. Enter the new user name in the **View Mode Username:** field.
3. The default password is *viewmode*. Enter the new password in the **View Mode User Password:** field.



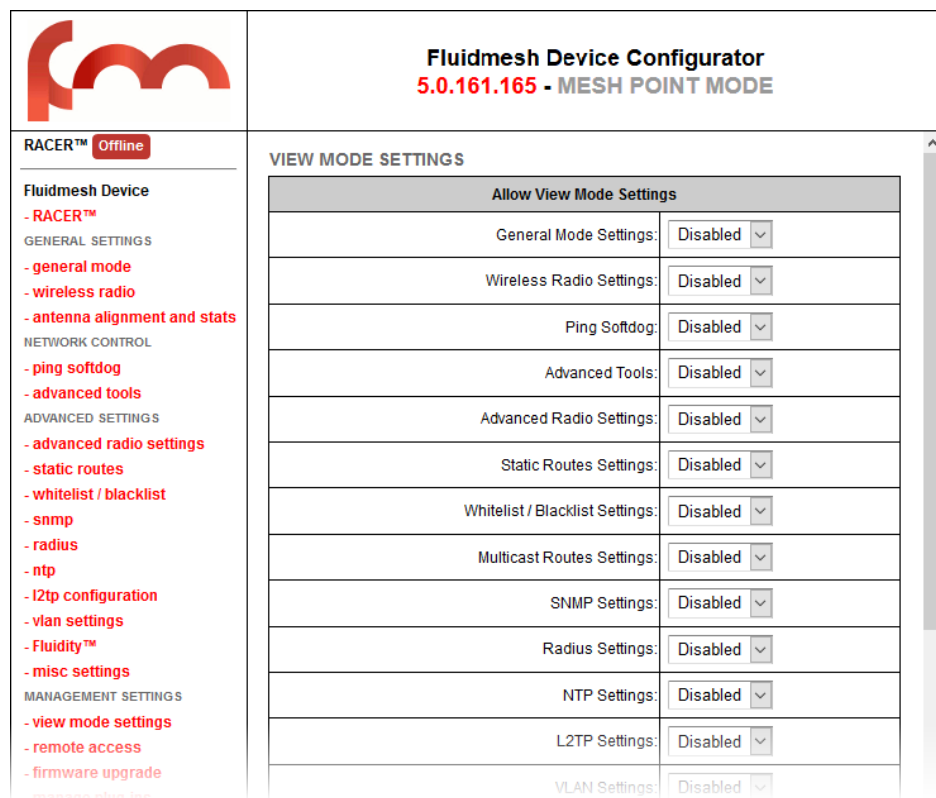
**NOTE**

The new password must be a minimum of eight characters, and include at least one capital letter and one number.

4. To show the password as it is being typed, check the **Show Password** check-box.
5. Save the Viewmode Credentials settings by clicking the **Change** button. Alternatively, clear the settings by clicking the **Reset** button.

To change the View Mode settings, do the following steps:

1. Log in to the unit's Configurator GUI with Administrator credentials. See “[Accessing the Cisco FM1000 Gateway for device configuration](#)” (page 38) for more information.
2. Click the **-view mode settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu (Figure 45 (page 93)).



**Figure 45. Configurator GUI (VIEW MODE SETTINGS dialog)**

- The **VIEW MODE SETTINGS** dialog will be shown.
3. To allow or prohibit access to any device-configuration settings, click the relevant drop-down, and click the **Disabled** or **Enabled** setting:
    - If the **Disabled** option is selected for a device-configuration setting, the setting for that category will be visible but not accessible to ordinary users.

- If the **Enabled** option is selected for a device-configuration setting, the setting can be modified by ordinary users.



**IMPORTANT**

If you are logged in to the Configurator interface with Administrator credentials, you can enable or disable any device-configuration setting.

If you are logged in to the Configurator interface as an ordinary user, you will be able to view the device-configuration settings, but cannot change the settings.

4. Save the view mode settings by clicking the **Save** button in the **Allow View Mode Settings** section. Alternatively, clear the settings by clicking the **Reset** button.

### 6.8.2. Changing the Administrator username and password

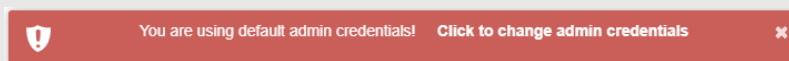
The **CHANGE USERNAME AND PASSWORD** section contains controls to change the Administrator's user name and password for the Fluidmesh unit.



**IMPORTANT**

Changing the default password to a strong password is an extremely important step in preventing security breaches.

If you have logged into the configurator interface using default administrator's credentials, you will see a notification banner at the bottom of the screen ([Figure 46 \(page 94\)](#)).



**Figure 46. Default admin credentials notification banner**

Click the banner to change the admin credentials. You will be taken to the **CHANGE USERNAME AND PASSWORD** section.

To change the Administrator's user name and password for the unit, do the following steps:

1. Click the **-remote access** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The **CHANGE USERNAME AND PASSWORD** dialog will be shown ([Figure 47 \(page 95\)](#)).

**CHANGE USERNAME AND PASSWORD**

Change Username and Password

<b>Username:</b>	<input type="text" value="admin"/>
<b>Old password:</b>	<input type="password"/>
<b>New password:</b>	<input type="password"/>
<b>Confirm new password:</b>	<input type="password"/>
<b>Show password:</b>	<input type="checkbox"/>

**Figure 47. Management Settings dialog (Change Username and Password)**

2. Enter the new administrator user name in the **Username:** field.
3. Enter the current password in the **Old password:** field.
4. Enter the new password in the **New password:** field.
5. Confirm that the new password is correctly spelled by checking the **Show Password:** check-box to show the text of the password, then re-entering the password in the **Confirm New password:** field.
6. Save the changed password settings by clicking the **Change** button. Alternatively, revert to the old password settings by clicking the **Reset** button.



#### **IMPORTANT**

Keep the Administrator name and password in a safe place. If the Administrator name and password are lost, the only way to log in to the unit is to do a hard reset.

If you need to do a hard reset, refer to [“Resetting the unit to factory defaults” \(page 105\)](#) for more information.

### 6.8.3. Overwriting and upgrading the unit firmware

The **FIRMWARE UPGRADE** window contains controls to overwrite the device firmware of the Cisco FM1000 Gateway, or upgrade the firmware to the latest available version.

**CAUTION**

Overwriting the firmware of any electronic device must be done with great care, and always contains an element of risk.

It is not advisable to overwrite the firmware on a functioning Fluidmesh unit unless a specific firmware-related issue needs to be resolved.

**IMPORTANT**

To access firmware image files, you need an approved Fluidmesh extranet account. To create an extranet account, register for free at the [Fluidmesh Partner Portal](#).

To download the needed firmware image file to your computer, do the following steps:

1. Navigate to [the Documentation section of the Fluidmesh Partner Portal](#).
2. Find and open the device sub-folder for your specific Fluidmesh device in the **FIRMWARE AND TOOLS** folder.
3. Download the firmware image (\*.BIN) file to your computer.

**CAUTION**

Make sure that you download the specific \*.BIN file for your device type. Uploading incorrect firmware for the device type will cause the firmware overwrite to fail, and may damage the unit.

The following procedure describes how to overwrite the existing firmware on a Fluidmesh device. This procedure assumes that the wireless network is currently active.

To overwrite the existing firmware on the Fluidmesh device, do the following steps:

1. Power OFF all Fluidmesh devices connected to the wireless network.
2. Disconnect all Ethernet cables from the Fluidmesh device.
3. With the Fluidmesh device disconnected from the wireless network, power ON the device.



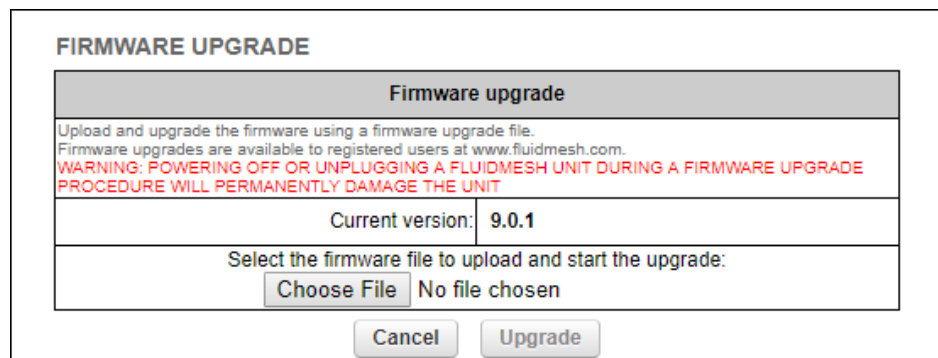


### CAUTION

Do not restart or power OFF the device while firmware overwriting is in progress.

Restarting or powering OFF the unit before overwriting is complete will permanently damage the unit.

4. Connect the computer containing the firmware image file directly to the Fluidmesh unit, using an Ethernet cable. For detailed information on direct connection, refer to [“Accessing the Cisco FM1000 Gateway for device configuration” \(page 38\)](#).
5. As a precaution, save the unit's existing device configuration file to the computer. For detailed information on how to save the existing configuration file, refer to [“Saving and restoring the unit settings” \(page 103\)](#).
6. Click the **-firmware upgrade** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The **FIRMWARE UPGRADE** dialog will be shown ([Figure 48 \(page 97\)](#)).



**Figure 48. Configurator GUI (typical FIRMWARE UPGRADE dialog)**

7. Upload the firmware image file to the unit by clicking the **Choose File** button and following the software prompts.
  - The **Upgrade** button will become available.
8. Click the **Upgrade** button. Follow the software prompts until the firmware overwrite is complete.
  - When the overwrite is complete, the unit will automatically reboot.

If the previous firmware was overwritten with a newer version of firmware, check that the firmware upgraded correctly by doing the following steps:

- When the overwrite is complete, make sure that the upgraded firmware has a greater version number than the firmware that was previously installed.
  - If the firmware version has not changed, the firmware upgrade has failed. Repeat the overwrite from step [Step 1](#) above.

