



# Release Notes for AsyncOS 13.0 Hot Patch 1 for Cisco Email Security Appliances

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## Upgrade Paths

You can upgrade to release 13.0.0-403 from 13.0.0-392 version.

## Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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## Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

## Lists of Known and Fixed Issues

<b>Known Issues</b>	<a href="https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=af&amp;svr=3nH&amp;rls=13.0.0&amp;prdNam=Cisco%20Secure%20Email%20Gateway">https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=af&amp;svr=3nH&amp;rls=13.0.0&amp;prdNam=Cisco%20Secure%20Email%20Gateway</a>
<b>Fixed Issues</b>	<a href="https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=fr&amp;svr=3nH&amp;rls=13.0.0-403&amp;prdNam=Cisco%20Secure%20Email%20Gateway">https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=fr&amp;svr=3nH&amp;rls=13.0.0-403&amp;prdNam=Cisco%20Secure%20Email%20Gateway</a>

## Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
  - Step 2** Log in with your Cisco account credentials.
  - Step 3** Click **Select from list** > **Security** > **Email Security** > **Cisco Secure Email Gateway**, and click **OK**.
  - Step 4** In Releases field, enter the version of the release, for example, 13.0
  - Step 5** Depending on your requirements, do one of the following:
    - To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
    - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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### Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

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## Additional Information

For additional information about AsyncOS for Cisco Email Security Appliances, see the Release Notes for your release at [http://www.cisco.com/en/US/products/ps10154/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps10154/prod_release_notes_list.html).

# Service and Support

**Note**

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To get support for virtual appliances, have your Virtual License Number (VLN) number ready when you call Cisco TAC.

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Cisco TAC: [http://www.cisco.com/en/US/support/tsd\\_cisco\\_worldwide\\_contacts.html](http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html)

Support Site for legacy IronPort: <http://www.cisco.com/web/services/acquisitions/ironport.html>

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

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This document is to be used in conjunction with the documents listed in the “Service and Support” section.

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