



Cisco headsets and webcams

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Wired headsets

320 Series

Wired for desk users

Professional value: Wired headset available in mono or stereo ear with fixed RJ or USB-A cable, and optional USB-C adapter. Includes an in-line controller with a Webex or Microsoft Teams button to easily join meetings.



321



322



In-line controller
Webex or Microsoft Teams button available on USB models

520 Series

Wired for desk and mobile users

Professional: Wired headset available in mono or stereo ear with fixed USB-A or USB-C cable. Includes 3.5mm breakout, in-line controller, and soft carrying case.



521



522



in-line controller

530 Series

Wired for desk users

Professional: Wired headset available in mono or stereo ear with USB-A, USB-C, or RJ cable. Includes an in-line controller on USB models, quick disconnect, soft carrying case, and option to add an agent training cable.



531



532



in-line controller

Wireless headsets

560 Series

Wireless for desk users

Professional: Wireless DECT 6.0 headset available in mono or stereo ear. Includes an option for a standard base with 1 USB connection or a multi base with 2 USB and 1 Bluetooth® connection.



561
Standard base



562
Standard base



561
Multi base



562
Multi base

720 Series

Wireless for hybrid users

Hybrid: Wireless headset available in mono or stereo with Bluetooth® 5.0. Includes a boom arm with flip-to-mute, voice activated microphones, Webex or Microsoft Teams button, USB HD adapter, and a soft carrying case. Meets Microsoft Teams open office requirement.



721



722



USB HD adapter



Webex button
or Microsoft
Teams button



730

Wireless for hybrid users

Hybrid: Wireless headset with Bluetooth® 5.0. Includes a boomless design, Active Noise Cancellation, voice activated microphones, customizable listening modes, smart sensors, USB HD adapter, and hard carrying case. Charging stand is available as an optional accessory.



730
730 Carbon Black with
optional charging stand



730
Platinum



USB HD adapter

Wireless headsets

Bang & Olufsen Cisco 950

Wireless for hybrid users

Premium hybrid: True wireless earbuds with Bluetooth® 5.2. Includes premium materials, mono or stereo wearing options, Active Noise Cancellation, and B&O Signature Sound with customizable listening modes. USB HD adapter supported.



Bang & Olufsen Cisco 950
Black Anthracite



USB HD adapter
Sold separately with Webex - UC model
Included with Microsoft Teams model



Bang & Olufsen Cisco 980

Wireless for hybrid users

Premium hybrid: Wireless headset with Bluetooth® 5.1. Includes premium materials, Active Noise Cancellation, B&O Signature Sound with customizable listening modes, USB HD adapter, USB-A, 3.5mm cable, and hard carrying case.



Bang & Olufsen Cisco 980
First Light



Bang & Olufsen Cisco 980
Black Anthracite



USB HD adapter

Desk Cameras

Webcams for any workspace

Hybrid: Web camera with easy setup, multiple mounting options, customizable image settings, and a built-in privacy shutter.



Desk Camera 1080p includes 1080p video resolution, and a USB-A cable.



Desk Camera 4K - Carbon Black and Platinum Includes up to 4K video resolution, intelligent features, 2 color options, and is certified for Webex and Microsoft Teams.