#### 6.8.4. Plug-In management



##### IMPORTANT

For a complete list of software plug-ins that are currently available for the Cisco FM1000 Gateway, refer to [“Available plug-ins” \(page 109\)](#).

The **MANAGE PLUG-INS** page shows which software plug-ins are currently active on the unit, and contains controls that allow you to do the following functions:

- Upload activation codes that allow the unit's accessory software plug-ins to function.
- Activate uploaded software plug-ins for use with the unit.
- Deactivate uploaded software plug-ins so they can be used on other Fluidmesh units.
- Activate a non-repeatable Demo mode that allows full 4.9 GHz, AES and unlimited plug-in functionality for an 8-hour trial period.
- Show and erase the log files for plug-in installation.

To open the **MANAGE PLUG-INS** dialog, do the following steps:

- Click the **-manage plug-ins** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The **MANAGE PLUG-INS** dialog will be shown ([Figure 49 \(page 99\)](#)).

### MANAGE PLUG-INS

**Manage Plug-ins**

Use the window below to activate new plug-ins. Please contact your Fluidmesh Networks representative for more information on the Plug-Ins available.

**Plug-in List**

FM____-120: 120 Mb/s LICENSED	REMOVE
FM____-MOB-MOB-60: 60 Mb/s LICENSED	REMOVE
FM____-MOB-TRK-UN LICENSED	REMOVE
FM-AES LICENSED	REMOVE
FM-PROFINET LICENSED	REMOVE
FM-LF LICENSED	REMOVE
FM-VLAN LICENSED	REMOVE
FM-MOB LICENSED	REMOVE
FM-L2TP LICENSED	REMOVE
FM-FIPS LICENSED	REMOVE
FM-UNII2 LICENSED	
FM-QNET LICENSED	REMOVE
FM-WORLD LICENSED	

**Plug-in Activation Code**

Plug-in Activation Code:

**Upload Plug-ins CSV**

Select the CSV file to upload

No file selected.

**Plug-in Deactivation Codes**

List of de-activated plug-ins. If you have deactivated a plug-in, please use the deactivation code to get a new License Code.

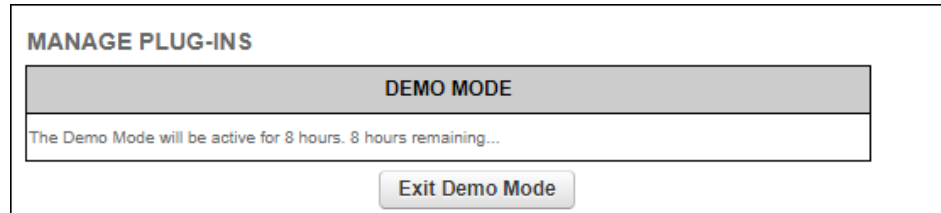
Plug-in Type	Deactivation Code
FM-TITAN	66090979

Plugin Installation Logs:

**Figure 49. Configurator GUI (typical MANAGE PLUG-INS dialog)**

To activate Plug-in Demo mode, do the following steps:

1. Click the **Demo Mode** button at the bottom of the **MANAGE PLUG-INS** dialog.
  - The **Demo Mode** activation dialog will be shown ([Figure 50 \(page 100\)](#)). A countdown timer shows how much Demo time remains.



**Figure 50. MANAGE PLUG-INS dialog (Demo Mode activated)**

2. To leave Demo mode before expiry of the 8-hour trial period, click the **Exit Demo Mode** button.
  - Demo mode will be deactivated, and the unit will reboot.
3. If the 8-hour Demo mode limit is reached, the unit will reboot and Demo mode will not be accessible again.

To upload one or more plug-in activation codes, refer to [“Plug-in management procedures” \(page 113\)](#).

To assign a software plug-in on the Partner Portal to the unit, do the following steps:

1. Enter the activation code for the plug-in in the **Plug-in Activation Code:** field.
2. Click the **Add** button.
  - The plug-in will be activated, and the plug-in functionality can be used.
  - A **REMOVE** link will be shown in red to the right of the relevant plug-in description in the **Plug-in List**.

To deactivate an uploaded software plug-in for use with another Fluidmesh unit, refer to [“Plug-in management procedures” \(page 113\)](#).

To show and erase the plug-in installation log files, do the following steps:

1. Click the **Show Logs** button in the **Plug-in Installation Logs:** section.
  - The log files for plug-in installation will be shown in the **Plug-in Installation Logs:** section.

2. If needed, erase the log files for plug-in installation by clicking the **Clear Logs** button in the **Plug-in Installation Logs:** section.

## 6.8.5. The device status view

### *The device status window*

The device status window contains information on basic Fluidmesh device settings (including the unit's MAC address), and controls that allow you to download diagnostic data files and view device-event logs.

To use the status window, do the following steps:

- Click the **-status** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The status dialog will be shown (below).

**Device:** Fluidmesh FM3500  
**Name:** Fluidmesh2  
**ID:** 5.0.161.165  
**Serial:**  
**Operating Mode:** Mesh Point  
**Uptime:** 1 day, 4:10 (hh:mm)  
**Firmware version:** 9.0.1

**Device settings**  
 IP: 10.11.80.10  
 Netmask: 255.255.0.0  
 MAC address: 40:36:5a:00:a1:a5  
 Lan 1: link:up speed:1000baseT full-duplex  
 Lan 2: link:down

**Wireless Settings**  
 Passphrase: test-fmcloud-x500-5.0.161.165  
 Country: AE  
 Frequency: 5180 MHz  
 Current tx power: 24 dBm  
 Channel Width: 80 MHz  
 Radio Mode: csma/ca

**Diagnostic Tool**

**Device Logs**

**Figure 51. Configurator GUI (typical Status dialog)**

**Device:** Fluidmesh 10000  
**Name:** Fluidmesh  
**ID:** 5.100.41.252  
**Operating Mode:** Mesh End  
**Uptime:** 4 days, 14:01 (hh:mm)  
**Firmware version:** 2.0.1

**Device settings**  
 IP: 10.11.17.253  
 Netmask: 255.255.0.0  
 MAC address: 40:36:5a:64:29:fc

**LAN Bridge:**

0	UP	Full-duplex 1000
1	DOWN	
2	DOWN	
3	DOWN	

MTU 1500

**SFP+ Bridge:**

4	DOWN
5	DOWN
6	DOWN
7	DOWN

MTU 1530

**Diagnostic Tool**

**Device Logs**

**Figure 52. Typical Status dialog (second-generation FM1000 gateway gateway)**

- Status information on the unit's basic characteristics, device settings and wireless settings is shown in the upper part of the window.

To download and forward the current diagnostic file for the unit, do the following steps:

1. Click the **Download Diagnostics** button.
2. Follow the software prompts to download the \*.FM diagnostic file to your computer.

3. Log a support call with the Fluidmesh Help desk. Ask for a reference number.
4. Attach the \*.FM diagnostic file to an E-mail, and enter the support call reference number in the subject line of the E-mail. Send the mail to [support@fluidmesh.com](mailto:support@fluidmesh.com).



#### IMPORTANT

Do not forward diagnostic files unless the Fluidmesh Help desk requests them. If diagnostic files arrive when they have not been requested, they cannot be traced to specific problems.

To show the current device log for the unit, click the **Show Logs** button.

- The current device log will be shown in the Device Logs window above the **Show Logs** button.
- The status messages shown in the log relate to possible Ethernet port flapping, and will also alert you if duplicate IP addresses are present in the LAN. Refer to the text below for a description of the log messages.



#### NOTE

Ethernet port flapping is an issue in which the Ethernet port goes offline and comes back online at an excessively high rate within a given time period.

Some possible causes of this problem may be auto-negotiation issues, chipset incompatibility, or faulty CAT5/6 cabling.

Some status messages that may be shown in the log have the following meanings:

- *ethX phy:X is up/down*: Ethernet port X is currently online/offline.
- *chatter: VBR: duplicate IP A? MACX --> MAXY at &lt;timestamp>*: Possible duplicate IP address 'A' has migrated from MAC address 'X' to MAC address 'Y', at the time shown.

### 6.8.6. Saving and restoring the unit settings




#### IMPORTANT

Device software configuration (\*.CONF) files are not interchangeable with FM Racer configuration setup (\*.FMCONF) files.

The **LOAD OR RESTORE SETTINGS** window contains controls that allow you to:

- Save the unit's existing software configuration as a configuration (\*.CONF) file.
- Upload and apply a saved configuration file to the current unit.



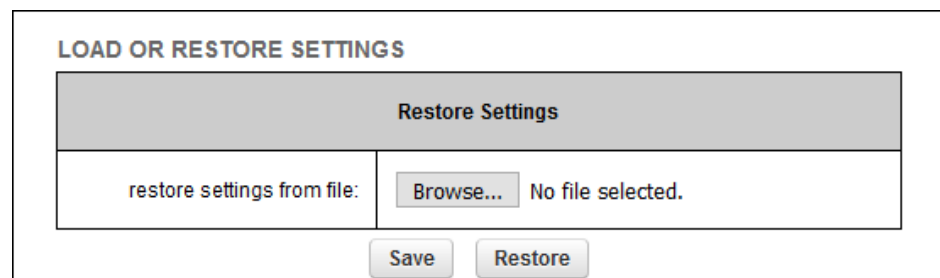
**TIP**

Saved configuration files can be copied and distributed for use on more than one Fluidmesh unit of the same type, simplifying the configuration of other deployed units.

Saved configuration files can also be used for configuration backup. This can greatly speed up re-deployment if a damaged unit must be replaced with a unit of the same type.

To download the unit's existing configuration settings to your computer, do the following steps:

1. Click the **-configuration settings** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The **LOAD OR RESTORE SETTINGS** dialog will be shown ([Figure 53 \(page 104\)](#)).



**Figure 53. Configurator GUI (LOAD OR RESTORE SETTINGS dialog)**

2. Download the unit's configuration (\*.CONF) file to your computer by clicking the **Save** button and following the software prompts.

To upload a saved configuration file to the Fluidmesh unit, do the following steps:


1. Find the configuration (\*.CONF) file that must be uploaded to the unit by clicking the **Browse...** button and following the software prompts.
  - The name of the configuration file to be uploaded will be shown to the right of the **Browse...** button.
2. Apply the configuration settings to the unit by clicking the **Restore** button.



- The configuration will be applied, and the unit will reboot.

### 6.8.7. Resetting the unit to factory defaults

The **reset factory default** window contains controls that allow you to restore the Cisco FM1000 Gateway to its default factory settings (in other words, to do a 'hard reset').



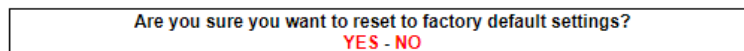
**IMPORTANT**


Doing a hard reset will revert all unit configuration settings, including the unit's IP address and administrator password, to factory defaults.

If you want to reboot the unit instead, refer to [“Rebooting the unit” \(page 106\)](#) below.

To reset the unit to its factory defaults, do the following steps:

1. Click the **-reset factory defaults** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The unit reset dialog will be shown ([Figure 54 \(page 105\)](#)).





**CAUTION**

Do not do a hard reset unless the unit needs to be reconfigured using its factory configuration as a starting point.

A hard reset will reset the unit's IP address and administrator password, and will disconnect the unit from the network.

**Figure 54. Configurator GUI (unit reset dialog)**

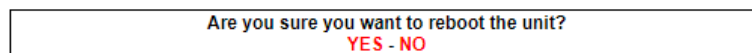
2. Reset the unit to its factory defaults by clicking the **YES** link. Alternatively, abort the factory reset by clicking the **NO** link.
  - If the **YES** link was clicked, the unit will do a factory reset, and will reboot.
3. If you have previously saved a device configuration file for the unit, you can restore the saved configuration settings to the unit as shown in [“Saving and restoring the unit settings” \(page 103\)](#).

## Rebooting the unit

The **reboot** window contains controls that allow you to reboot the Cisco FM1000 Gateway (in other words, to re-start the unit's operating system).

To reboot the unit, do the following steps:

1. Click the **-reboot** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - The unit reboot dialog will be shown (Figure 55 (page 106)).



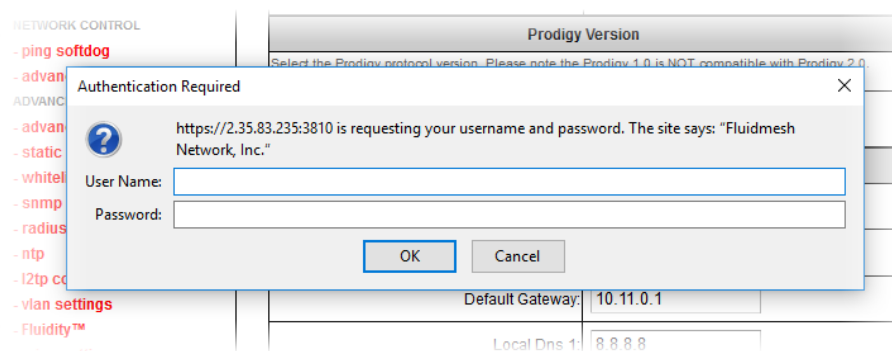
**Figure 55. Configurator GUI (unit reboot dialog)**

2. Reboot the unit by clicking the **YES** link. Alternatively, abort the reboot by clicking the **NO** link.
  - If the **YES** link was clicked, the unit will reboot.

## 6.8.8. Logging out

If clicked, the logout option logs the current user off the unit, and out of the Configurator interface.

- To log out, click the **-logout** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.
  - You will be logged off the unit and out of the Configurator interface with no further prompting.
  - The web browser will show the **Authentication Required** dialog (Figure 56 (page 106)). If needed, use the dialog to log in again.



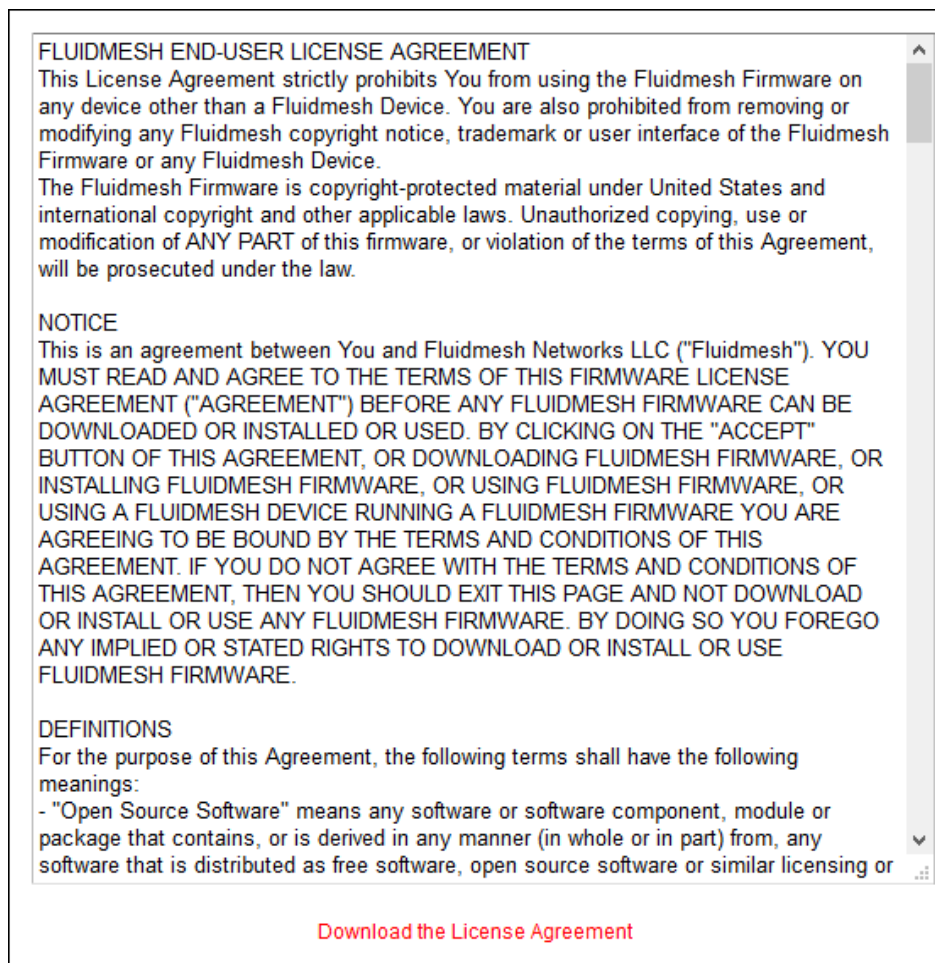
**Figure 56. Web browser (Authentication Required dialog)**

### 6.8.9. Viewing the end-user license agreement

The **License Agreement** window contains the Fluidmesh end-user license agreement for the Cisco FM1000 Gateway, its firmware and control software.

To view the terms and conditions of the license agreement, click the **License Agreement** link under **MANAGEMENT SETTINGS** in the left-hand settings menu.

- The license agreement dialog will be shown ([Figure 57 \(page 107\)](#)).



**Figure 57. Configurator GUI (End-user license agreement)**

To read the end-user license agreement as an \*.HTML web page in your browser, left-click the **Download the License Agreement** link.

- The end-user license agreement will be shown under a new tab in your web browser.

To download the end-user license agreement as a standard text (\*.TXT) file, do the following steps:

1. Right-click the **Download the License Agreement** link.
2. Click the **Save Link as...** option and follow the software prompts to download the agreement as a text file.

## 7. Software Plug-Ins

### 7.1. Available plug-ins

Like other Fluidmesh radio transceivers, the Cisco FM1000 Gateway is able to take advantage of plug-in software upgrades that add features and enhance the performance of the unit.

The following table lists all available software plug-ins for all Fluidmesh hardware devices, their specific functions, and their plug-in part numbers.

The tables that follow this table describe which plug-ins are compatible with specified Fluidmesh devices.

**Table 7. Available Fluidmesh software plug-ins**

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
Bandwidth	Yes	A range of plug-ins are available to enable increased traffic forwarding bandwidth, up to and including the amount of bandwidth specified in the part number (including unlimited bandwidth).	FM[model number]-[bandwidth limit]
Bandwidth upgrade	Yes	<p>If an existing bandwidth plug-in is installed, this plug-in allows bandwidth to be upgraded to a higher, specified value.</p> <p>Note that if a bandwidth upgrade plug-in is removed, the unit's bandwidth capability is not restored to the level of the previous upgrade (if any). Rather, the bandwidth capability is restored to the factory default level.</p>	FM[model number]-UPG-[existing bandwidth limit/new bandwidth limit]

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
Fluidity-Bandwidth (Mobile)	<b>Yes</b>	<p>Enables Fluidity capability for mobile Fluidmesh devices.</p> <p>Allows traffic forwarding up to and including the amount of bandwidth specified in the part number.</p>	<p>FM[model number]-MOB-MOB-[bandwidth limit] (FMx200 models)</p> <p>FM[model number]-FLU-MOB-[bandwidth limit] (FMx500 models)</p>
Fluidity-Bandwidth (Trackside)	<b>Yes</b>	<p>Enables Fluidity capability for static-mount Fluidmesh devices.</p> <p>Allows traffic forwarding up to and including the amount of bandwidth specified in the part number.</p>	<p>FM[model number]-MOB-TRK-[bandwidth limit] (FMx200 models)</p> <p>FM[model number]-FLU-TRK-[bandwidth limit] (FMx500 models)</p>
4.9 GHz band	<b>Yes</b>	<p>Enables operation in the 4.9 GHz emergency band.</p> <p>Note that the 4.9 GHz band is not available in Brazil and Canada.</p>	FM-49
Licensed Frequencies	<b>Yes</b>	Enables the use of any operating frequency, regardless of country selection.	FM-LF
World Frequencies	No	Unlocks the country drop-down selector on units sold in territories where the selector is locked.	FM-WORLD
AES	<b>Yes</b>	Enables data exchange according to the regular Advanced Encryption Standard.	FM-AES
Fluidmesh Access Points	<b>Yes</b>	Enables WiFi access-point capability.	FM-AP
VLAN	<b>Yes</b>	Enables virtual LAN capability.	FM-VLAN
Virtual Gigabit	<b>Yes</b>	Enables Fluidmesh Virtual Gigabit capability.	FM-VGBE
L2TP	<b>Yes</b>	Enables layer 2 transfer protocol capability.	FM-L2TP

Plug-in	Is the plug-in package removable and re-installable?	Function	Part number
PROFINET	Yes	Enables process field net capability.	FM-PROFINET
QNET	Yes	Enables Neutrino Qnet capability.	FM-QNET
FIPS	Yes	Enables Federal Information Processing Standards capability.	FM-FIPS
TITAN	Yes	Enables fast fail-over capability on networks where redundant (backup) units are installed.	FM-TITAN
UNII2	No	Enables use of frequencies in the Unlicensed National Information Infrastructure (U-NII) bands.  Supported bands are U-NII-2A (5.250 to 5.350 GHz) and U-NII-2C / U-NII-2E (5.470 to 5.725 GHz).	FM-UNII2

The following tables describe which plug-ins are compatible with specified Fluidmesh devices.