Headset specs

Appendix A: Headset specs

| WIRED | | | | WIRELESS | | | | |
|---|--|---|----------------------------------|--|---|---|--|--|
| Model | 320 Series 321 - 322 | 520 Series 521 - 522 | 530 Series 531 - 532 | 560 Series 561 - 562 | 720 Series 721 - 722 | 730 | Bang & Olufsen Cisco 950 | Bang & Olufsen Cisco 980 |
| Key feature | Webex button | 3.5mm breakout in-line controller | Agent training cable | DECT range 300+ft | Webex button | Smart sensors | B&O Signature Sound | B&O Signature Sound |
| Wearing | On Ear - Mono On Ear - Stereo | On Ear - Mono On Ear - Stereo | On Ear - Mono On Ear - Stereo | On Ear - Mono On Ear - Stereo | On Ear - Mono On Ear - Stereo | On Ear - Stereo | True Wireless Earbuds | Over Ear - Stereo |
| Ear cushion material | Foam or Leatherette | Leatherette | Leatherette | Leatherette | Leatherette | Leatherette | COMPLY™ Foam + 4 silicon tips | Lamb skin Leather |
| Wireless | No | No | No | DECT 6.0 Bluetooth with Multi-Base | Bluetooth 5.0 USB HD Adapter | Bluetooth 5.0 USB HD Adapter | Bluetooth 5.2 USB HD Adapter | Bluetooth 5.1 USB HD Adapter |
| Connection | RJ9, USB-A, or USB-C (via adapter) | USB-A, USB-C, or 3.5mm | RJ9, USB-A or USB-C | USB-A, USB-C (optional), or Y Cable (RJ/AUX) | USB-C to USB-A | USB-C to USB-A & 3.5mm | USB-C to USB-A or Wireless Qi Charging | USB-C to USB-A & 3.5mm |
| Simultaneous connection | 1 | 1 | 1 | 1 (SB) / 3 (MB) | 3 (2 Bluetooth + 1 USB) | 3 (2 Bluetooth + 1 USB) | 2 Bluetooth | 3 (2 Bluetooth + 1 USB) |
| Quick disconnect | No | No | Yes | N/A | N/A | N/A | N/A | N/A |
| Microphone boom | Yes | Yes | Yes | Yes | Yes | Boomless | Boomless | Boomless |
| Noise reduction | 1x directional mic | 1x directional mic | 1x directional mic | 1x directional mic | 2 directional mics, AI Voice Activated Microphones | 6 mics, 2 beamforming with AI Voice Activated Microphones | 6 mics, 4 beamforming | 6 mics, 4 beamforming |
| Audio quality | 30mm speaker | 32mm speaker | 32mm speaker | 32mm speaker | 30mm speaker | 40mm speaker Qualcomm aptX™ HD Audio | 9.2mm speaker Qualcomm aptX™ Adaptive | 40mm speaker (Neodymium magnets) Qualcomm aptX™ Adaptive |
| Passive noise cancelation | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Active Noise Cancelation | No | No | No | No | No | Yes | Yes | Yes |
| Talk time | N/A | N/A | N/A | Up to 10 hrs | Up to 23 hrs | Up to 20 hrs | Up to 5 hrs for each earbud | Up to 23 hrs |
| Enterprise security | Wired | Wired | Wired | 128 AES bit encryption | Image authentication Secure Boot | Image authentication Secure Boot | Image authentication Secure Boot | Image authentication Secure Boot |
| Cisco Management & Analytics | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Datasheet link | 320 Series | 500 Series | 500 Series | 500 Series | 720 Series | 730 Series | Bang & Olufsen Cisco 950 | Bang & Olufsen Cisco 980 |

Camera specs

Appendix B: Camera specs

| DESK CAMERAS | | |
|-----------------------|-----------------------------------|----------------------------------|
| Model | Desk Camera 1080p | Desk Camera 4K |
| Color | Carbon Black | Carbon Black, Platinum |
| Material | Plastic | Aluminum |
| Max resolution | 1080p | 4K |
| Best overview | No | Yes |
| Max frames per second | 30 | 60 (1080p) |
| Max field of view | 83 degrees | 81 degrees |
| Image sensor | 8MP | 13MP |
| Infrared sensor | No | Yes |
| Dedicated AI Chip | No | Yes |
| Digital zoom | 4x | 10x |
| Intelligent features | No | Yes |
| Certifications | | Windows Hello Microsoft Teams |
| Datasheet link | Desk Camera 1080p | Desk Camera 4K |

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For more information

Explore [headsets](#) and [webcams](#) on [webex.com](#)