**Table 8. Device plug-in compatibility (FM1000 Gateway to FM FM1300 Otto)**

Plugin	FM1000 Gateway Gateway  FM10000 Gateway Gateway	FM Ponte kit	FM FM1200 Volo	FM FM1300 Otto
Bandwidth	Available	Not available	Available	Available
Bandwidth upgrade	Available	Not available	Available	Available
Fluidity-Bandwidth (Mobile)	Not available	Not available	Not available	Not available
Fluidity-Bandwidth (Trackside)	Not available	Not available	Not available	Not available
Fluidity	<i>Firmware embedded</i>	Not available	Not available	Not available
4.9 GHz band	Not available	Not available	Available	Not available

Plugin	FM1000 Gateway Gateway  FM10000 Gateway Gateway	FM Ponte kit	FM FM1200 Volo	FM FM1300 Otto
Licensed frequencies	Not available	Not available	Available	Not available
World frequencies	Not available	Not available	Available	Not available
AES	Not available	Not available	Available	Available
Fluidmesh Access Points	Not available	Not available	Available	Not available
VLAN	<i>Firmware embedded</i>	Available	Available	Not available
Virtual Gigabit	Not available	Not available	Available	Not available
L2TP	<i>Firmware embedded</i>	Not available	Available	Not available
PROFINET	<i>Firmware embedded</i>	Not available	Available	Not available
QNET	<i>Firmware embedded</i>	Not available	Available	Not available
FIPS	Not available	Not available	Available	Not available
TITAN	Available	Not available	Available	Not available
UNII2	Not available	Not available	Available	Not available

**Table 9. Device plug-in compatibility (FM Cisco 3200-series to FM 4800)**

Plugin	FM FM3200 Base  FM FM3200 Endo	FM Cisco FM3500 Endo	FM FM4200 Fiber  FM FM4200 Mobi	FM FM4500 Fiber  FM FM4500 Mobi	FM 4800
Bandwidth	Available	Available	Available	Available	Available
Bandwidth upgrade	Available	Available	Available	Available	Available
Fluidity-Bandwidth (Mobile)	Available	Available	Available	Available	Available
Fluidity-Bandwidth (Trackside)	Available	Available	Available	Available	Available
Fluidity	Available	Available	Available	Available	Available
4.9 GHz band	Available	Available	Available	Available	Not available



Plugin	FM FM3200 Base  FM FM3200 Endo	FM Cisco FM3500 Endo	FM FM4200 Fiber  FM FM4200 Mobi	FM FM4500 Fiber  FM FM4500 Mobi	FM 4800
Licensed frequencies	Available	Available	Available	Available	Available
World frequencies	Available	Available	Available	Available	Available
AES	Available	Available	Available	Available	Available
Fluidmesh Access Points	Available	Not available	Available	Not available	Not available
VLAN	Available	Available	Available	Available	Available
Virtual Gigabit	Not available	Not available	Not available	Not available	Not available
L2TP	Available	Available	Available	Available	Available
PROFINET	Available	Available	Available	Available	Available
QNET	Available	Available	Available	Available	Available
FIPS	Available	Available	Available	Available	Available
TITAN	Available	Available	Available	Available	Available
UNII2	Available	Available	Available	Available	Available

To purchase any of the software plug-ins, please contact your Fluidmesh Networks representative.

## 7.2. Plug-in management procedures

### 7.2.1. Plug-in activation

The Plug-in management procedure has been standardized, and is the same for all Fluidmesh hardware devices.

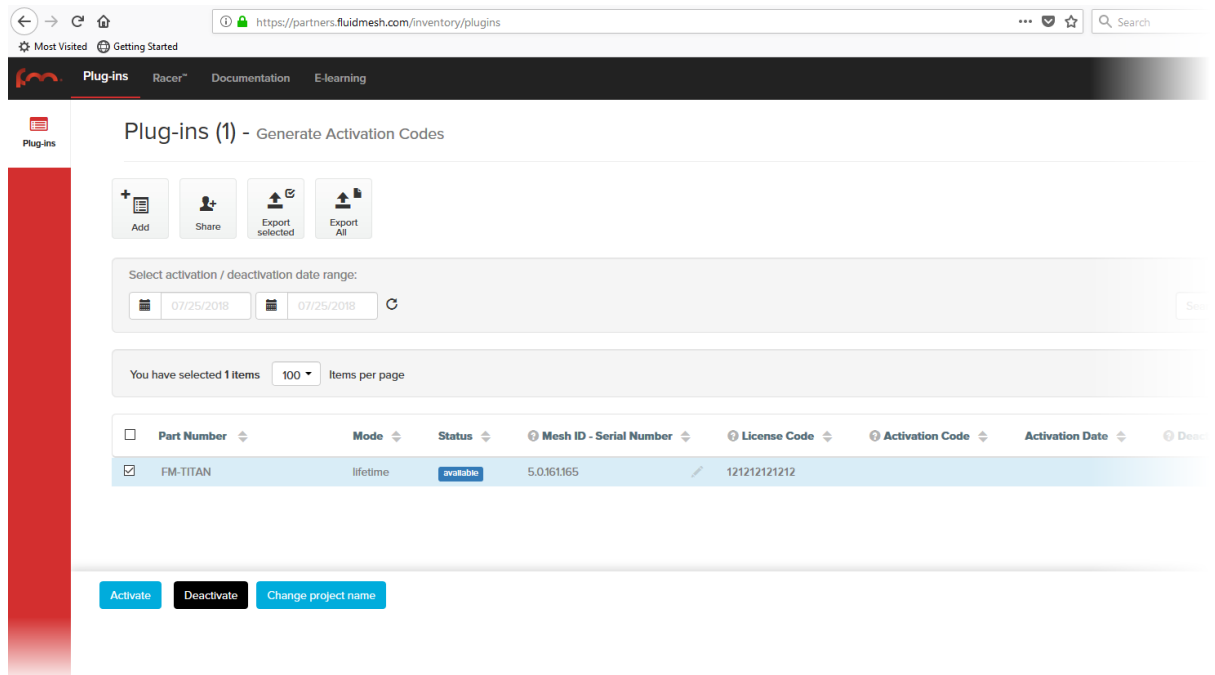
To obtain a plug-in activation code for a Fluidmesh device, do the following steps:

1. Contact your Fluidmesh Networks representative to purchase a generic 16-digit *License code* for plug-in activation.
2. Quote the unique mesh unit identification number (**5.a.b.c**) of the Fluidmesh hardware device.
3. Using the Fluidmesh Partner Portal, associate the *License code* with the quoted Fluidmesh device to get an *Activation code*.
4. Enter the Activation code on the **MANAGE PLUG-INS** window for the unit.

You can also deactivate a plug-in Activation code that is currently in use so it can be used with a different Fluidmesh unit. To deactivate an active plug-in, refer to [The PLUGINS sub-tab](#).

To convert a License code into an Activation code for a Fluidmesh device, do the following steps:

1. Log on to the [Fluidmesh Partner Portal](#).
2. Click the **Plug-ins** link.
  - When you purchase a generic 16-digit *License code*, the License code and corresponding plug-in will be listed on the Plug-ins page ([Figure 58 \(page 114\)](#)).



**Figure 58. Partner Portal Plug-ins page (License code plug-in)**

- When the generic License code was purchased, you will have received an E-mail from [plugins@fluidmesh.com](mailto:plugins@fluidmesh.com) containing the License code. If the License code and corresponding plug-in are *not* listed on the Plug-ins page, click the **Add** button in the upper left-hand corner of the Plug-ins web page, and enter the License code using the dialog.
3. Enter the unit identification number (**5.a.b.c**) or the unit serial number of the Fluidmesh unit in the **Mesh ID - Serial Number** field.
  4. If needed, enter the name of the relevant technical project in the **Project Name** field.


**TIP**

If you cannot see the **Project Name** field, reduce the magnification on the Plug-ins web page until all the headings are visible.

5. Click the **Activate** button on the Plug-ins web page.
  - The **Plug-in Activation** dialog will be shown. Check that the given E-mail address is correct, and click the **Activate** button.
  - You will receive an E-mail from *plugins@fluidmesh.com* containing the Activation code.
  - The **Activation Code** and **Activation Date** will be shown in the relevant fields on the Plug-ins web page.
  - The plug-in Status will change from **available** to **active**.
6. Use the Activation code to activate the plug-in. Refer to “[Plug-In management](#)” (page 98) for details.
  - The plug-in will be activated, and the relevant functionality can be used.

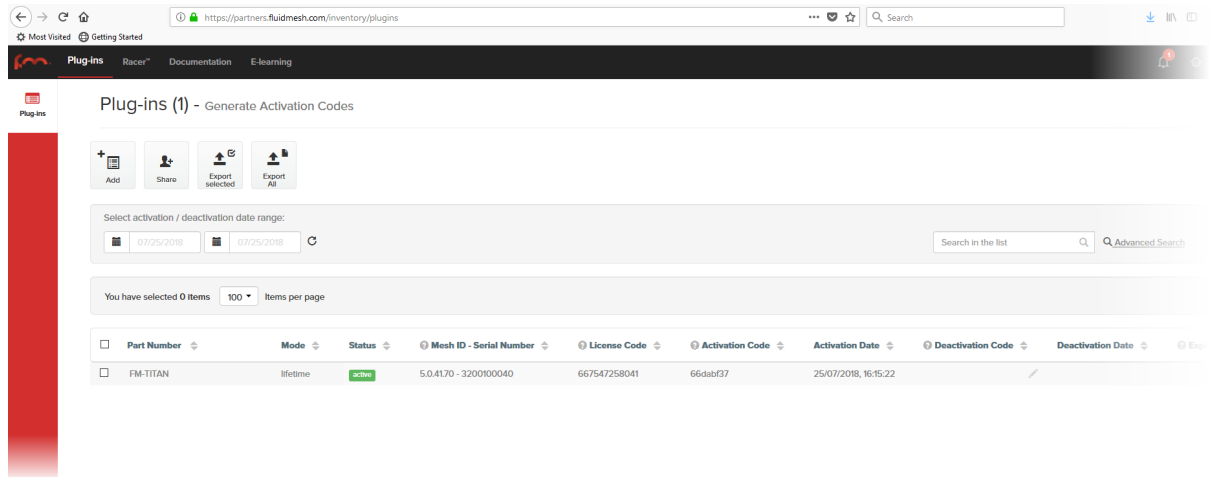
### 7.2.2. Deactivating an active plug-in

A plug-in *Activation code* that is currently in use can be *deactivated*. This allows the corresponding *License code* to be used in a different Fluidmesh unit, or transferred to another Fluidmesh user.

To deactivate an activated License code for use with another Fluidmesh unit, do the following steps:

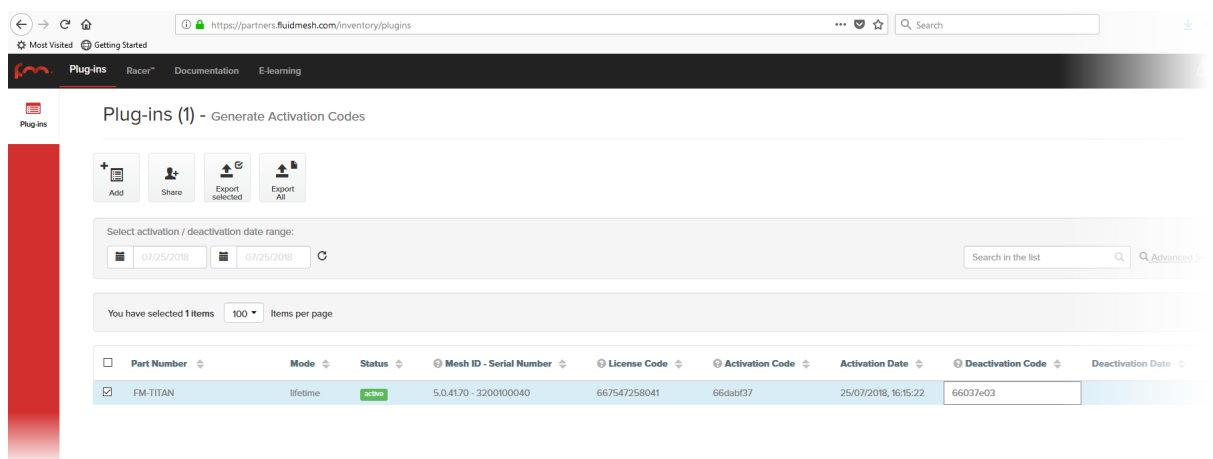
1. On the Configurator interface, click the **PLUGINS** sub-tab under the **SERVICES** tab (FM FM1300 Otto only) or click the **-manage plug-ins** link under **MANAGEMENT SETTINGS** in the left-hand settings menu (all other devices).
  - The **Manage Plugins** dialog will be shown (see below).
2. Click the red **REMOVE** link to the right of the correct plug-in listing.
  - The web browser will inform you that deactivating the plug-in will reboot the unit, and ask for confirmation that you want to deactivate.
3. Confirm the deactivation.
  - The unit will reboot.
  - The Deactivation code for the plug-in will be shown to the right of the plug-in listing, in the **Plug-in Deactivation Codes** section (see below).
4. Make a note of the Deactivation code.

5. Log on to the Fluidmesh Partner Portal.
6. Click the **Plug-ins** link.
  - The Plug-ins web page will be shown ([Figure 59 \(page 116\)](#)).



**Figure 59. Partner Portal Plug-ins page (License code deactivation)**


7. Check the selection check-box to the left of the relevant plug-in listing.
  - The plug-in control buttons will be shown at the bottom of the web page.
8. Enter the Deactivation code for the plug-in in the Deactivation Code field ([Figure 60 \(page 116\)](#)).



**Figure 60. Partner Portal Plug-ins page (deactivation code entry)**

9. Click the **Deactivate** button at the bottom of the web page.

- The **PLUG-IN DEACTIVATION** dialog will be shown.
10. To do a normal deactivation, click the **Deactivate** button. If for any reason it is not possible to retrieve the deactivation code, click the **Force Deactivation** button.



**IMPORTANT**

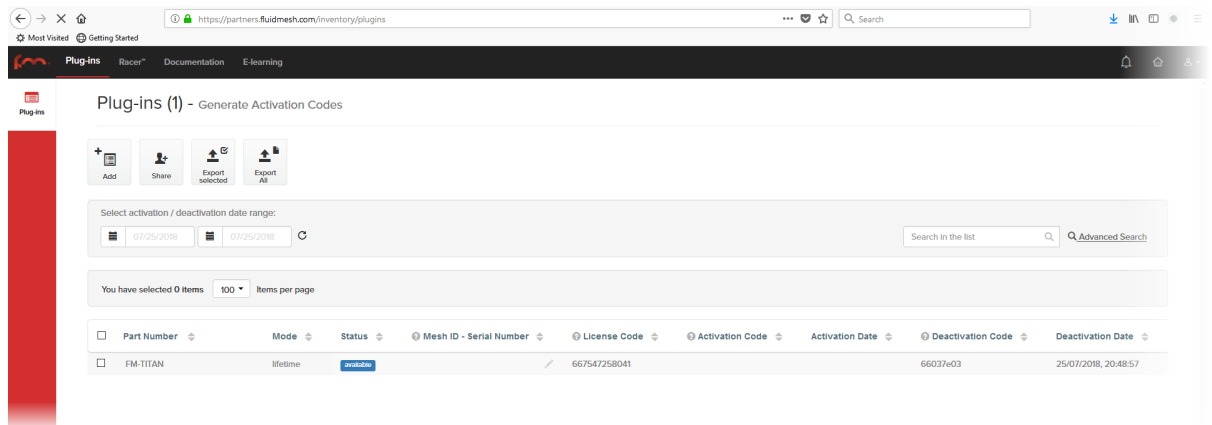
Only click the **Force Deactivation** button if you have no way to retrieve the deactivation code (for example, if the unit's boot sequence cannot be completed, or if the unit is damaged and cannot be powered ON).

- The plug-in will be deactivated.
- The Deactivation code will be shown in the **Deactivation Code** column of the plug-in listing.
- The Deactivation code will remain on the Partner Portal, and can be used to generate a new Activation code if needed.

### 7.2.3. Reactivating a deactivated plug-in

To use a Deactivation code to generate an new Activation code, do the following steps:

1. Log on to the [Fluidmesh Partner Portal](#).
2. Click the **Plug-ins** link.
  - The Plug-ins web page will be shown ([Figure 61 \(page 117\)](#)).



**Figure 61. Partner Portal (Plug-ins web page)**

3. Check the selection check-box to the left of the relevant plug-in listing.

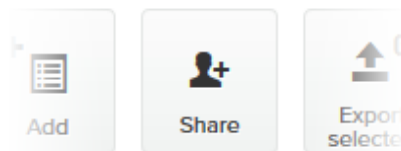
- The plug-in control buttons will be shown at the bottom of the web page.
4. Enter the unit identification number (**5.a.b.c**) or the unit serial number of the Fluidmesh unit in the **Mesh ID - Serial Number** field.
  5. Complete the plug-in activation process as shown in “[Plug-in activation](#)” (page 113).

#### 7.2.4. Sharing License codes and accepting shared License codes

If needed, you can share license codes with other Fluidmesh device users, and also have other Fluidmesh device users share their license codes with you.

To share one or more license codes with another Fluidmesh device user, do the steps that follow:

1. Log on to the [Fluidmesh Partner Portal](#).
2. Click the **Plug-ins** link.
  - The Plug-ins web page will be shown.
3. Check the selection check-boxes to the left of the plug-ins that must be shared.
4. Click the **Share** button in the upper left-hand corner of the **Plug-ins** web page ([Figure 62 \(page 118\)](#)).



**Figure 62. Plug-ins web page (Share button)**

- The **Share License Codes** dialog will be shown.
5. Enter one or more E-mail addresses to which the License codes must be sent. Click the **Share** button.
    - An E-mail containing the selected License codes will be sent to the specified E-mail addresses.
    - The License codes contained in the E-mail can be converted to plug-in Activation codes in the normal way.

If needed, you can also ask another device user to share one or more license codes with you. If a License code is shared with you, it will be listed on your Partner Portal Plug-ins web page.

## 8. Troubleshooting

This section contains information that will allow you to solve common problems associated with configuration and installation of Fluidmesh products.

### 8.1. I cannot get the Log-in screen

If you have directly connected a Windows computer to your Fluidmesh device for device configuration, but you cannot access the log-in form on your web browser, check the following points:

*Are you trying to access the unit using a valid IP address?*

You must manually set the computer's IP address and Netmask to be recognizable by the Fluidmesh device. The correct settings are as follows:

- **IP address:** 192.168.0.10 (or any other IP address belonging to subnet 192.168.0.0/255.255.255.0)
- **Netmask:** 255.255.255.0

*Have you disabled the 'Access the Internet using a proxy server' function?*

If your browser shows a time-out or similar message, the computer may be trying to access the Fluidmesh device through a proxy server. To stop the computer from trying to access the unit through a proxy connection, refer to [“Accessing the Cisco FM1000 Gateway for device configuration” \(page 38\)](#).

### 8.2. I cannot log in to the FM Racer interface



#### IMPORTANT

For a detailed description of the differences between the FM Racer configuration interface and the local Configurator interface, refer to [“Device configuration using the configurator interface” \(page 36\)](#).

If you are not able to log in to the FM Racer web-based configuration interface, check that you have entered the correct user name and password.

The factory-set user name for the FM Racer configuration interface is **admin**. The factory-set password is **admin**

To change the factory-set user name and password, refer to the *Fluidmesh Networks FM Racer User Manual*.

### 8.3. I forgot the Administrator password

If you have forgotten the Administrator user name and/or password for the Configurator interface, and you must access the unit to configure it using the Configurator interface, do the following steps:

1. Physically access the unit.
2. Use the hardware **Reset** button to reset the unit to its factory default settings. Refer to [“Resetting the unit to factory defaults” \(page 105\)](#) for more information.

## 8.4. I purchased a Fluidmesh device, but it is not shown in FM Racer

The Fluidmesh device you have purchased may not yet be added to your Fluidmesh Partners account. Try manually adding the device using the unit serial number and mesh identity (ID) number, as shown in the *Cisco FM Racer user's manual* (section: *Adding Fluidmesh devices to your FM Racer portfolio*).

## 8.5. I cannot connect my Fluidmesh device to the FM Racer interface

If your Fluidmesh device refuses to connect to FM Racer, or you cannot switch the device to *Online* mode using the onboard Configurator interface, check the following points:

- Was the Ethernet cable disconnected from the computer or the device after the device acquired the IP address leased by the DHCP server? If it was, repeat the connection, making sure the cable remains connected to the computer and the device.
- Is the local DNS server able to resolve the address *partners.fluidmesh.com*, and the address of the RACER™ Cloud Server? If not, check for possible DNS server misconfiguration.
- Is port 443 open in the network firewall? If not, make sure the port is open.

## 8.6. I applied configuration settings to the device using FM Racer, but I have lost connection to the device in FM Racer.

When configuration settings are successfully applied to a device in Provisioning Mode:

- The device exits Provisioning Mode.
- DHCP is disabled for the device.
- The device is restarted using the configuration that has just been set.

Is the device expected to be connected to the internet? If so, check the following points:

- Do the configuration settings include the correct default gateway address and DNS server address?
- Can the device can connect to the internet from the local subnet?



## 8.7. How do I connect an existing pre-FM Racer device to FM Racer?



### IMPORTANT

Please note that Cisco FM Ponte kit and FM1300 Otto transceivers are not compatible with FM Racer.

To configure and maintain these transceivers, refer to the *Fluidmesh Installation and Configuration manual* for the specific device.

To connect compatible Fluidmesh devices that were purchased before FM Racer came online, do the following steps:

1. Upgrade your device firmware to a version that supports FM Racer.



### NOTE

As of October 2018, the most current firmware versions are as follows:

- 1.2.1 (FM1000 Gateway and FM10000 Gateway gateways)
- 7.5.1 (FM FM1200 Volo)
- 8.2.1 (All FM x200 variants)
- 9.0.1 (All FM x500 variants)

2. Connect a computer to the Fluidmesh device.
3. Launch the offline Configurator interface.
4. Switch to *Online Cloud-Managed* mode as shown in the *Switching between offline and online modes* section of your device's Installation and Configuration manual.
5. Adjust the device configuration as needed using the Fluidmesh Partners Portal.

## 9. Electrical power requirements

The following table describes:

- The electrical power requirements for each Fluidmesh hardware device type.
- Which Fluidmesh hardware devices are capable of receiving power through an IEEE 802.3 Ethernet port (whether from a power-supplying device like a compatible network switch, or from a power-over-Ethernet (PoE) injector), or through a DC IN power supply port, or both.
- The specific voltage-variation tolerances of each Fluidmesh radio transceiver unit type.

**Table 10. Individual power requirements (FM1000 Gateway and FM10000 Gateway)**

	Required input power	FM1000 Gateway	FM10000 Gateway
DC IN	12 Vdc (from mains AC power adapter producing a minimum of 60W (12V/5A)).	X	
First-generation FM10000 Gateway: unit may be equipped with single 250W non-redundant AC power supply unit (input power: 100 Vac to 240 Vac at 50 Hz to 60 Hz).		X	

**Table 11. Individual power requirements (FM Ponte kit to FM4200 Mobi)**

		FM Ponte kit (model FM1200V-HW)	FM1200 Volo (model FM1200V-HW)	FM1300 Otto	FM3200 Base (model FM3200)	FM3200 Endo (model FM3200)	FM4200 Mobi (model FM4200)
PoE	24V passive PoE	X	X				
	48V passive PoE				X	X	X

	IEEE 802.3af PoE  (voltage range at PD: 37V to 57V)			X	X	X	X
	IEEE 802.3at PoE  (voltage range at PD: 42.5V to 57V)			X	X	X	X
DC IN	Permanent DC power, min. 24V max. 60V						X
	EN 50155 compliance at 48V						X

**Table 12. Individual power requirements (FM4200 Fiber to FM4800 Fiber)**


		FM4200 Fiber (model FM4200F)	FM3500 Endo (model FM3500)	FM4500 Mobi (model FM4500)	FM4500 Fiber (model FM4500F)	FM4800 Fiber
PoE	24V passive PoE					
	48V passive PoE	X	X	X	X	X
	IEEE 802.3af PoE  (voltage range at PD: 37V to 57V)	X				
	IEEE 802.3at PoE  (voltage range at PD: 42.5V to 57V)	X	X	X	X	X

		<b>FM4200 Fiber (model FM4200F)</b>	<b>FM3500 Endo (model FM3500)</b>	<b>FM4500 Mobi (model FM4500)</b>	<b>FM4500 Fiber (model FM4500F)</b>	<b>FM4800 Fiber</b>
DC IN	Permanent DC  power, min. 24V  max. 60V	X		X	X	X
	EN 50155 compliance  at 48V	X		X	X	X

## 10. Heat radiation data

When in use, all Fluidmesh gateway units and radio transceivers generate heat as a by-product of electrical activity.

Heat radiated by a Fluidmesh device may be of concern in confined locations such as server rooms (where the cumulative heat generated by a collection of electrical and electronic devices may cause damage to sensitive electronic components) and outdoor equipment enclosures (in which electronic components may overheat if the enclosure is not properly ventilated).



**WARNING**

The outer surfaces of some Fluidmesh units may become hot during normal operation. Such units have a 'Hot Surfaces' warning triangle on their outer enclosures.

During normal operation, do not touch or handle such unit enclosures without personal protective equipment.

The following table shows nominal heat-radiation figures for all Fluidmesh devices under idle conditions, and under full-load conditions.

All heat-radiation figures are given in British Thermal Units (BTU) per hour.

Device	Fiber-optic module installed	Idle @ 115 Vac / 60 Hz	Idle @ 230 Vac / 60 Hz	Full load @ 115 Vac / 60 Hz	Full load @ 230 Vac / 60 Hz
FM1000 Gateway		25.590	33.780	25.250	33.100
FM10000 Gateway (first and second generations)		271.595	267.159	436.395	437.078
FM Ponte kit (model FM1200V-HW)		6.479	6.138	19.778	19.437
FM1200 Volo (model FM1200V-HW)		6.479	6.138	19.778	19.437
All 3200-series transceivers (model FM3200)		10.230	10.230	24.552	24.552
FM3500 Endo (model FM3500)		9.889	9.889	26.939	26.939
FM4200 Mobi (model FM4200)		10.230	10.230	24.552	24.552
FM4200 Fiber (model FM4200F)	No	12.617	12.617	26.939	26.939

© 2021 Cisco and/or its affiliates. All rights reserved.

Page 125 of 138

Device	Fiber-optic module installed	Idle @ 115 Vac / 60 Hz	Idle @ 230 Vac / 60 Hz	Full load @ 115 Vac / 60 Hz	Full load @ 230 Vac / 60 Hz
	Yes	15.004	15.004	29.326	28.985
FM4500 Mobi (model FM4500)		9.889	9.889	26.939	26.939
FM4500 Fiber (model FM4500F)	No	9.889	9.889	26.598	26.257
	Yes	12.958	12.958	29.326	29.326
FM4800 Fiber	No	23.529	23.529	47.399	47.058
	Yes	27.280	26.939	51.832	50.468

## 11. FCC and CE compliance certificates

сертификат  
 Zertifikat  
 شهادة  
 Certificado  
 Certificate

# CE

## CERTIFICATE OF COMPLIANCE

This is to certify that the product listed below was (were) tested in the BTL EMC Laboratory to comply with the required criteria levels of the follow-mentioned Generic Standards or Product Family Standard(s) and/or Basic Standard(s) based-on the essential conformity requirements of EMC Directive 2014/30/EU.

<b>Equipment</b>	Fanless Embedded System/ Fluidmesh FM1000 - Fluidity Network Appliance
<b>Model Name</b>	FM1000
<b>Brand Name</b>	N/A
<b>Applicant</b>	Fluidmesh Networks LLC
<b>Address</b>	81 Prospect St Brooklyn, NY 11201, USA
<b>Standard(s)</b>	EN 55022: 2010 +AC: 2011 Class A EN 55032: 2012+AC: 2013 Class A EN 61000-3-2: 2014 Class D EN 61000-3-3: 2013 EN 55024: 2010+A1:2015
<b>Report(s)</b>	BTL-EMC-1-1701111 BTL-EMC-2-1701111

The test data, data evaluation, and equipment configuration contained in our test report(s) above was (were) obtained utilizing the test procedures, test instruments, test sites that has been accredited by the Authority of TAF according to the ISO-17025 quality assessment standard and technical standard(s). The test data contained in the referenced test report relate only to the EUT sample and item(s) tested.

Andy Chiu  
Authorized Signatory

**BTL INC.**  
B1, No. 37, Lane 365, Yang-Guang St.,  
Nei-Hu District, Taipei City 114, Taiwan.  
TEL:+886-2-2657-3299  
FAX:+886-2-2657-3331

**Figure 63. CE certificate of compliance (FM1000 Gateway)**

сертификат

Zertifikat

شهادة

Certificado

Certificate

## VERIFICATION

This is to certify that the product listed below was (were) tested in the BTL EMC Laboratory to comply with the criteria limits Class A of conducted and radiated emissions of the Technical Standards FCC Part 15, Subpart B, established by the FCC, USA.

<b>Equipment</b>	Fanless Embedded System/ Fluidmesh FM1000 - Fluidity Network Appliance
<b>Model Name</b>	FM1000
<b>Brand Name</b>	N/A
<b>Applicant</b>	Fluidmesh Networks LLC
<b>Address</b>	81 Prospect St Brooklyn, NY 11201, USA
<b>Standard(s)</b>	FCC Part 15, Subpart B ANSI C63.4-2014 ICES-003 Issue 6: 2016 CISPR 22: 2008 CAN/CSA-CISPR 22-10
<b>Report(s)</b>	BTL-FCCE-1-1701111

The test data, data evaluation, and equipment configuration contained in our test report(s) above was (were) obtained utilizing the test procedures, test instruments, test sites that has been accredited by the Authority of TAF according to the ISO-17025 quality assessment standard and technical standard(s). The test data contained in the referenced test report relate only to the EUT sample and item(s) tested.

Andy Chiu  
Authorized Signatory

**BTL INC.**  
B1, No. 37, Lane 365, Yang-Guang St.,  
Nei-Hu District, Taipei City 114, Taiwan.  
TEL: +886-2-2657-3299  
FAX: +886-2-2657-3331

**Figure 64. FCC certificate of compliance (FM1000 Gateway)**



## 12. Notices and copyright



### WARNING

Installation of Fluidmesh hardware devices and their supporting infrastructure must be done by suitably qualified personnel only. In some countries, installation by a certified electrician may be required.

Fluidmesh hardware installations must comply with all applicable local legislation.



### WARNING

Never disassemble a Fluidmesh hardware device to any extent that is not described in the relevant device user's manual. Fluidmesh devices contain no user-serviceable parts. Disassembling a Fluidmesh hardware device will invalidate the device warranty, and may compromise the operational integrity of the device.

On some Fluidmesh radio transceiver devices, the lower access cover must be removed to gain access to the hardware *Reset* button. Do not operate a radio transceiver device for extended periods if its lower access cover has been removed.



### WARNING

To avoid danger from non-ionizing radiation and/or electric shock and/or high-intensity laser or LED light sources, be sure to install the unit only in a location with restricted access.



### WARNING

To avoid danger from electric shock, do not expose the unit to water or high humidity if the unit is powered ON, or if any access covers have been removed from the unit enclosure.

Do not place liquid-filled objects on or above the unit.

### NOTICE TO THE USER

Copyright © 2020 Cisco and/or its affiliates. All rights reserved. This manual and the software described herein shall not, in whole or in part, be reproduced, translated or reduced to any machine-readable form without the prior written consent of Cisco Systems.

Cisco and/or its affiliates provides no warranty with regard to this manual, software or other information contained herein, and hereby expressly disclaims any implied warranties of merchantability or fitness for any particular purpose with regard to this manual, the software or such other

information. In no event shall Cisco Systems be held liable for any incidental, consequential or special damages, whether based on tort, contract or otherwise, arising out of or in connection with this manual, the software or other information contained herein, or use thereof.

Cisco Systems reserves the right to make any modification to this manual or the information contained herein at any time, without notice. The software described herein may also be governed by the terms of a separate end-user license agreement.

Fluidmesh is a registered trademark of Cisco Systems. MeshWizard, EasyMesh, FMQuadro, FluidThrottle, VOLO, Fluidity, Virtual Gig, ENDO and MOBI are trademarks of Fluidmesh Networks LLC.

Microsoft, Windows, Internet Explorer and Microsoft Edge are registered trademarks of the Microsoft Corporation in the United States and/or other countries.

Ethernet is a registered trademark of the Xerox Corporation.

Adobe and Flash Player are registered trademarks of Adobe Systems Incorporated in the United States and/or other countries.

All other brands and product names that appear in this manual may be trademarks or registered trademarks. Such brands and product names are the property of their respective owners.

## 13. Fluidmesh end-user license agreement

### 13.1. Preamble

This License Agreement strictly prohibits you from using the Fluidmesh Firmware on any device other than a Fluidmesh Device. You are also prohibited from removing or modifying any Cisco or Fluidmesh copyright notice, trademark or user interface of the Fluidmesh Firmware or any Fluidmesh Device.

The Fluidmesh Firmware is copyright-protected material under United States and international copyright and other applicable laws. Unauthorized copying, use or modification of any part of this firmware, or violation of the terms of this Agreement, will be prosecuted to the maximum extent allowable under law.

### 13.2. Notice

This is an agreement between you and Fluidmesh, a division of Cisco (hereafter known as 'Fluidmesh').

You must read and agree to the terms of this firmware license agreement (hereafter known as the 'agreement') before any Fluidmesh firmware can be downloaded, installed or used. By clicking the 'Accept' button on any Fluidmesh firmware download webpage, or by downloading, installing or using Fluidmesh firmware and/or by using any Fluidmesh device running Fluidmesh firmware, you are agreeing to be bound by the terms and conditions of this agreement. If you do not agree with the terms and conditions of this agreement, then you should not download, install or use any Fluidmesh firmware, and you agree to forego any implied or stated rights to download, install or use Fluidmesh firmware.

### 13.3. Definitions

For the purpose of this Agreement, the following terms shall have the following meanings:

'Open Source Software' means any software or software component, module or package that contains, or is derived in any manner (in whole or in part) from, any software that is distributed as free software, open source software or similar licensing or distribution models, including, without limitation, software licensed or distributed under any of the following licenses or distribution models, or licenses or distribution models similar to any of the following: (a) GNU's General Public License (GPL) or Lesser/Library GPL (LGPL); (b) the Artistic License (e.g., PERL); (c) the Mozilla Public License; (d) the BSD License; and (e) the Apache License;

'Fluidmesh Device' means a Fluidmesh networking device that you purchase or otherwise rightfully acquire;

'Fluidmesh Firmware' means the firmware in object code form made available by Fluidmesh for Fluidmesh Devices; and

'You' and 'Your' mean the company, entity or individual who owns or otherwise rightfully acquires the Fluidmesh Device into which the Fluidmesh Firmware will be incorporated.

### 13.4. License grant

Fluidmesh grants you a non-exclusive, non-transferable license to use a copy of the Fluidmesh Firmware and accompanying documentation and any updates or upgrades thereto provided by Fluidmesh according to the terms set forth below. You are authorized by this license to use the Fluidmesh Firmware in object code form only, and solely in conjunction with applicable and permitted Fluidmesh-branded products and/or services and in accordance with the applicable documentation. You are granted a limited and non-exclusive license (without the right to sublicense) to use the software solely for the Fluidmesh Devices that you own and control, and solely for use in conjunction with the Fluidmesh Firmware.

### 13.5. Uses and restrictions on use

You may:

(a) download and use Fluidmesh Firmware for use in Fluidmesh Devices, and make copies of the Fluidmesh Firmware as reasonably necessary for such use, provided that you reproduce, unaltered, all proprietary notices that exist on or in the copies.

You may not, and shall not permit others to:

(a) use the Fluidmesh Firmware on any devices or products that are not owned by you or your business organization;

(b) use the Fluidmesh Firmware on any non-Fluidmesh Devices;

(c) copy the Fluidmesh Firmware (except as expressly permitted above), or copy the accompanying documentation;

(d) modify, translate, reverse engineer, decompile, disassemble or otherwise attempt (i) to defeat, avoid, bypass, remove, deactivate, or otherwise circumvent any software protection mechanisms in the Fluidmesh Firmware, including without limitation any such mechanism used to restrict or control the functionality of the Fluidmesh Firmware, or (ii) to derive the source code or the underlying ideas, algorithms, structure or organization from the Fluidmesh Firmware (except that the foregoing limitation does not apply to the extent that such activities may not be prohibited under applicable law); or

(e) distribute, rent, transfer or grant any rights in the Fluidmesh Firmware or modifications thereof or accompanying documentation in any form to any person without the prior written consent of Fluidmesh.

(f) remove any Cisco or Fluidmesh copyright notice, or Cisco or Fluidmesh branding from the Fluidmesh Firmware or modify any user interface of the Fluidmesh Firmware or Fluidmesh Device.

Fluidmesh Devices must be properly installed and they are sold for installation by a professional installer only. Fluidmesh Devices must be installed by a professional installer of wireless networking products certified by Fluidmesh, and they are not designed for installation by the general public. It is your responsibility to follow local country regulations, including operation within legal frequency channels, output power, and Dynamic Frequency Selection (DFS) requirements. You are responsible for keeping the devices working according to these rules.

(g) The Fluidmesh Firmware contains technological protection or other security features designed to prevent unauthorized use of the Fluidmesh Firmware, including features to protect against use of the Fluidmesh Firmware beyond the scope of the license granted herein, or in a manner prohibited herein. You agree that you shall not, and shall not attempt to, remove, disable, circumvent or otherwise create or implement any workaround to, any such copy protection or security features.

This license is not a sale. Title and copyrights to the Fluidmesh Firmware, and any copy made by you, remain with Fluidmesh and its suppliers. Unauthorized copying of the Fluidmesh Firmware or the accompanying documentation, or failure to comply with the above restrictions, will result in automatic termination of this license and will make other legal remedies available to Fluidmesh.

## 13.6. Open-source software

You hereby acknowledge that the Fluidmesh Firmware may contain Open Source Software. You agree to review any documentation that accompanies the Fluidmesh Firmware or is identified in the documentation for the Fluidmesh Firmware, in order to determine which portions of the Fluidmesh Firmware are Open Source Software and are licensed under an Open Source Software license. To the extent that any such license requires that Fluidmesh provide you with rights to copy, modify, distribute or otherwise use any Open Source Software that are inconsistent with the limited rights granted to you in this Agreement, then such rights in the applicable Open Source Software license shall take precedence over the rights and restrictions granted in this Agreement, but solely with respect to such Open Source Software. You acknowledge that the Open Source Software license is solely between you and the applicable licensor of the Open Source Software. You shall comply with the terms of all applicable Open Source Software licenses, if any. Copyrights to the Open Source Software are held by the copyright holders indicated in the copyright notices in the corresponding source files, or as disclosed at [www.fluidmesh.com](http://www.fluidmesh.com).

## 13.7. Termination

This license will continue until terminated. Unauthorized copying of the Fluidmesh Firmware or failure to comply with the above restrictions will result in automatic termination of this Agreement and will make other legal

remedies available to Fluidmesh. This license will also automatically terminate if you go into liquidation, suffer or make any winding-up petition, make an arrangement with your creditors, or suffer or file any similar action in any jurisdiction in consequence of debt.

Furthermore, Fluidmesh may immediately terminate this Agreement if (i) you fail to cure a breach of this Agreement (other than a breach pursuant to Fluidmesh intellectual property rights) within thirty (30) calendar days after its receipt of written notice regarding such breach, or (ii) you breach any Fluidmesh intellectual property right. Upon termination of this license for any reason, you agree to destroy all copies of the Fluidmesh Firmware. Any use of the Fluidmesh Firmware after termination is unlawful.

### 13.8. Feedback

You may provide suggestions, comments or other feedback ('Feedback') with respect to Fluidmesh Firmware, and Fluidmesh Devices. Feedback, even if designated as confidential by you, shall not impose any confidentiality obligations on Fluidmesh. You agree that Fluidmesh is free to use, disclose, reproduce, license or otherwise distribute and exploit any Feedback provided by you as Fluidmesh sees fit, entirely without obligation or restriction of any kind on account of intellectual property rights, or otherwise.

### 13.9. Consent to use of data

You acknowledge and agree that Fluidmesh may, directly or indirectly through the services of third parties, collect and store information regarding the use and performance of the Fluidmesh Firmware and Fluidmesh Devices, and about equipment through which it otherwise is accessed and used.

You further agree that Fluidmesh may use such information for any purpose related to any use of the Fluidmesh Firmware and Fluidmesh Devices by you, including, without limitation, improving the performance of the Fluidmesh Firmware or developing updates and verifying your compliance with the terms of this Agreement and enforcing Fluidmesh's rights, including all intellectual property rights in and to the Fluidmesh Firmware.

Fluidmesh shall have the right to collect and analyze data and other information relating to the provision, use and performance of various aspects of the Fluidmesh Firmware and Fluidmesh Devices and related systems and technologies ('Data'), and you give Fluidmesh the right to use and disclose such Data (during and after the term of this Agreement) in accordance with Fluidmesh's Privacy Policy. If you choose to allow diagnostic and usage collection, you agree that Fluidmesh and its subsidiaries and agents may collect, maintain, process and use diagnostic, technical, usage and related information, including but not limited to unique system or hardware identifiers, information about your

device, system and software, that is gathered periodically to provide and improve Fluidmesh's products and services, facilitate the provision of software updates, product support and other services to you (if any) related to Fluidmesh products, and to verify compliance with the terms of this license. Fluidmesh may use this information, as long as it is collected in a form that does not personally identify you, for the purposes described above.

To enable Fluidmesh's partners and third-party developers to improve their software, hardware and services designed for use with Fluidmesh products, Fluidmesh may also provide any such partner or third-party developer with a subset of diagnostic information that is relevant to that partner's or developer's software, hardware and/or services, as long as the diagnostic information is in a form that does not personally identify you.

### 13.10. Warranty disclaimer

Fluidmesh Firmware, including without limitation any open source software, any Fluidmesh Device, and any accompanying documentation are provided 'As is', and Fluidmesh and its suppliers make, and you receive, no warranties or conditions, whether express, implied, statutory or otherwise, or in any communication with you, and Fluidmesh and its suppliers specifically disclaim any implied warranty of merchantability, satisfactory quality, fitness for a particular purpose, or non-infringement and their equivalents.

Fluidmesh does not warrant that the operation of the Fluidmesh Firmware will be uninterrupted or error-free or that the Fluidmesh Firmware will meet your specific requirements. You acknowledge that Fluidmesh has no support or maintenance obligations for the Fluidmesh Firmware.

### 13.11. Limitation of liability

Except to the extent that liability may not by law be limited or excluded, in no event will Fluidmesh or its suppliers be liable for loss of, or corruption to data, lost profits or loss of contracts, cost of procurement of substitute products or other special, incidental, punitive, consequential or indirect damages arising from the supply or use of the Fluidmesh Firmware, howsoever caused and on any theory of liability (including without limitation negligence).

This limitation will apply even if Fluidmesh or an authorized distributor or authorized reseller has been advised of the possibility of such damages, and notwithstanding the failure of essential purpose of any limited remedy. In no event shall Fluidmesh's or its suppliers' or its resellers' liability exceed five hundred United States dollars (US\$ 500). You acknowledge that this provision reflects a reasonable allocation of risk.

## 13.12. Exclusion of liability for emergency services

Fluidmesh does not support, nor are the services intended to support or carry, emergency calls to any emergency services, including but not limited to 911 dialing.

Fluidmesh will not be held responsible for any liability or any losses, and you, on behalf of yourself and all persons using the services through the licensed products, hereby waive any and all such claims or causes of action for losses arising from, or relating to, any party's attempts to contact emergency service providers using the licensed products, including but not limited to calls to public safety answering points.

Fluidmesh will not be held liable for any losses, whether in contract, warranty, tort (including negligence), or any other form of liability, for any claim, damage, or loss, (and you hereby waive any and all such claims or causes of action), arising from or relating to your (i) inability to use the services to contact emergency services, or (ii) failure to make additional arrangements to access emergency services.

The parties expressly acknowledge and agree that Fluidmesh has set its prices and entered into this agreement in reliance upon the limitations of liability and disclaimers of warranties specified herein, which allocate the risk between Fluidmesh and the end user and form a basis of the bargain between the parties.

## 13.13. Export control

You acknowledge that the Fluidmesh Devices, Fluidmesh Firmware, documents, technical data, and any other materials delivered under this Agreement are subject to U.S. export control laws, and may also be subject to export or import regulations in other countries. You agree to comply strictly with these laws and regulations and acknowledge that you have the responsibility to obtain any licenses to export, re-export, or import as may be required after delivery to you. You shall not, directly or indirectly, export, re-export or release the Fluidmesh Devices and Fluidmesh Firmware, to, or make the Fluidmesh Devices and Fluidmesh Firmware accessible from any jurisdiction or country to which export, re-export or release is prohibited by law, rule or regulation. In particular, but without limitation, the Fluidmesh Devices and Fluidmesh Firmware may not be exported or re-exported (a) into any U.S. embargoed countries or (b) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce Denied Person's List or Entity List.

By using the Fluidmesh Devices and Fluidmesh Firmware, you represent and warrant that you are not located in any such country or on any such list. You acknowledge and agree that you shall strictly comply with all applicable laws, regulations and rules, and complete all required undertakings (including obtaining any necessary export license or other governmental approval), prior to operating the Fluidmesh Devices and



Fluidmesh Firmware, or exporting, re-exporting, releasing or otherwise making the Fluidmesh Devices and Fluidmesh Firmware available outside the U.S. You acknowledge and agree that Fluidmesh has no further responsibility after the initial delivery to you, and you hereby agree to indemnify and hold Fluidmesh harmless from and against all claim, loss, liability or damage suffered or incurred by Fluidmesh resulting from, or related to your failure to comply with all export or import regulations.

## 13.14. General

This Agreement shall not be governed by the 1980 U.N. Convention on Contracts for the International Sale of Goods. Rather, this Agreement shall be governed by the laws of the State of Illinois, including its Uniform Commercial Code, without reference to conflicts of laws principles. You agree to the exclusive jurisdiction and venue of the State and Federal courts in Illinois, United States.

This Agreement is the entire agreement between you and Fluidmesh, and supersedes any other communications or advertising with respect to the Fluidmesh Firmware and accompanying documentation. If any provision of this Agreement is held invalid or unenforceable, such provision shall be revised to the extent necessary to cure the invalidity or unenforceability, and the remainder of the Agreement shall continue in full force and effect.

This Agreement and all documents, notices, evidence, reports, opinions and other documents given or to be given under this Agreement (collectively with this Agreement, 'Documents') are and will be written in the English language only. In the event of any inconsistency between any Document in the English language and any translation of it into another language, the English-language Document shall prevail. If you are acquiring the Fluidmesh Firmware on behalf of any part of the U.S. Government, the following provisions apply: The Fluidmesh Firmware and accompanying documentation are deemed to be 'commercial computer software' and 'commercial computer software documentation' respectively, pursuant to DFAR Section 227.7202 and FAR 12.212(b), as applicable. Any use, modification, reproduction, release, performance, display or disclosure of the Fluidmesh Firmware and/or the accompanying documentation by the U.S. Government or any of its agencies shall be governed solely by the terms of this Agreement and shall be prohibited except to the extent expressly permitted by the terms of this Agreement. Any technical data provided that is not covered by the above provisions is deemed to be 'technical data-commercial items' pursuant to DFAR Section 227.7015(a). Any use, modification, reproduction, release, performance, display or disclosure of such technical data shall be governed by the terms of DFAR Section 227.7015(b).

Fluidmesh is a trademark of Cisco Systems in the United States and worldwide.

## 14. Contact us

**Worldwide Headquarters:**

Fluidmesh Networks LLC

81 Prospect Street

Brooklyn, New York 11201

United States of America

Tel. +1 (617) 209 -6080

Fax. +1 (866) 458-1522

[info@fluidmesh.com](mailto:info@fluidmesh.com)

Technical Support desk: [support@fluidmesh.com](mailto:support@fluidmesh.com)

[www.fluidmesh.com](http://www.fluidmesh.com)

**Regional headquarters for Europe, the Middle East and Africa:**

Tel. +39 02 0061 6189

**Regional headquarters for the United Kingdom:**

Tel. +44 2078 553 132

**Regional headquarters for France:**

Tel. +33 1 82 88 33 6

**Regional headquarters for Australia and New Zealand:**

Tel: +61 401 747 403